



## Headlines



### 13<sup>th</sup> Session of the United Nations Committee of Experts on Public Administration

The 13<sup>th</sup> Session of the United Nations Committee of Experts on Public Administration (CEPA) was held at the United Nations Headquarters from 7 to 11 April 2014. CEPA is established by the UN Economic and Social Council (ECOSOC) and is responsible for supporting the work of ECOSOC on the promotion and development of public administration and governance among the UN Member States. The 24 members of CEPA meet annually at the UN Headquarters in New York. The theme of this year's meeting was *Transforming Public Administration for Sustainable Development*.

The meeting was opened by HE **Martin Sajdik**, President of ECOSOC and Mr. **Wu Hongbo**, Under-Secretary-General for Economic and Social Affairs. HE Sajdik noted that "strong institutions and good governance are now recognized by the international community as a catalyst for sustainable development". He also stressed that

government plays a critical role in achieving social and economic development, environmental sustainability and peace and security. Mr. Wu reminded that "we need institutions at all levels that are effective, transparent, accountable, and democratic". He pointed out that the theme of the 13<sup>th</sup> CEPA is particularly timely, and that sustainable development is subject of intense interest at the United Nations as the international community approaches the post-2015 development agenda. Mr. Wu highlighted that citizen participation, access to information, public-private partnership, well-functioning institutions and combatting corruption are crucial for achieving sustainable development.

During the meeting the Committee members deliberated on three pressing issues; strengthening national and local capacities for sustainable development management; promoting leadership, innovation and risk management for sustainable development management; and invigorating the professionalism and morale of the public service. The Committee acknowledged the crucial role of strengthening the national and local capacities of governments in transforming public administration. It also noted that governance, rule of law, and capable institutions are both outcomes and enablers of economically, socially, and environmentally sustainable development and the universal post-2015 development agenda. The Committee also highlighted that any future sustainable development goals should be translated and adapted at the national level in accordance with the conditions and priorities of each country.

The 14<sup>th</sup> Session of CEPA, on the theme of *Building Public Trust* will be held from 20 to 24 April 2015 in New York.

[Click here for more information, video content, and pictures on 13<sup>th</sup> CEPA](#)

## UNPAN Partners' Meeting



The UNPAN Management Unit (UMU) of the Division for Public Administration and Development Management of UNDESA organized an UNPAN Partners' Meeting on 10

April 2014 as a side event of the 13<sup>th</sup> CEPA session. The meeting was chaired by Mr. **Vincenzo Aquaro**, Chief of the e-Government Branch of DPADM and included a presentation by the UMU Team on the key UMU and UNPAN activities in 2013 and on the planned activities for 2014.

The meeting was also an opportunity for the UNPAN Partners to meet Ms. **Anni Haataja**, Governance and Public Administration Officer, who recently joined the UNPAN Management Unit as its new head. Most importantly, the meeting provided a forum for the Partners to share ideas, feedback and recommendations on further enhancing the UNPAN Partnership.

The meeting was attended by 13 representatives from six UNPAN partner organizations (AAPAM, CPSI, CIIAP, IIAS, INAP and NISPAcee) as well as CEPA Members and DPADM staff.

More information on the meeting can be found [here](#).

## 2014 UN Public Service Forum, Day and Awards Ceremony

The 2014 United Nations Public Service Forum, Day and Awards Ceremony were held from 23 to 26 June 2014 in the city of Goyang, Republic of Korea under the theme of *Innovating Governance for Sustainable Development and Well-being of the People*. It was organized by the Division for Public Administration and Development Management (DPADM) of the UN Department of Economic and Social Affairs (UNDESA) in collaboration with UN Women, and with the support of the Ministry of Security and Public Administration (MOSPA) of the Republic of Korea as the Host Government.

Approximately 1,800 participants from nearly 129 United Nations Member States took part in this event to share experiences, ideas and good practices on public governance. HE, Mr. **Byung-Kyu Kang**, Minister of MOSPA, Republic of Korea, opened the event, followed

by a message from the UN Secretary-General Mr. **Ban Ki-moon**, which was conveyed by Mr. **John Mary Kauzya**, Chief of the Public Administration Capacity Building Branch at DPADM/DESA.

Several UNPAN Partners took part in the Forum and enjoyed the opportunity to meet with each other and discuss and share ideas on the future UNPAN activities during a gathering for UNPAN Partners organized during the first day of the Forum.

Mr. **Wu Hongbo**, the Under-Secretary-General for Economic and Social Affairs, took part in a Ministerial Roundtable and gave out the awards for the Winners of the 2014 UN Public Service Awards on 26 June.

Read more about the Forum [here](#).

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## 2014 UN e-Government Survey Launched

The 2014 UN e-Government Survey on the theme *e-Government for the Future We Want* was launched on June 25<sup>th</sup>. According to the Survey digital interactions between governments and people vary greatly among and within regions, but most countries are making progress on providing greater access to services online.

The Survey shows that many countries are expanding electronic participation, utilizing more mobile and social media tools, expanding usage and making more government data available online. However, challenges remain, such as lack of resources, digital inequalities and a lack of leadership for e-government.

“E-government holds tremendous potential to improve the way that governments deliver public services and enhance broad stakeholder involvement in public service,” said Mr. **Wu Hongbo**, Under-Secretary-General for Economic and Social Affairs.

The Republic of Korea ranked first in global e-government due to its continued leadership and focus on e-government innovation. Australia ranked second, and Singapore third.

At the regional level, Europe continued to lead followed by the Americas, Asia, Oceania and Africa. France topped the list in Europe, and ranked fourth globally. The United States led countries in the Americas, and ranked seventh overall. Tunisia was the top performer in Africa, and ranked 75<sup>th</sup> worldwide.

The rankings are part of the report's e-Government Development Index, which ranks countries by measuring their use of information and communications technologies to deliver public services. The Index is a

weighted average of three dimensions: scope and quality of online services, status of telecommunication infrastructure and existing human capacity.

In 2014, for the first time all 193 UN Member States had national websites. In 2003, 18 countries had no online presence. Overall, the most advanced countries continued to outpace the less developed countries in online service delivery.

Between 2012 and 2014, the number of countries offering mobile apps and mobile portals doubled to nearly 50 countries. The use of social media by governments increased by 50 per cent between 2012 and 2014, with 118 countries using some form of social media.

To improve e-government, the Survey suggests countries establish a clear national vision, supported by committed leadership, appropriate policies and collaborative governance frameworks, and greater investment in telecommunication infrastructure, human capital and provision of online services.

The UN e-Government Survey is produced every two years by the Division for Public Administration and Development Management (DPADM) of the UN Department of Economic and Social Affairs (UNDESA). It is the only global report that assesses the e-government development status of the 193 UN Member States. It serves as a tool for decision-makers to identify their areas of strength and challenges in e-government and to guide e-government policies and strategies.

Read the new Survey [here](#).

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## New UNPAN Partner

The Regional Hub of Civil Society in Astana has become the newest UNPAN Partner. A Memorandum of Understanding was signed in March 2014 by the Officer-in-Charge of DPADM and Mr. **Alikhan M. Baimenov**, Chairman of the Agency for Civil Service Affairs of the

Government of Kazakhstan who is also Co-Chair of the Regional Hub of Civil Service in Astana.

We warmly welcome [Regional Hub of Civil Service in Astana](#) to UNPAN!

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## Upcoming Events

### African Association for Public Administration and Management (AAPAM)

AAPAM Young Professionals Conference on "Leadership, Game Changers: The Future of Africa's Public Administration Sector"

Date: 25-27 August 2014

Location: Kenya School of Government, Nairobi, Kenya

Website: <http://www.aapam.org>

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## New on UNPAN

### Four New Online Training Courses

The courses are free of charge and successful candidates receive a certificate. Enrol today!

- [Citizen Engagement and Preventing Corruption](#)

- [Strategies for Strengthening Public Sector Human Resources Management for Africa's Development](#)
- [Corruption Prevention](#)
- [Open Government Data for Citizen Engagement](#)

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## New Publications

### Division for Public Administration and Development Management (DPADM)



#### UN e-Government Survey 2014: e-Government for the Future We Want

The UN E-Government Survey is produced every two years by the UN Department of Economic and Social Affairs. It is the only global report that assesses the e-government development status of the 193 UN Member



States. It serves as a tool for decision-makers to identify their areas of strength and challenges in e-government and to guide e-government policies and strategies. Access the 2014 Survey [here](#).



**UN-INTOSAI Joint Project: Collection of Important Literature on Strengthening Capacities of Supreme Audit Institutions on the Fight against Corruption.** This publication aims to support capacity development of auditing institutions in their anti-corruption work by providing easy access to relevant articles from INTOSAI's and United Nations on forensic auditing, advisory audits and provision of management advice as well as citizen engagement in auditing for anti-corruption. Access this publication [here](#).



**The Compendium of Innovative Practices of Citizen Engagement by Supreme Audit Institutions.** An overview of successful examples and innovations in the engagement of citizens by Supreme Audit Institutions (SAIs) is provided in this Compendium. Access this publication [here](#).

## Dubai School of Government (DSG)



**The Arab Government Services Outlook 2014**  
This publication examines the state of public services in the Arab world. It aims to enhance understanding of public service delivery in the Arab region by providing a broad view of service delivery environments, outputs and enablers as well as regional challenges and strengths, and the overall quality of public services in the Arab world. Access this publication [here](#).

## United Nations Economic Commission for Africa (ECA)



**Economic Report on Africa 2014: Dynamic Industrial Policy in Africa: Innovative Institutions, Effective Processes and Flexible Mechanisms.** This report focuses on how to build innovative, effective and flexible IPOs and mechanisms to enhance industrialization and structural transformation in Africa. Access this publication [here](#).

## United Nations Economic Commission for Latin America and the Caribbean (ECLAC)



**Regional Integration: Towards an Inclusive Value Chain Strategy** This publication focuses on the productive dimension of integration and the way this can contribute to the strategy of structural change for equality. It also contributes to the debate about the role of integration in Latin America and the Caribbean in the light of the significant shifts taking place in the global economy. Access this publication [here](#).

## United Nations Economic and Social Commission for Asia and the Pacific (ESCAP)



**Sustaining Progress on Population and Development in Asia and the Pacific: 20 Years after ICPD.** It is hoped that the recommendations of this report will be used by policymakers, civil society and development practitioners in all countries in the Asian and Pacific region to advance the implementation of the International Conference on Population and Development Programme of Action. Access this publication [here](#).

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