

# Innovation, Digital Government and Changing Mindsets for Public Sector Transformation in Guyana to Achieve the Sustainable Development Goals

Week 1: 22 – 24 March 2022

10 am to 1 pm (ECT and EDT); 11 pm to 2 am (GMT+9)

Day 1 22 March	Day 2 23 March	Day 3 24 March
<p><b>Setting the Scene- The 2030 Agenda for Sustainable Development: The Need for Public Sector Transformation, Innovation, Digital Government, and New Mindsets</b></p> <p><b>Objectives:</b></p> <ul style="list-style-type: none"> <li>• Develop an understanding of the key role of public administration in implementing the SDGs and the need for new mindsets</li> <li>• Explore the role of innovation in public sector transformation to realize the SDGs</li> <li>• Discuss Guyana’s vision for public sector transformation to achieve the SDGs</li> <li>• Discuss Challenges and Opportunities of Public Sector Innovation and Transformation in Guyana</li> </ul>	<p><b>Innovation and Digital Government</b></p> <p><b>Objectives:</b></p> <ul style="list-style-type: none"> <li>• Learn about Global, Regional and National E- Government Trends</li> <li>• Discuss Guyana’s Digital Transformation and Innovation Capabilities and Challenges</li> </ul>	<p><b>Key Mindsets for Innovation, Digital Government and Public Sector Transformation</b></p> <p><b>Objectives:</b></p> <ul style="list-style-type: none"> <li>• Recognize that all people have mindsets that influence behaviors and attitudes</li> <li>• Connect the SDGs with new mindsets.</li> <li>• Recognize how implementing the SDGs requires policy coherence at many levels and agile and collaboration mindset.</li> <li>• Discuss the importance of Transformational Leadership for the SDGs and a transformational leadership mindset</li> <li>• Learn about the need for developing an Evidence-based Mindset</li> </ul>
<p><b>10am-10:05am: Good morning</b> <i>Introduction by the Facilitator for the Day</i> <b>Soyinka Grogan</b>, Permanent Secretary, Ministry of Public Service, Guyana</p> <p><b>10:05-10:20 am: Welcoming Remarks (3 minutes each)</b> <b>H.E. Sonia Savitri Parag</b>, Minister of Public Service, Ministry of Public Service, Guyana <b>Ms. Yesim Oruc</b>, United Nations Resident Coordinator in Guyana <b>Mr. Juwang Zhu</b>, Director, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UN DESA) <b>Mr. Devon Rowe</b>, Executive Director, Caribbean Centre for Development Administration (CARICAD) and Member</p>	<p><b>10:00-10:05 am: Good morning</b> <i>Introduction by the Facilitator for the Day</i> <b>Nicholas Wintle</b>, Economist, Office of the UN Resident Coordinator, Guyana</p> <p><b>10:05-10:20 am: Global, Regional and National E-Government Trends and How to Address the COVID-19 Recovery and Beyond through Digital Initiatives</b> <b>Vincenzo Aquaro</b>, Chief, Digital Government Branch, DPIDG, UN DESA <i>Presentation (15 mins)</i></p> <p><b>10:20- 10:30 am: Change Driven by Digital Government Transformation in the Caribbean Region -Overview of the Regional Vision, Strategies and Challenges</b> <b>Jennifer Britton</b>, Deputy Programme Manager, CARICOM</p>	<p><b>10:00-10:05 am: Good morning</b> <i>Introduction by the Facilitator for the Day (UN DESA) –</i> <b>Stefania Senese</b>, Programme Management Officer, DPIDG, UN DESA</p> <p><b>10:05-10:20 am Why Changing Mindsets and Competencies are needed to implement the SDGs and to promote Public Sector Innovation and Transformation</b> <b>Adriana Alberti</b>, Chief, DPIDG, UNDESA &amp; <b>Stefania Senese</b>, Programme Management Officer, DPIDG, UN DESA <i>Presentation (15 min)</i></p> <p><b>10:20-10:35 am: Strategies for Institutional Coordination in support of Policy Coherence &amp; System Thinking and the Need for Agile and Collaborative Mindsets</b></p>

<p>of the United Nations Committee of Experts on Public Administration (UN CEPA)  <b>Ms. Jennifer Britton</b>, Deputy Programme Manager, ICT4D, Caribbean Community (CARICOM) Secretariat</p> <p><b>10:20-10:35 am: Realizing the 2030 Agenda for Sustainable Development and the Samoa Pathway. Promoting Post COVID 19 Recovery and Resilience</b>  <b>Adriana Alberti</b>, Chief, DPIDG, UNDESA &amp; <b>Anya Thomas</b>, Economic Officer - SIDS Unit, Division for Sustainable Development Goal (DSDG), UN DESA  <b>Video on Curriculum on Governance for the SDGs</b></p> <p><b>10:35-10:50 am: Ibero-American Charter on Innovation for Public Management</b>  <b>Raquel Gonzales</b>, Project Manager, Latin American Centre for Public Administration and Development (CLAD) (Presentation 15 min)</p> <p><b>10:50-11:05 am: Guyana’s vision for public sector transformation to achieve the SDGs</b>  <b>H.E. Sonia Savitri Parag</b>, Minister of Public Service, Ministry of Public Service, Guyana</p> <p><b>11:05-11:15 am: Break</b></p> <p><b>11:15-11:25 am: Challenges and Opportunities of Public Sector Innovation and Transformation in Guyana</b>  <b>Devon Rowe</b>, Executive Director, CARICAD and UN CEPA Member (Presentation 10 min)</p> <p><b>11:25-11:40 am: Q&amp;A</b>  Facilitator: <b>Ms. Grogan</b>, PS, MOPS</p> <p><b>11:40-12:10 pm Roundtable Discussion on Advancing Political Commitment and Key Enablers for Change in Support of the 2030 Agenda and Samoa Pathway (Discussion in Plenary)</b></p> <p>Key questions:</p> <ol style="list-style-type: none"> <li>1. What are Key Enablers for Change in Support of the 2030 Agenda and Samoa Pathway?</li> <li>2. How do we advance political commitment to accelerate the implementation of the 2030 Agenda and Samoa Pathway?</li> </ol>	<p>Presentation (10 min)</p> <p><b>10:30 – 10:50 am: Q&amp;A</b></p> <p><b>10:50-11:00 am: Break</b></p> <p><b>11:00 am – 12:00 pm: What are Guyana’s Digital Transformation and Innovation Capabilities and Challenges? (A situation analysis)</b>  Presentation (10 min) &amp; Activity (50 min)</p> <p><b>Keping Yao</b>, Senior Governance and Public Administration Officer, UN DESA, DPIDG/UNPOG and <b>Mi Kyoung Park</b>, Governance and Public Administration Expert, UN DESA, DPIDG/UNPOG</p> <p><b>6 Break-out Groups on Digital Government Capability Assessment (DGCA)</b> on</p> <ol style="list-style-type: none"> <li>1. Leadership,</li> <li>2. Strategy,</li> <li>3. Governance,</li> <li>4. Legal,</li> <li>5. Technology and</li> <li>6. Professional and Workforce Development</li> </ol> <p><b>Each group to select a Facilitator and Rapporteur</b></p> <p><b>12:00-12:30 pm: Reporting Back on DGCA - Presentation in Plenary</b>  Facilitated by <b>Keping Yao</b>, Senior Governance and Public Administration Officer, UN DESA, DPIDG/UNPOG and <b>Mi Kyoung Park</b>, Governance and Public Administration Expert, UN DESA, DPIDG/UNPOG</p> <p><b>12:30-12:50 pm: Summary of Key Insights by Facilitator, Nicholas Wintle</b>, Economist, Office of the UN Resident Coordinator, Guyana</p>	<p>Video on systems thinking (3 min)  <b>Veronique Verbruggen</b>, Senior Inter-regional Advisor, DPIDG, UN DESA  Presentation (12 min)</p> <p><b>10:35-11:00 am Break-out groups on Institutional Coordination and an Agile and Collaboration Mindset for SDGs</b>  Activity (25 min)  <b>Veronique Verbruggen</b>, Senior Inter-regional Advisor, DPIDG, UN DESA  <b>Each group to select a Facilitator and Rapporteur</b></p> <p><b>11:00-11:10 am Break</b></p> <p>-----</p> <p><b>11:10-11:25 am Reporting back in plenary</b>  <b>Veronique Verbruggen</b>, Senior Inter-regional Advisor, DPIDG UN DESA</p> <p><b>11:25-11:35 am: Transformational Leadership for the SDGs and Key elements of a Transformational Leadership Mindset</b>  <b>Lois Parkes</b>, Leadership Development and Institutional Strengthening Specialist, CARICAD  Presentation (10 min)</p> <p><b>11:35-12:00 pm Break-out groups on how to promote a transformational leadership mindset</b> Activity (25 min)  Facilitator: <b>Lois Parkes</b>, Leadership Development and Institutional Strengthening Specialist, CARICAD</p> <p><b>Each group to select a Facilitator and Rapporteur</b></p> <p><b>12:00-12:15 pm - Reporting back in plenary</b> (15 min)  Facilitated by <b>Lois Parkes</b>, Leadership Development and Institutional Strengthening Specialist, CARICAD</p> <p><b>12:15-12:45 pm Developing an Evidence-based Mindset: Fostering a culture of evidence-based policymaking through research, training, and policy engagements</b>  <b>Anna Mysliwiec</b>, Policy Manager, J-PAL  Presentation (10 min) &amp; Activity (20 min)</p> <p><b>Break-out groups</b></p>
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<p>Facilitator: <b>Dr. Jennifer Westford</b>, Adviser, Ministry of Public Service, Guyana</p> <p>-----</p> <p><b>12:10-12:50 pm: Break-out Groups: 2030 Agenda, Innovation and Vision for Public Sector Transformation in Guyana</b></p> <p>Facilitator: <b>Ms. Grogan</b>, Permanent Secretary, Ministry of Public Service, Guyana</p> <p><b>4 Break-out Groups (25 min):</b>  <b>Each group to select a Facilitator and Rapporteur</b></p> <ol style="list-style-type: none"> <li>1. Guyana’s Vision 2030</li> <li>2. Guyana’s Challenges in Achieving the SDGs</li> <li>3. Opportunities of Public Sector Transformation in Guyana to Achieve the SDGs and Guyana’s Vision</li> <li>4. How can Innovation and Digital Government Transformation Help to Achieve the SDGs in Guyana?</li> </ol> <p><i>Reporting Back in Plenary (15 min)</i></p>		<p><b>Each group to select a Facilitator and Rapporteur</b></p> <p><b>12:45-12:55 pm Reporting back (10 min)</b>  Anna Mysliwiec, Policy Manager, J-PAL</p>
<p><b>12:50 – 1 pm</b>  <i>Wrap-up &amp; Reflection</i></p>	<p><b>12:50– 1 pm</b>  <i>Wrap-up &amp; Reflection</i></p>	<p><b>12:55 – 1 pm</b>  <i>Wrap-up &amp; Reflection</i></p>

# Innovation, Digital Government and Changing Mindsets for Public Sector Transformation in Guyana to Achieve the Sustainable Development Goals

Week 2: 29 – 31 March 2022

10 am to 1 pm (ECT and EDT); 11 pm to 2 am (GMT+9)

Day 4 29 March	Day 5 30 March	Day 6 31 March
<p><b>Key Mindsets for Innovation, Digital Government and Public Sector Transformation (Cont.)</b></p> <p><b>Objectives:</b></p> <ul style="list-style-type: none"> <li>• Learn and discuss about the importance of an inclusive mindset to leave no one behind</li> <li>• Learn and discuss about the importance of an experimental/innovation mindset</li> <li>• Learn about digital data governance and digital mindset</li> </ul>	<p><b>Action Planning for Changing Mindsets to promote Innovation, and Transformation in the Public Sector in Guyana</b></p> <p><b>Objectives:</b></p> <p>Discuss the Key Elements of an Action Plan for Changing Mindset to promote Innovation and Transformation in the Public Sector in Guyana:</p> <ul style="list-style-type: none"> <li>• Actions to Promote Digital Government Transformation</li> <li>• Actions to Promote Institutional arrangements for policy coherence</li> <li>• Actions to Promote transformational leadership, Evidence-based, Inclusive, Innovation, and Digital Mindsets</li> <li>• Actions to Promote New Mindsets for Innovation and Digital Government Transformation at the Individual Level</li> <li>• Actions to Promote New Mindsets for Innovation and Digital Government Transformation at the Organizational Level</li> <li>• Actions to Promote New Mindsets for Innovation and Digital Government transformation at the Institutional level</li> </ul>	<p><b>The Way Forward: Priorities and Actions for Change</b></p> <p><b>Objectives:</b></p> <p>Discuss and agree on key recommendations for follow up actions:</p> <ul style="list-style-type: none"> <li>• To Promote Digital Government Transformation</li> <li>• To Promote Institutional arrangements for policy coherence</li> <li>• To Promote Transformational leadership, Evidence-based, Inclusive, Innovation, and Digital Mindsets</li> <li>• To Promote New Mindsets for Innovation and Digital Government Transformation at the Individual Level, Organizational Level, and Institutional level</li> </ul>
<p><b>10:00-10:05 am: Good morning</b> Introduction by the Facilitator for the Day – <b>Alfred King</b>, Permanent Secretary, Ministry of Education, Guyana</p>	<p><b>10:00-10:05 am: Good morning</b> Introduction by the Facilitator for the Day <b>Vladim Persaud</b>, Permanent Secretary, Ministry of Public Works, Guyana</p>	<p><b>10:00-10:05 am: Good morning</b> Introduction by the Facilitator for the Day – <b>Sharon Roopchand-Edwards</b>, Permanent Secretary, Ministry of Tourism, Industry &amp; commerce, Guyana</p>

**10:05-10:35 am: Inclusive Mindset to Leave No One Behind**

Presentation (5 min), Activity (20 min) & Reporting Back (5 min)

**Mi Kyoung Park**, Governance and Public Administration Expert, UN DESA, DPIDG/UNPOG

**10:35-11:05 am: Experimental/Innovation Mindset**

Presentation (5 min), Activity (20 min) & Reporting Back (5 min)

**Stefania Senese**, Programme Management Officer, & **Ana Thorlund**, Governance and Public Administration Officer DPIDG/UNPOG, UN DESA,

**11:05 -11:15 am: Break**

**11:15 am -12:00 pm: Digital Data Governance and Digital Mindset**

Presentation (15 min) & Activity in Plenary (30 min)  
**Wai Min Kwok**, Senior Governance and Public Administration Officer, DPIDG, UN DESA

**12:00-12:30 pm: Reporting back**

Facilitated by **Wai Min Kwok**, Senior Governance and Public Administration Officer, DPIDG, UN DESA

**12:30-12:50 pm Summary of Key Insights by Facilitator,**

**Alfred King**, Permanent Secretary, Ministry of Education, Guyana

**10:05-10:25 am: How to Practically Apply the Learnings and Key Elements of an Action Plan**

Presentation (20 min)

**Prof. Jacob Opadeyi**, Consultant, Ministry of Public Service, Guyana

**10:25 -11:20 am - Break-out Group and Activity (55 min)**  
**Each group to select a Facilitator and Rapporteur**

1. Actions to Promote Digital Government Transformation
2. Actions to Promote Institutional arrangements for policy coherence
3. Actions to Promote transformational leadership, Evidence-based, Inclusive, Innovation and Digital Mindsets
4. Actions to Promote New Mindsets for Innovation and Digital Government Transformation at the Individual Level, Organizational Level, and Institutional level

**11:20 -11:30 am: Break**

**11:30-12:50 pm: Presentations in Plenary & Recommendations (10 min per group) and Discussion (20 min)**

Facilitated by **Vladim Persaud**, Permanent Secretary, Ministry of Works, Guyana

**10:05-10:25 am: Presentation of the Outcomes of the Sessions and Recommendations**

Presentation (20 min) **Ms. Grogan**, Permanent Secretary, Ministry of Public Service

**10:25-11:05 am: Discussion in Plenary**

**Prioritization and Decision-Making for Innovation, Digital Government and Changing Mindsets for Public Sector Transformation in Guyana**

1. Recommendations on Key Actions to Promote Digital Government Transformation
2. Recommendations on Key Actions to Promote Institutional arrangements for policy coherence

Facilitated by **Sharon Roopchand-Edwards**, Permanent Secretary, Ministry of Tourism, Industry & Commerce

**11:05-11:15 pm: Break**

**11:15-11:45 am: Continuation of the Session: Prioritization and Decision-Making for Innovation, Digital Government and Changing Mindsets for Public Sector Transformation in Guyana**

3. Recommendations on Key Actions to Promote transformational leadership, Evidence-based, Inclusive, Innovation and Digital Mindsets
4. Recommendations on Key Actions to Promote New Mindsets for Innovation and Digital Government Transformation at the Individual Level, Organizational Level, and Institutional level

Facilitated by **Sharon Roopchand-Edwards**, Permanent Secretary, Ministry of Tourism, Industry & Commerce

**11:45 – 11: 55 am: Personal Reflections and Commitments**

Facilitated by Ms. Adriana Alberti, Chief, PMCDU, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UN DESA)

		<p><b>11:55 to 12.10 pm: The Way Forward for Innovation, Digital Transformation and Changing Mindset in Guyana’s Road Map</b></p> <p><b>Soyinka Grogan</b>, <i>Permanent Secretary, Ministry of Public Service, Guyana</i>  Presentation (15 min)</p>
<p><b>12:50-1 pm</b>  <i>Wrap-up &amp; Reflection</i></p>	<p><b>12:50-1 pm</b>  <i>Wrap-up &amp; Reflection</i></p>	<p><b>12:10-12:25 pm</b>  <b>Concluding remarks</b></p> <p><b>Hon. Savitri Sonia Parag</b>, <i>Minister of Public Service, Ministry of Public Service, Guyana</i>  <b>Ms. Yesim Oruc</b>, <i>United Nations Resident Coordinator in Guyana, UN RC</i>  <b>Ms. Adriana Alberti</b>, <i>Chief, PMCDU, Division for Public Institutions and Digital Government (DPIDG), United Nations Department of Economic and Social Affairs (UN DESA)</i>  <b>Mr. Devon Rowe</b>, <i>Executive Director, Caribbean Centre for Development Administration (CARICAD) and Member of the United Nations Committee of Experts on Public Administration (UN CEPA)</i>  <b>Ms. Jennifer Britton</b>, <i>Deputy Programme Manager, ICT4D, Caribbean Community (CARICOM) Secretariat</i></p>