



UNPAN Partners' Newsletter

January – February – March 2025

Changing Mindsets for Innovation and Public Sector Transformation



The United Nations Department of Economic and Social Affairs (UN DESA), Division for Public Institutions and Digital Government (DPIDG), organized two Capacity Development Workshops on Changing Mindsets for Innovation and Public Sector Transformation in collaboration with the Caribbean Centre for Administration Development (CARICAD) and the Caribbean Office of the Economic Commission for Latin America and the Caribbean (ECLAC). They were held from 24th to 26th March 2025 in Nassau, Bahamas. One workshop was directed to the 26 Permanent Secretaries of The Bahamas and their key staff. The second workshop was directed to General Directors, Senior Public Officers at the level of Directors, Director Generals, Heads of Agencies and Authorities and Chairman of Boards/Board of Directors in charge of public policy implementation. At the request of the Director of Labour of the Ministry of Labour and Public Service, representatives of the youth (students of the International School of Business, Entrepreneurship and Technology - ISBET) participated in the event. More information is available [here](#).

United Nations E-Government Survey Local Online Service Index (LOSI) Webinar Series Episode 6 – Tunisia



UN DESA/DPIDG, in collaboration with United Nations University Operating Unit on Policy-Driven Electronic Governance (UNU-EGOV), held its sixth session of the Local Online Service Index (LOSI) webinar series on 13 February. It focused on the application of LOSI methodology in Tunisia. The webinar hosted researchers who conducted the study in 24 cities in Tunisia assessing their e-government service provision. The webinar provided an opportunity for city officials to learn and discuss the upcoming UN E-Government Survey 2026. More information is available [here](#).

Disclaimer: The views expressed are those of the individual authors and do not imply any expression of opinion on the part of the United Nations.



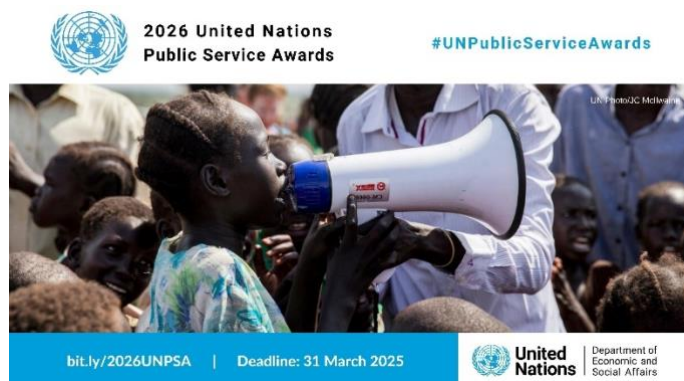
Capacity Development Workshop on a National Data Governance Framework and Digital Government in The Gambia



UN DESA/DPIDG hosted a two-day capacity development workshop, in collaboration with the Ministry of Communication and Digital Economy of the Government of Republic of The Gambia, to engage government officials and other stakeholders, focusing on digital government, data, and data governance with the objective of strengthening the capacity of public sector employees in the concerned governmental organizations with regards to understanding how to improve the performance of digital government and strategize related initiatives.

The workshop was organised under the scope of the UN Peace and Development Fund's (UN PDF) capacity development project on Developing institutional capacities for digital data management and cooperation to advance progress toward the Sustainable Development Goals. The aim of the UN PDF 2030-Sub-Fund Project is to implement innovative, forward-looking and pro-active projects in support of the 2030 Agenda and the Sustainable Development Goals (SDGs).

2026 United Nations Public Service Awards (UNPSA)



Applications are open for the 2026 United Nations Public Service Awards (UNPSA) with an extended deadline of 15 April.

UNPSA recognizes excellence in public service at the national, sub-national and local level. It rewards the creative achievements and contributions of public service institutions that lead to a more effective and responsive public administration worldwide. It promotes the role, professionalism and visibility of the public service.

Applications for the 2026 UNPSA are invited in four categories: 1) Delivering inclusive and equitable services to leave no one behind; 2) Gender-responsive public services; 3) Transparent and accountable public institutions to achieve the SDGs; 4) Participation and public engagement for inclusive decision-making.

Applications must be submitted before 15 April 2025, 23:59 EDT.

For more information and to apply, visit publicadministration.desa.un.org/2026-un-public-service-awards

Activities from UNPAN Members

American Society for Public Administration: 2025 Annual Conference

More than 1200 attendees gather in Washington, DC, March 28-April 1, for ASPA's 2025 Annual Conference, the premier annual public administration event of the year. Attendees will include hundreds of individuals representing more than 40 nations around the globe, taking advantage of this annual opportunity to discuss the challenges and successes facing public administration. The theme for the conference, "Not Robots yet: Keeping Public Servants in Public Service," will guide the conversations, while also exchanging ideas about a host of changes and challenges sweeping the globe and altering the public administration landscape. Six tracks are featured: good governance and service delivery; social equity, diversity and inclusion; ethics, trust and accountability; the tools; human resources management; and public service around the world. All topics will invite attendees to share new and evolving research and

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practice with each other, for the betterment of all. We look forward to seeing international friend and colleagues for this event. More information is available at www.aspanet.org/annualconference

Modernizing public administrations for the SDGs in the Arab region, January 2025



The Economic and Social Council has affirmed, in several resolutions on public administration and development, that service to citizens should be at the centre of transforming public administration. The Council also maintained that sustainable development at all

levels must include transparent, participatory and accountable governance and a professional, ethical, responsive and information and communications technology-enabled public administration. This report argues that developing an effective and efficient public administration, with skilled civil servants capable of addressing contemporary demands and challenges, plays a pivotal role in a country's pursuit of sustainable development. As such, public administration modernization and institutional development are main contributors to political stability, conflict prevention and the promotion of development and peaceful societies in the member countries of the Economic and Social Commission for Western Asia (ESCWA).

The report showcases the strong correlation between public administration modernization and development outcomes. It demonstrates that countries that have progressed along a sustainable development trajectory are often the ones that effectively harness the capabilities of their civil services at both the national and subnational levels. It also highlights how civil services serve as the driving force behind transformative initiatives and the construction of prosperous societies. The report also proposes a number of recommendations, including the establishment of a regional platform for

public administration and civil service modernization in the Arab States.

<https://www.unescwa.org/publications/modernizing-public-administrations-sdgs-arab-region>

Arab Governance report V – For People-centred governance: The role of public governance in post-conflict recovery - publication and policy brief

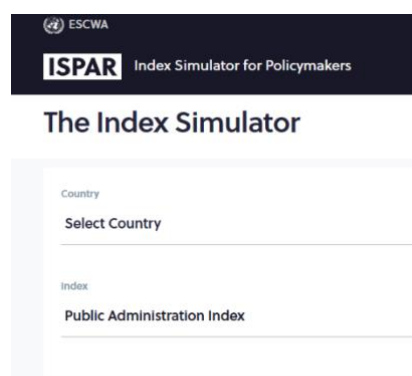
The Arab region faces complex, interconnected crises across socioeconomic, institutional and environmental dimensions. This report explores pathways to reform public governance, particularly in conflict-affected and fragile States, to ensure sustainable recovery and prevent further conflict. The ESCWA report calls for bold reforms addressing institutional fragility, inefficiency and exclusion, so as to create a foundation for lasting peace, sustainable development and inclusive public governance in the Arab region.

Enhancing government effectiveness, reducing corruption and fostering transparency are key to this reform. Strong, accountable institutions are essential to restoring public trust and ensuring that public governance systems serve all citizens, especially marginalized groups in fragile States. An integrated approach that aligns humanitarian, development and peace-building efforts is needed for long-term stability. Digital transformation also presents an opportunity to modernize public governance, improve transparency and enhance service delivery. Governments in the Arab region must invest in digital infrastructure and adopt risk-informed policies to prepare for future shocks, such as environmental disasters and political instability. To be published soon.

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Public Administration Index – Digital platform for Arab member states

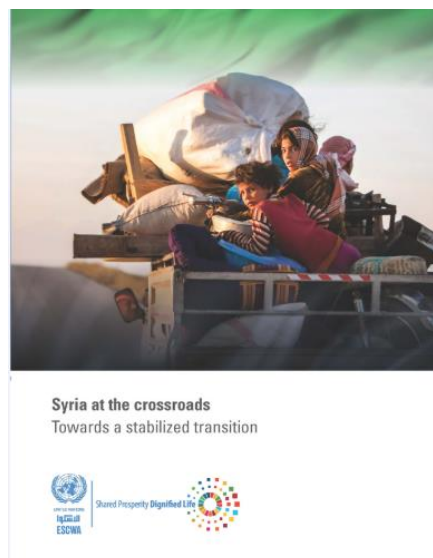


The Public Administration Index (PAI) is a composite measure developed by ESCWA and designed to evaluate a country's performance across eight thematic pillars, capturing the breadth of public governance and institutional effectiveness.

Each dimension within the index represents a core aspect of public administration, collectively offering an integrated summary of average achievements in governance quality and institutional effectiveness. This index assesses the performance of governments in resource management, public policy implementation, and citizen engagement, ultimately reflecting the overall quality of public sector performance and service delivery. It provides an evidence-based assessment of how well public administration functions in critical areas, helping to identify strengths, gaps, and areas for improvement in public governance. It also serves as a diagnostic tool for policy makers and stakeholders to help benchmark performance, drive reforms, and foster best practices that enhance the governance and administrative capacities essential for achieving sustainable development.

https://ispar.unescwa.org/indices.aspx#theme_5

Syria at the crossroads: Towards a stabilized transition: Report and policy brief, January 2025



This report provides an in-depth analysis of the profound challenges facing the Syrian Arab Republic and explores potential pathways for the country following the fall of the Assad regime. It examines the economic devastation that the years of

conflict have caused, marked by a 64 per cent contraction in GDP, rampant inflation and widespread destruction of critical infrastructure. The compounding effects of prolonged conflict, sanctions, natural disasters and ongoing humanitarian crises have left millions of people displaced and in dire need of aid.

The report outlines three possible future scenarios: a stabilized transition, prolonged instability, and war and fragmentation. The “stabilized transition” scenario offers a hopeful outlook characterized by inclusive governance, economic revitalization and robust international cooperation, forecasting significant GDP growth and a notable reduction in poverty rates. Achieving this best-case scenario, however, will require entrenched divisions to be overcome and state institutions to be rebuilt, as well as the provision of substantial global and regional support. The middle-ground scenario, “prolonged instability”, is less optimistic, forecasting a limited economic recovery, continued fragmentation of governance structures, and persistent poverty. The “war and fragmentation” scenario is less optimistic still: it predicts further economic collapse and poverty, severe social fragmentation, an escalating humanitarian crisis, and broader regional instability. The bleak consequences of the latter two scenarios underscore the importance of prioritizing a peaceful and inclusive transition. With this in mind, the report emphasizes actionable policies focused on reconstruction, reconciliation and governance reform while highlighting the significance of sanctions relief and regional integration as essential drivers of

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sustainable recovery. By taking this comprehensive approach, the report aims to help the Syrian Arab Republic navigate the crossroads it has reached and lay the foundation for sustainable peace and development.

<https://www.unescwa.org/publications/syria-crossroads-stabilized-transition>

<https://www.unescwa.org/publications/syria-crossroads-stabilized-transition-policy-brief>

Operationalizing Triple Nexus in Iraq

United Nations Economic and Social Commission for Western Asia (UN ESCWA)/United Nations Trust Fund for Human Security (UNTFHS)/United Nations System Staff College (UNSSC) and the League of Arab States (LAS) organized a meeting in Iraq that aims to Operationalize the Triple Nexus within a Risk-Informed and Human Security Approach. The process relies on an evidence-based and consensus-building approach, it seeks to strengthen prevention, mitigate humanitarian crises, and address development challenges. The meeting took place on 3 February 2025 and consisted of a 25-member national task force, which were drawn from key ministries and public entities.

The meeting provided a comprehensive assessment of multidimensional risks, utilizing background briefs on financial flows, stakeholder mapping, and policy frameworks.

The workshop identified key drivers of vulnerability at the national level, analyzed national policymaking gaps, and assessed the challenges to achieving the Triple Nexus within public institutions. As a follow-up, ESCWA shared a detailed report summarizing the key priorities discussed in the workshop, which will be refined and translated into a national plan of action during the upcoming July 2025 workshop in Baghdad.

Committee on Technology for Development, 5th session



The Committee on Technology for Development is a platform for member States to follow up on progress in technology-related activities undertaken by Arab countries and the ESCWA secretariat since its previous session, which was held in Beirut on 14 and 15 November 2022.

This session discussed digital transformation in the Arab region and the maturity of digital government services, new technologies and innovation in government entities, digital inclusion, digital trust and cybersecurity, and the relationship between digital and environmental development.

As part of its proceedings, the Committee held a round table on accelerators for operationalizing the Arab Digital Agenda.

More information:
<https://www.unescwa.org/events/committee-technology-development-5th-session>

Digital transformation in the Arab region and digital government services maturity

The [document](#) highlights the importance of digital transformation in the Arab region, especially in the field of government work. It also underlines the efforts of the Economic and Social Commission for Western Asia (ESCWA) to support digital transformation through its activities, especially through the development of the Government Electronic and Mobile Services (GEMS) Maturity Index. The Committee on Technology for Development is invited to review the document and submit proposals on promoting digital transformation in the Arab countries.



Asia-Pacific Governance Watch 251 and 252



These reports cover various topics of Asia and the Pacific governance, such as 1) government policy and legislation; 2) government system and civil services; 3) management, capacity building and innovation; 4) economic and social development and ICT; 5) public finance; and 6) private sector. Read issue [251](#) and issue [252](#).

Highlights of the IIAS-DARPG India Conference 2025



The IIAS-DARPG India Conference 2025, held from February 10 to 14 at Bharat Mandapam, New Delhi, brought together over 750 delegates from 58 countries to discuss next-generation administrative reforms under the theme Empowering Citizens and Reaching the Last Mile. The event featured 66 sessions and 7 plenaries, fostering dialogue on governance innovation, inclusive public administration, and emerging global challenges.

The conference was inaugurated by Dr. Jitendra Singh, Union Minister of State, who launched Viksit Bharat@2047: Governance Transformed, a 710-page publication outlining India's governance evolution and its path toward developed nation status by 2047.

Key conference tracks covered topics such as policy reforms, decolonial public administration, BRICS-Global South relations, smart cities, artificial intelligence, and digital transformation. Prominent scholars, including Prof. Wolfgang Drechsler, Prof. Suresh Misra, and Dr. Steve Troupin, led discussions on the future of administrative reforms.

Prof. Andrew Massey delivered the Guy Braibant Lecture, emphasizing the role of public administration scholars in addressing global challenges like climate change, migration, and governance crises.

The conference also featured cultural experiences, including visits to the Prime Minister's Museum and Agra Fort, enriching the delegates' understanding of India's heritage.

Participants praised the conference for its high-quality discussions, networking opportunities, and academic insights. Scholars highlighted its impact on policy-making, governance innovation, and the role of civic technology.

More information is available at <https://iias-iiisa.org/news/next-generation-administrative-reforms-take-center-stage-at-iias-darpg-india-conference-2025/>

New Book Release: Public Administration in Italy in Political and Historical Context: The Craft of the Italian State



New Book Release



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The Institute of International and Administrative Sciences (IIAS) is proud to announce the release of *Public Administration in Italy in Political and Historical Context: The Craft of the Italian State*, edited by leading experts Edoardo Ongaro, Carla Barbati, Fabrizio Di Mascio, Francesco Longo, and Alessandro Natalini. This comprehensive volume is the first of a three-part series that delves deeply into the development of public administration, management, and governance in Italy.

This book presents a detailed examination of the societal, institutional, and political contexts of Italy's public administration. Offering a thorough historical overview, it traces the evolution of the Italian administrative system from the establishment of Italy as a unitary state in 1861 to its current form. The book also explores the reforms that have shaped the public sector, focusing on essential components such as strategic planning, financial management, expenditure management, and performance management.

In addition to providing a historical perspective, the book highlights the reform trajectories of public services in key policy sectors such as healthcare, social care, and higher education. The contributors to this volume include some of Italy's foremost scholars in the fields of public management, political science, law, history, and economics, many of whom have served in direct administrative roles within the Italian public sector.

This book is an invaluable resource for students, researchers, and professionals in public administration, management, and governance, particularly those with an interest in the Italian context.

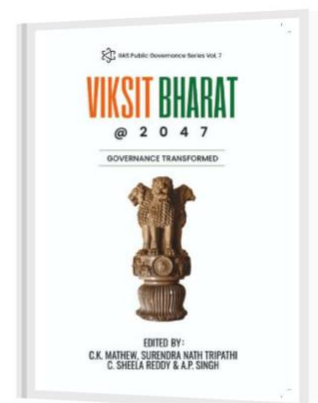
The Governance and Public Management Series, published in collaboration with Palgrave, embodies our commitment to a neutral and objective voice, firmly rooted in evidence-based analysis. Dedicated to advancing the understanding of public governance and public management, the series seeks to uncover insights into causes and consequences while fostering expertise in innovation, improvement, and reform.

More information at <https://iias-iisa.org/news/new-book-release-public-administration-in-italy-in-political-and-historical-context/>

IIAS and DARPG Release Book on India's Public Administration and Governance



New Book Release



The International Institute of Administrative Sciences (IIAS) and the Department of Administrative Reforms and Public Grievances (DARPG), Government of India, unveiled a landmark publication, *Viksit Bharat@2047: Governance Transformed*, during the IIAS-DARPG India Conference 2025. The book, part of the IIAS Public Governance Series, provides a comprehensive exploration of India's public administration, offering a strategic roadmap for achieving developed nation status by 2047.

Viksit Bharat@2047: Governance Transformed delves into the historical evolution, contemporary challenges, and future prospects of public administration in India. It examines the complexities of governance across federal, state, and local levels, addressing critical themes such as digital transformation, citizen-centric governance, social justice, gender inclusion, and climate change. The book also provides detailed insights into key policy sectors, including health, education, rural and urban development, agriculture, and international relations.

Authored by a team of experts with deep knowledge of India's governance landscape, the book blends academic rigor with practical insights. It serves as an authoritative reference for early-career civil servants, policymakers, government administrators, and academics worldwide.

The IIAS Public Governance Series aims to make its scholarly content widely accessible, with volumes available for free as e-books and for purchase in paperback. As IIAS approaches its centenary in 2030, this publication marks an important milestone in its mission to foster global knowledge exchange in public governance.

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More information is available at <https://ias-iisa.org/news/ias-and-darpg-release-book-on-indias-public-administration-and-governance/>

Launch of the Knowledge Management Platform: A Gateway to Public Administration Excellence



The Knowledge Management Platform (KMP) stands at the forefront of innovation, poised to elevate the capabilities of public administrators and foster enhanced regional collaboration. This cutting-edge platform serves as a pivotal resource to drive professional growth and streamline public administration reform across the Western Balkans and the European Union.

- **Learning Materials and Trainings:** Dive into a comprehensive suite of learning materials and overview of training opportunities tailored for public administration professionals.
- The **Learning Corner** offers a wealth of materials, including video-based sessions, executive training options, manuals, and downloadable presentations covering essential topics like human resource management, digital transformation, and public policy development.
- **Training Opportunities** provide information on a variety of tailored trainings offered by ReSPA and its partners. These resources are meticulously crafted to empower professionals to advance their skills and support their roles within public administration.
- **Expert Connections:** KMP facilitates access to technical support, providing KMP Community Members with information about experts who can support them in tackling specific challenges, enhancing efficiency and problem-solving capabilities.

- **Community Collaboration:** The Platform forge connections with peers and institutions regionally and throughout the EU. This collaborative space facilitates knowledge exchange, enabling members to share achievements, participate in discussions, exchange best practices, contribute blogs, and highlight experiences among community members.
- **EU integration Dashboard** offers visualization of data presented in annual EU country reports, providing an easy-to-follow overview of the progress of the Western Balkans administration on their EU path. It is easy to track the progress of each administration in different clusters and compare the progress from one year to another.

<https://kmp.respaweb.eu/home>

ReSPA Newsletter: Stay Informed, Stay Connected

ReSPA has launched a quarterly newsletter to inform public administrators across the Western Balkans about the latest developments, success stories, and upcoming activities.

By fostering learning, networking, and collaboration among public administration teams in the region and strengthening ties with peers in EU Member States, ReSPA continues to play a vital role in enhancing governance quality and advancing European integration.

Readers can explore inspiring initiatives through the newsletter, gain insights into the joint efforts of outstanding regional public administration teams, and stay updated on ReSPA's collaborations with key partners and the European Commission. Together, we are shaping modern, resilient, and inclusive societies—bringing the Western Balkans closer to the European family.

Don't miss out—stay connected and be part of the transformation!

Subscribe now <https://www.respaweb.eu/0/subscribe>

Read ReSPA Newsletter #2 (September-December 2024) https://respaweb.eu/admin/newsletter_preview.php?id=1&lang=1

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Meeting of the Regional Thematic Group on Digital Transformation and Training on eIDAS and eIDAS 2.0



ReSPA brought together senior officials leading digitalization efforts across the Western Balkans and members of the Digital Transformation Working Group to discuss the implementation of eIDAS and eIDAS 2.0. The meeting focused on fostering collaborative knowledge exchange to address barriers and enhance digital governance, aiming for more efficient public service delivery.

The publication of the eIDAS 2.0 regulation marked the initial step towards the introduction of the European Digital Identity Wallet (EUDI Wallet) and new trust services. Following this, the upcoming release of new eIDAS implementing acts by the EU Commission, slated for publication by May 2025, is considered a crucial guideline for the implementation of the EUDI Wallet in the region. The results from the large-scale EUDI Wallet pilots, expected to offer valuable insights and practical experience, will play a significant role in shaping the real-world deployment of the EUDI Wallet.

The gathering evaluated the progress of WB administrations in digitalization and explored opportunities facilitated by ReSPA's support mechanisms, assessing the current state of digitalization across the region, drawing on insights from sources such as Digital Compass 2030, and international surveys including the UN e-Government Survey, World Bank GovTech Maturity Index, Digital Economy and Society Index (DESI), Balkan Barometer 2024, Global Cybersecurity Index, and Global Innovation Index. These findings highlighted substantial advancements in e-government services while

underscoring persistent challenges such as policy alignment, digital skills gaps, cybersecurity risks, and deficiencies in digital infrastructure.

Bojana Bajić from ReSPA concluded that the meeting provided a vital platform for members to strategize on digital transformation initiatives, focusing on implementing eIDAS and eIDAS 2.0, aligning legal



frameworks, and addressing technical aspects of eWallet and trust services.

<https://www.respaweb.eu/0/news/746>

Upcoming Activities

Join the EGPA 2025 Conference in Glasgow



The European Group for Public Administration (EGPA), the Regional Group of the International Institute of Administrative Sciences (IIAS), is pleased to invite scholars, researchers, and practitioners from around the world to participate in the EGPA 2025 Conference, which will take place from August 26 to 29, 2025, in the historic city of Glasgow, Scotland, UK.

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Hosted in close collaboration with the University of Glasgow, this landmark event celebrates the 50th anniversary of EGPA, providing an unparalleled opportunity to reflect on the past five decades of public administration research and envision the future of governance across Europe and beyond.

The EGPA 2025 Conference will bring together leading experts and emerging scholars to discuss key issues in public administration, governance, and policy. This year's theme, EGPA at 50: Prospects for Public Administration across Europe, will guide a rich program of plenary sessions, study groups sessions, panels, and specialized workshops.

Participants will have the opportunity to engage in insightful discussions on many public governance topics and connect with an international network of academics and practitioners. Ph.D. students are also invited to participate in the PhD symposium.

We invite abstract submissions from scholars and practitioners interested in sharing their latest research and insights. Proposals could be submitted to any of the 23 Permanent Study Groups or special thematic panels until March 28, 2025.

More information is available at <https://iias-iisa.org/egpa-conference/>

Save the Date: IASIA 2025 Conference is Coming Soon



The International Association of Schools and Institutes of Administration (IASIA), a key entity within the International Institute of Administrative Sciences (IIAS), is pleased to invite scholars, practitioners, and policymakers to the IASIA 2025 Conference, which will take place from October 13 to 17, 2025, in the vibrant metropolis of Mexico City, Mexico, hosted by INAP-Mexico.

Under the theme Building Effective and Innovative Governance Future: Changing Mindsets, Sharpening Skills, Knowledge, and Competencies, the conference will explore the evolving role of public administration in a rapidly changing world. The event will bring together leading international experts, emerging scholars, and professionals to discuss innovative governance models, leadership development, and capacity-building strategies essential for the future of public administration.

Participants will engage in plenary sessions, panel discussions, thematic workshops, and study group meetings, covering a wide range of contemporary governance challenges. The conference will provide a unique platform to exchange ideas, develop professional networks, and contribute to shaping the next generation of public service leadership. IASIA 2025 welcomes submissions of abstracts and panel proposals from researchers and practitioners to present their insights on public administration, governance, and policy innovations.

More information is available at <https://iias-iisa.org/iasia-conference/>

Launching Public Servants' Capacity Building and Mobility Programme 2.0: Connecting the Western Balkans with Italian Public Institutions



Following the successful 2023-2024 implementation of the Capacity Building and Mobility Programme, funded and supported by the Italian Ministry of Foreign Affairs and International Cooperation, in collaboration between the Regional School of Public Administration (ReSPA) and the Italian National School of Administration (SNA), ReSPA continues to advance this initiative.

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The programme is meticulously structured to include mentorship, training sessions, practical assignments, policy brief development, and study visits. It operates through three focused streams:

1. **EU Single Market Stream:** Enhancing capacities crucial for supporting the implementation of Growth Plans, Reform Agendas, and the Western Balkans Common Regional Market (CRM).
2. **European Affairs and Integration Stream:** Providing comprehensive insights into EU operations and contemporary challenges, fostering negotiation skills, communication, and awareness of key EU issues such as the Strategic Agenda and institutional reforms.
3. **Enhanced Cooperation with SNA and DFP:** Promoting learning and exchange of best practices in public service management, improving continuous learning systems in the Western Balkans.

These components empower over 50 participants to apply their enhanced knowledge and skills in practical job settings.

The programme's **Opening Conference and Induction Day** will convene high-level representatives from Italy, the Western Balkans, and the European Commission, alongside the new cohort participants. This event serves as a strategic platform for discussions on European integration, modernizing the public sector, and governance best practices.

<https://respaweb.eu/0/events/488/opening-conference-and-induction-day-towards-a-shared-european-administrative-space-connecting-western-balkans-with-the-italian-administration-20>

To contact us email
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Study Visit to Greece: Unlocking Best Practices in Digital Transformation



Building on ReSPA's proactive partnerships with EU Member State institutions and its strong commitment to advancing digital transformation in public administration, we are delighted to announce an exclusive Study Visit to Greece from 2–4 April 2025 in Athens.

This initiative comes in response to the growing demand for capacity-building and learning opportunities in digital transformation and is inspired by Greece's remarkable recent achievements in modernizing public administration. Organized by ReSPA in collaboration with the National Center for Public Administration and Local Government (EKDDA) under a recently signed Memorandum of Understanding, the visit will offer participants first-hand insights into cutting-edge digital governance practices and explore how effective e-government strategies can drive efficiency, transparency, and improved services for both citizens and businesses.

The three-day event will focus on offering a comprehensive view of current trends, technological advancements, and the future of digital governance, structured around the following themes:

- Setting the Stage for Transformation – Understanding the foundations of successful digital governance
- Exploring Digital Governance and Strategy – Examining policies, frameworks, and best practices
- Artificial Intelligence, Cybersecurity, and Emerging Technologies – Navigating innovation and secure digital transformation in public administration

<https://www.respaweb.eu/0/events/486>

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