



UNPAN Partners' Newsletter

July – August – September 2022



Online Workshop on Risk-informed Governance, Climate Action, and Finance Mechanisms for Local Resilience

This training took stock of mechanisms to enhance the scale of disaster risk reduction finance by the public and private sectors along with approaches to disaster risk reduction finance. It also provided concepts, tools and approaches for implementing the 2030 Agenda for Sustainable Development and the Sendai Framework for Disaster Risk Reduction 2015-2030 at the local level. The event was held on ADD DATE. For more information, click on <https://unpan.un.org/node/1740>



Implementing a Multi-Pronged Strategy for Digital Transformation: Lessons from Asia

UN DESA in collaboration with the China National Academy of Governance (CNAG) and Shanghai Academy of Social Sciences (SASS), organized a capacity-building webinar on strengthening digital transformation through investing in digital infrastructure, fostering a digital workforce, improving digital government services, building a dynamic digital economy, and developing national digital data policies and strategies for ensuring data quality, access, security, privacy and usage. The event was held on ADD DATE. For more information, click on <https://unpan.un.org/node/1715>



SDG 16 Conference 2022 Report

The [report of the 2022 SDG 16 Conference on people-centered governance in a post-pandemic world](#) is now available. The [Conference](#), co-organized by UN DESA, the International Development Law Organization and the Government of Italy and held in April 2022, explored how a people-centered approach to governance can help rebuild trust, accelerate progress towards sustainable development and tackle the challenges facing a post-COVID world. For more information, click on <https://unpan.un.org/node/1719>

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



HLPF 2022 Side-event on Building Back Better: Institution Building and Youth Engagement in Public Services Delivery in Countries Emerging from Conflicts

The Side-Event focused on institution building and public services delivery in countries emerging from conflicts. It addressed SDG 4 on quality education and SDG 5 on gender equality and explored innovative strategies to foster youth engagement in the implementation of the 2030 Agenda for Sustainable Development. The Side-Event was held on ADD DATE. For more information, click on <https://unpan.un.org/node/1717>



HLPF Side Event on Transforming Institutions to Build Back Greener: the Case for Natural Capital Accounting

The Committee of Experts on Public Administration (CEPA) and the Committee of Experts on Environmental Economic Accounting organized this side event, held on 12 July 2022, on the occasion of the high-level political

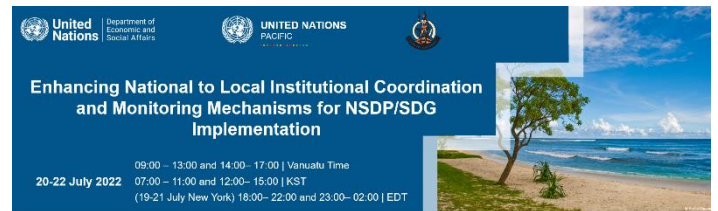
forum. The event examined how natural capital accounting (NCA) can help to measure and track climate change and biodiversity, thus providing all institutions with a “common denominator” in the effort to address climate change and biodiversity. For more information, click on <https://unpan.un.org/node/1724>

Handbook on How to Design and Implement One-stop-Shops to Promote Better Service Delivery and Implement the Sustainable Development Goals



This Handbook, prepared by UN DESA, provides local and national governments with a set of conceptual approaches, practical strategies, and tools to improve the delivery of public services through citizen centric One-stop-Shops (OSS). It includes guidance on how to prepare an action plan to establish One-stop-Shops for public service

delivery systems. To access the handbook, click [here](#).



Workshop on Enhancing National to Local Institutional Coordination and Monitoring Mechanisms for NSDP/SDG Implementation

The objective of this workshop was to convene key provincial officials and officials in ministries in Port Vila to develop recommendations for improving national and local coordination in delivering the NSDP and SDGs in collaboration with national government officials and international experts. The workshop was held in a hybrid format on 20-22 July. For more information, click on <https://unpan.un.org/node/1718>

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



Capacity Development Workshop and Panel Session on Advancing innovative partnerships and inclusive governance in pursuit of the Sustainable Development Goals

UN DESA organized two inter-linked capacity development activities under the umbrella of Advancing innovative and inclusive partnerships and governance in pursuit of the Sustainable Development Goals as part of the 2022 International Association of Schools and Institutes of Administration (IASIA) Conference which took place in Rabat, Morocco, on 25-29 July 2022. The IASIA Conference focused on Implementing and Promoting Effective Governance Principles to Leave No One, No Place Behind. For more information, click on <https://unpan.un.org/node/1731>



National Workshop on “Transparency, Accountability and Ethics in Public Institutions”

UN DESA/DPIDG, through its Project Office on Governance (UNPOG), in collaboration with the Office of the Ombudsman of Malawi with the support of the UN Resident Coordinator Office in Malawi and the United Nations Development Programme (UNDP) in Malawi, organized a 3-day National Workshop on Transparency, Accountability and Ethics in Public Institutions, which

was held from 2 to 4 August 2022 in Malawi. The Workshop aimed to strengthen public institutions to facilitate a more coherent implementation of SDGs. For more information, click on <https://unpan.un.org/node/1734>



Training of Trainers for the Delivery of the Workshop on "Changing Mindsets in Public Institutions to Realize the 2030 Agenda in Pakistan"

UN DESA/DPIDG in collaboration with the United Nations Resident Coordinator Office in Pakistan of Lahore organized a Training of Trainers (ToT) on Changing Mindsets in Public Institutions to Realize the 2030 Agenda in Pakistan with the staff of the National Institute of Management of Pakistan. It focused on public policy formulation and implementation and was a prerequisite for the promotion of the participants to the next grade. For more information, click on <https://unpan.un.org/node/1713>



Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



UN DESA-KRILA Forum on Promoting Innovative Local Governance for Accelerating the Implementation of the Sustainable Development Goals & Building an Inclusive and Resilient Society in the Post-COVID-19 Era

The Forum aimed to share various approaches, strategies, and good practices in promoting innovative local governance for accelerating SDG implementation at the local level and building an inclusive and resilient local society in the post-COVID-19 era. For more information, click on <https://unpan.un.org/node/1742>



Global Launch of the UN E-Government Survey 2022



The UN E-Government Survey 2022 was launched on 28 September 2022. The theme of the 12th edition of the Survey is The Future of Digital Government. The Survey looks at how digital government can facilitate integrated policies and services across the 193 United Nations Member States. It supports countries' efforts to provide effective, accountable and inclusive digital services to all and to bridge the digital divide and leave no one behind. The Survey includes digital government ranking of the 193 UN Member States. The 2022 Survey also marked the first study to incorporate an assessment of e-government in the most populous city in each of the UN Member State. To access the Survey, click [here](#).



United Nations E-Government Survey Local Online Service Index (LOSI) Webinar Series Episode 1 - Jordan

The first LOSI webinar series organized by UN DESA/DPIDG focused on the application of LOSI methodology in Jordan. This one-hour webinar hosted researchers who conducted the study in 19 cities in the country. The webinar also highlighted opportunities and challenges in e-government at the city level while aiming at information sharing and capacity building. For more information, click on <https://unpan.un.org/node/1743>

Activities from UNPAN Members



AAPAM Called for the 2022 AAPAM Gold Medal Award Nomination

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



The Gold award recognizes individuals who have demonstrated exceptional leadership and service in the public administration of Africa. The Gold Medal Award of the African Association for Public Administration and Management (AAPAM) was awarded at the 41st Roundtable Conference scheduled for 6th -9th December 2022 at University of the Western Cape, Cape Town, South Africa. For more information, click on <https://unpan.un.org/node/1722>

Asia-Pacific Governance Watch, Issues 225 and 226



This report covers various topics on governance in Asia and the Pacific, such as 1) government policy and legislation; 2) government system and civil services; 3) management, capacity building and innovation; 4) economic and social development and ICT; 5) public finance; and 6) private sector. For more information on Issue 225,

click on <https://unpan.un.org/node/1785>; For more information on Issue 226, click on <https://unpan.un.org/node/1788>



Four million electronic processes in the state: a great leap

For decades, paper case folders were everywhere in the public office environment. Five years ago, Bahia State government launched an initiative that would not only make these portfolios obsolete, but would also allow the

State to dispense cartridge, toner, posts, and other resources to enable the physical displacement of processes. The change is just one of the facets of the revolution in the routines promoted by Bahia Electronic Information System (SEI), the official system of documents and digital administrative processes.

SEI was developed by 4th Federal Regional Court (TRF-4), and adopted by public agencies in Brazil. In 2015, Bahia was the first State to request the software from TRF-4, boosting its free assignment by the Ministry of Planning. Since its successful implementation in 2017, there are already more than forty-nine million registered documents and more than four million processes generated.

Besides the gains in transparency, agility, and productivity SEI established the breaking of a paradigm, enabling managerial advancement through its tool Business Intelligence (BI) which allows data extracting such as: processing time, number of processes and control of deadlines.

The state stopped consuming more than 608 million sheets of paper, contributing to the preservation of 30,000 adult trees. Only the elimination of expenses with the acquisition of paper, staples, process covers, printing and transportation of material allowed the state to save R\$121.5 million.

It was with the pandemic that SEI Bahia proved even more essential. In the most critical moments, the system played a vital role in maintaining productivity. This demonstrates how the system has become a tipping point for administrative routines, and a successful example of the transformation that the digital age can bring to state relations with its citizens. For more information, click on [here](#).



High-Level Conference on Quality Management in Public Administration Indicates the Governments' Commitment to Ultimately Improve User Satisfaction

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



The Conference on Good Governance Foundation for QM in Public Administration, co-organized by ReSPA, OECD/SIGMA and the Minister of State for Standards of Services of Albania and under the patronage of the Prime Minister of Albania, showcased the importance of the improvement of public administration and public services through introducing instruments for Quality Management (QM). For more information, click on <https://www.respaweb.eu/0/news/487>



High-Level Political Dialogue on Public Administration Reform Brought New Insights and Actions to be Taken Toward Sustainable and Inclusive Growth and Job Creation in the Western Balkans

ReSPA brought together ministers and high-ranking EC representatives in charge of Public Administration Reform (PAR) and the most critical PAR actors from the region to discuss the future of a citizen-centred approach in governance, digitalization agenda, transparency, and decisive political leadership as a cornerstone of public administrations' organizational, technological, and cultural transformation in the Western Balkans. For more information, click on <https://www.respaweb.eu/0/news/494> Livestream is available at <https://youtu.be/Zosc8GcV-eo>



ReSPA, in partnership with OECD/SIGMA, hosted the Ceremony for the Public Administration Awards in the Western Balkans

During the Public Administration Awards in the Western Balkans 2022 Ceremony, three winners and eight initiatives that deserve special recognition were announced. For more information on the awarded projects, click on <https://www.respaweb.eu/0/news/495>



ReSPA and OECD/SIGMA organized Innovation and Learning Journeys - three innovation and learning capacity-building units for the Public Administration Awards in the Western Balkans 2022 winning teams

The Journey aimed to provide insights to representatives of awarded teams into the major trends in public management and new methodologies for expanding the services through innovative action plans, supported by hands-on experiences from similar practices from Catalonia, Spain, as the awarded Western Balkans ones. For more information, click on <https://www.respaweb.eu/0/news/495>



Seminar on Leadership for Transforming Public Institutions in Africa

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



The African Association for Public Administration and Management (AAPAM) in Partnership with the Kenya School of Government organized a Leadership Seminar that was hosted by the Kenya School of Government, at its Mombasa Campus, from 6 to 9 September 2022. The seminar was held under the theme Leadership for Transforming Public Institutions in Africa with 72 participants from nine African countries. The seminar brought together various dignitaries from University Vice-Chancellors to senior government officials across the continent.

The seminar was opened by Dr Prisca Oluoch, the Director for Linkages & Collaborations at the Kenya School of Government (KSG) on behalf of Prof Ludeki Chweya, the Director General of the Kenya School of Government.

Deliberations and Recommendations

- It was agreed that strong institutions cannot exist in the absence of strong leadership. Strong institutions

should be characterized by; citizen orientation, service delivery, survivability and sustainability. Therefore, a strong resource base must be present in building a resilient institution.

- Regarding leadership, the seminar observed that an ideal leader is one who exhibits courage, one with a clear vision, appreciates own prejudices, is considerate and leads in the same way she or he expects to be led. Participants were challenged to be better leaders at their various workstations.
- There was a commitment to supporting young professionals within AAPAM's Young Professionals Network (YPN) platform through mentorship and coaching in order to help them grow and learn from seasoned civil servants. It was also agreed that African governments need to work harder in accelerating economic growth in order to create employment opportunities for young people.

To contact the UNPAN team, click on the following icons:

