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**UNPAN** | United Nations  
Public Administration  
Network

## The UNPAN Partners Newsletter

**Fourteenth Internet Governance Forum (Berlin, Germany 25-29 November 2019)**



UN DESA through DPIDG supported the Secretary-General in convening the 14th meeting of the Internet Government Forum (IGF), hosted by the Government of Germany from 25 to 29 November 2019 under the theme 'One World. One Net. One Vision'. Representatives from governments, the private sector, civil society, the technical community, and international organizations gathered to discuss the collective responsibility to build a safe, stable and secure internet. The Forum was opened by the Secretary-General Mr. Antonio Guterres and the Chancellor of Germany Ms. Angela Merkel. UN DESA USG Mr. Liu Zhenmin participated in the high-level session on "The Future of Internet Governance" and delivered a keynote during the main session on "Achieving the SDGs in the Digital Age". In addition, USG Mr. Fabrizio Hoschschild, Special Adviser on the Preparations for the Commemoration of UN's 75th Anniversary, ITU Secretary-General Zhao Houlin, UN ECA Executive Secretary Ms. Vera Songwe, "Father of the Internet" Mr. Vint Cerf and inventor of the World-Wide Web Sir Tim Berners-Lee also joined the Forum. More information can be found at <https://www.intgovforum.org/multilingual/content/igf-2019>.

**Expert Group Meeting on Addressing Emerging Requirements and Challenges for Policy and Decision-Making in Digital Transformation in Developing Countries (New York, USA, 16-17 December)**



DPIDG organized an Expert Group Meeting on Addressing Emerging Requirements and Challenges for Policy and Decision-Making in Digital Transformation in Developing Countries. UN DESA USG Mr. Liu Zhenmin opened the meeting. 50 experts from governments, the UN system (UN DESA, UNICEF, UN Women, UNDP, UN Office of Disarmament Affairs, UNCTAD, ITU), civil society and the private sector discussed the issue of how to strengthen the digital capacity of developing countries to participate in, and benefit from, the growing opportunities of digitalization. Topics covered included the past, present and future of the digital age, what the UN system has done in response to the digital age, how governments have responded, digital government, digital economy and multi-stakeholder engagement strategy. The Director of DPIDG closed the meeting with recommendations and next steps.

More information: <https://publicadministration.un.org/en/news-and->



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[events/calendar/ModuleID/1146/ItemID/3026/mct/EventDetails](https://www.un.org/en/events/calendar/ModuleID/1146/ItemID/3026/mct/EventDetails)

public governance for SDGs. The Symposium provided a good platform for Member States to share strategies, innovative practices and lessons learned on how to accelerate SDG implementation through transformation, innovation and inclusion.

**Symposium on “Leveraging Public Governance to Accelerate the Achievement of the Sustainable Development Goals – Transformation, Innovation and Inclusion” (Incheon, Republic of Korea, (20-22 November 2019))**



DPIDG, through its Project Office on Governance (UNPOG) organized the 3rd Regional Symposium on “Leveraging Public Governance to Accelerate the Achievement of the Sustainable Development Goals – Transformation, Innovation and Inclusion” from 20 to 22 November 2019 in Incheon, Republic of Korea. The Symposium was attended by more than 200 participants from 64 countries with a diversified representation from government agencies, think tanks, academia, private sector, civil society organizations and international organizations. UN DESA USG Mr. Liu Zhenmin attended the Symposium and delivered the official remarks during the High-Level Session and Mr. Ban Ki-moon, the former Secretary-General of the United Nations, delivered the Special Address on

**XXIV International Congress of CLAD on the Reform of the State and Public Administration” (Buenos Aires, Argentina, 12 - 15 November 2019)**



DPIDG staff participated as a resource person in the “XXIV International Congress of CLAD on the Reform of the State and Public Administration” held in the City of Buenos Aires, Argentina, from 12 to 15 November 2019. More than 1500 participants attended the Congress. DPIDG presented its work with the Schools and Institutes of Public Administration on “Strengthening Public Servants’ Capacities to realize the SDGs”. During the Congress, it emerged that the professional competence of public servants, innovation in public administrations, gender equality, strengthened mechanisms of accountability and transparency, among other, are critical to achieve the SDGs. It was also mentioned that building the capacities of schools of public administration can help to strengthen institutions’ capacities and advance the implementation of the 2030 Agenda.



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### European Commission webinars and workshop on a data model for the EU single digital gateway



The European Commission is organising several webinars and a workshop to support the development of a common data model for the EU single digital gateway. The gateway aims at facilitating online access to the information on administrative procedures and assistance services for European citizens and businesses. The work on the data model, organised under the Commission's ISA<sup>2</sup> Programme, is one of the key elements for the implementation of the gateway. It will enrich the information behind the offered services and make it easier to find what people look for.

To develop a high-quality model that harmonises national catalogues in an interoperable manner and reuses the Member State perspective, the Commission is analysing input received from EU countries. At the [first webinar](#) on 12 November 2019, about 70+ participants discussed the need for a common data model, the proposed approach and objectives, and a few examples of how the solution could look like. The recording and the slides from the webinar are available online. Currently, the Commission is looking for public service data models and classifications. You can support the work by contacting the development team.

In the upcoming weeks, the Commission will share the first results together with a detailed roadmap for the development of the model. Afterwards, the

development team will organise a **second webinar** on tools and data models in support of the gateway on 23 January 2020, 10-12 AM GMT+1. A **third webinar** on the common data model will follow on 5 February. Just a few weeks later, on 21 February, a **workshop** on the common data model for the gateway repository of links and relevant classifications will take place in Brussels, Belgium.

Would like to stay up-to-date on this activity? Join this [mailing list!](#)

### The 28th NISPAcee Annual Conference (Split, Croatia, 14-16 May 2020)



Organized in co-operation with the Faculty of Law, University of Split, the Main Conference Theme is: "Governance and citizens' rights in the era of Europeanization, globalization and digitalization". Following the discussion on the prospects of the evidence-based policy making for dealing with the complexity and interdependence of current societal problems, the conference main theme discusses the specific processes and actors that impact, surround, and affect these problems. The focus is, on the one hand, on the governance structures and processes, old and new, which are the instruments for dealing with these processes. On the other, the aim is also to explore in what way the citizens, as individuals or as distinctive groups, who are affected by these processes, also face these changes or take part within the governance structures in their attempt to adapt to the new settings and to protect their interests and rights.

The online conference registration module will be open in December 2019.

More info: [www.nispa.org/conference2020](http://www.nispa.org/conference2020)  
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[http://www.nispa.org/newsletter.php?newsletter\\_id=31](http://www.nispa.org/newsletter.php?newsletter_id=31)

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From Policy Design to Policy Practice

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<https://www.nispa.org/files/conferences/2019/e-proceedings/e-proceedings-NISPAcee-Conference-2019.html>

**IIAS Academy 2020 (Brussels, Belgium, 24-28 February 2020)**



After a successful first edition in 2019, the International Institute of Administrative Sciences (IIAS) will organize its Research and Professional Development Academy again from 24-28 February 2020. Under the motto "Improve your Skills and your Profile for the Future", PhD students and young professionals are invited to the IIAS Headquarters in Brussels to develop their capacity to publish, write proposals and seek research grants, but also to exchange experiences with their fellow participants and establish contact with Brussel-based institutions.

Key objectives of the IIAS Academy are to:

- Orient young professionals towards further developing their careers in different contexts: academia, public sector and international organizations
- Provide participants with an opportunity to network with representatives from leading universities, Brussels-based local public organizations (ministries, agencies, ...) or multinationals (consulting companies);
- Visit with national, regional and international organizations (EC, UN, and INGOs) to gain better

insights on the inner workings of those organizations and related career opportunities

- Offer participants the opportunity to assess and improve their individual competencies and skills for career development.

Applications can still be submitted until January 6th, 2020.

Call-for-Applications: <https://www.ias-iisa.org/drive/IIAS-Academy-2020%20-%20Call-for-Applications%20-%20PhD%20-%20Final.pdf>

**Workshop on the Implementation of the Institutional Gaps Assessment Methodology in Workforce Planning, (Beirut, Lebanon, 25-27 September 2019)**



The introductory workshop on the implementation of the Institutional Gaps Assessment Methodology (IGAM) in the field of workforce planning for the State of Palestine was held at the request of the Prime Minister's Office. The workshop was dedicated to the members of the "Workforce Planning General Department" (the team), at the General Personal Council. The team was composed of individuals representing four major institutions, the Ministry of Finance and Planning, the Ministry of Justice, the General Personal Council and the Prime Minister's Office. The team requested ESCWA to hold a preliminary workshop on the application of the IGAM in the field of workforce planning, specifically to assess the following:

The criteria (tools, methodologies, etc.) used to identify human resource and workforce needs in the



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government institutions and identify the adequate methodology to be implemented in this process, in order to standardize the concepts, tools, and methodologies. The capacity to link human resource needs to the national policy agenda and the sustainable development goals on the one hand, and to the sectoral plans of the relevant ministries on the other; What follows are the main findings and recommendations of the workshop:

Building consensus among the members of the workforce planning team on the way and mechanisms of work within the team, and adopting a clear definition of concepts, methodologies and tools used by the different human resource planning and budget teams;

Adapting and implementing the IGAM and tools for assessing institutional capacities at the level of the Ministry of Justice to measure the capacities of seven institutions that make up the justice sector in Palestine in the field of workforce planning.

Attaining a good governance system for the workforce planning process, based on clear and understandable criteria by all stakeholders.

<https://www.unescwa.org/events/palestine-institutions-gaps-assessment-workforce-planning>

**Advanced Workshop on Reintegrating IDPs through enhancing Institutional Effectiveness in the Hamdanyieh District/Nineveh Governorate (Iraq), utilizing the results/data of the Institutional Gaps Assessment Methodology (Erbil, Iraq, 6-8 October 2019)**



This workshop was the third in a series of workshops implemented within the framework of the “Experimental Program for the Rehabilitation of Liberated Areas in Iraq”, developed by the Iraqi Government. The program aims primarily to address the main challenges arising from the return of the forcibly displaced persons to liberated areas in Iraq. The workshop objective was to strengthen public institutions and local governance structures to address socio-economic challenges associated with the forced displacement crisis, by applying the Institutional Gaps Assessment Methodology in the health care, education, labor and social protection and municipal affairs sectors in Al-Hamdaniya district in Ninawa Governorate. The workshop was attended by 23 officials from the National Center for Administrative Development and Information Technology, at the Iraqi Ministry of Planning, and from the four local concerned sectors in strengthening the return of the forcibly displaced persons in Al-Hamdaniya.

The workshop main outcomes were as following:

First, at the level of the expert teams formed within each of the four sectors involved in the assessment process in Al-Hamdaniya district:

- Develop and acquire an in-depth and mutual knowledge among participants on the realities of the concerned sectors;
- Evaluate and assess capacities and resources accurately and with documented data;



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- Provide practical suggestions for filling each gap identified in the assessment process;
- Identify the required programs for institutional capacity building;

Second, at the level of the National Center for Administrative Development and Information Technology at the Iraqi Ministry of Planning:

Adopt the IGAM in the fragile context of Al-Hamdaniya district;

Train a specific team among the Center's trainers in the application of the IGAM;

Identify clear programs and resources that the Center and the Ministry of Planning can develop or provide in order to fill gaps and develop institutional capacities in Al-Hamdaniya district;

Identify programs and resources to be requested from international support organizations;

<https://www.unescwa.org/events/iraq-enhancing-institution-effectiveness-gaps-assessment>

### **Expert Group Meeting on Developing a Risk Assessment Framework for the Arab Region (Beirut, Lebanon, 17-18 October 2019)**



The United Nations Economic and Social Commission for Western Asia (ESCWA), in partnership with the Peace Research Institute Oslo (PRIO), UNDP Regional Hub for Arab States, United Nations Department of Peacebuilding and Political Affairs, organized on 17 and 18 October 2019 a Regional Expert Group Meeting “Developing a Risk Assessment Framework for the Arab Region.” Participants were drawn from academia, think tanks, decision makers in addition to staff from the United Nations system.

The meeting was part of a series of activities dedicated towards the development of an Arab regional risk assessment framework. The framework will be geared towards analyzing the interconnected effects of conflict and non-conflict drivers of hazard, exposure, vulnerability, and coping capacity in the Arab region. Significant is the fact that the drivers of risk are not only multidimensional, such as gender and governance, but also interconnected with transboundary and regional aspects, such as climate change, demography, urbanization, economic stagnation, migration and displacement, and natural resource exploitation, among others. Analysis at the national level is no longer sufficient given their magnitude and long-term impacts that go beyond borders and that are affecting national development trajectories of ESCWA Member States.

The meeting discussed the methodological challenges and the latest quantitative and qualitative approaches to develop a periodic risk assessment framework for the Arab region that is flexible enough to produce actionable policy advice geared toward achieving SDGs in a variety of contexts. The meeting elaborated on the contemporary relevance of risk assessments and the shared experiences and best practices from related projects in academia, PRIO and the UN. There was consensus about the important contribution the framework would make to mitigate the risks in the Arab region, given that risks threaten the attainment of the Sustainable Development SDGs.

<https://www.unescwa.org/news/risk-assessment-framework-arab-region>



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- The public-sector pays a higher wage than the private sector for similar jobs, in 76% of the countries
- Secondary school graduates working in the public sector earn significantly more than their private sector colleagues in 54 percent of countries, while public sector employees with post-secondary education earn more than their private sector counterparts in only 24 percent of countries.

## UNPAN Users

### World Wide Bureaucracy Indicators (WWBI) of the World Bank



The World Bank [Bureaucracy Lab](#) has recently published a new open access data set, focusing on public sector employment and wages, called the [World Wide Bureaucracy Indicators](#) (WWBI). The dataset characterizes the private sector *and* the public sector labor market and provides comparisons between them on over 80 indicators. It can help researchers and practitioners gain a better understanding of the personnel dimensions of state capability, the footprint of the public sector on the overall labor market, and the fiscal implications of the government wage bill.

Some of the things that we've learned through the dataset:

- Globally, 39% of all employees with tertiary education work in the public sector
- Women make 88% of male wages in the public sector, vs. 81% in the private sector

The dataset covers 115 countries, from 2000 to 2016, and includes 89 indicators. Some examples of the indicators are:

- Wage bill as share of GDP and government expenditure
- Public and private sector employment as share of total employment
- Gender pay gap
- Public sector wage premium
- Share of workers in public and private sector with insurance social security, and union membership

On the [dataset website](#) you can compare countries with countries in the same region or the same income level, through the 'country profile' option. For more information, feel free to contact [wvanacker@worldbank.org](mailto:wvanacker@worldbank.org).

**UNCTAD Working Group on Measuring eCommerce and the Digital Economy (Geneva, Switzerland, 3-4 December 2019)**



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The first meeting of the UNCTAD Working Group on Measuring eCommerce and the Digital Economy took place in Geneva. The Working Group aims to advance cooperation on measuring e-commerce and the digital economy and enhance the availability, quality, comparability, usability and relevance of these statistics. The objective is to support evidence-based policymaking for the digital economy, especially in developing countries. This is the first time that UNCTAD has a regular intergovernmental forum to discuss statistics. More than 100 experts from Ministries of Trade, Ministries of Technology, telecommunication regulators, and national statistical offices in 46 countries, as well as international organizations took part.

The first meeting discussed the revision of the UNCTAD Manual for the Production of Statistics on the Information Economy (2009) and the measurement of domestic and cross-border e-commerce. Some highlights from the meeting were:

- Experts agreed that the revised UNCTAD Manual that will be published in 2020 should reflect recent changes in the digital economy landscape. Countries should use the Manual as guidance to produce official statistics on the digital economy and improve their availability and comparability.
- Experts acknowledged the importance of measuring domestic and cross-border e-commerce and the need for international cooperation in supporting data collection efforts by countries.

- Experts proposed that in future meetings the Working Group discuss the use of non-survey sources of data to measure e-commerce and the digital economy.

The outcome of the Working Group will be reported to the fourth session of the Intergovernmental group of Experts on eCommerce and the Digital Economy in April of 2020. The second meeting of the Working Group is planned for November 2020. All documents are available at <https://unctad.org/en/Pages/MeetingDetails.aspx?meetingid=2259>

### New UNCTAD eTrade Readiness Assessments: Land-locked countries, Kiribati, and Tuvalu



A new note from UNCTAD examines the particularities of Rapid eTrade Readiness Assessments (eT Readies) in land-locked developing countries (LLDCs). Ten of the countries that have been assessed in the past two years are LLDCs: Afghanistan, Bhutan, Burkina Faso, Lao PDR, Lesotho, Malawi, Mali, Nepal, Uganda and Zambia. The note highlights key challenges and related policy recommendations. It draws on the findings the eT Readies, the results of an online stocktaking survey carried out in February-March 2019, and the outcome of a workshop on the implementation of eT Readies held in April 2019. Click here for the note on [eTrade Readiness Assessments of Land-Locked Developing Countries](#).





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In addition, two new Pacific eT Readies were published for Kiribati and Tuvalu. Click here for the [Kiribati Rapid eTrade Readiness Assessment](#) and here for the [Tuvalu Rapid eTrade Readiness Assessment](#).

All Rapid eTrade Readiness Assessments are available at <https://unctad.org/en/Pages/Publications/E-Trade-Readiness-Assessment.aspx>



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## Recent Events

### ReSPA High-level Policy Dialogue, (Ljubljana, Slovenia, 1 October 2019,)



ReSPA, in cooperation with the Slovenian Ministry of Public Administration, organized for the first time the High-level policy dialogue on the public administration challenges facing the Western Balkan countries. Besides the ministers responsible for public administration in the Western Balkans, and ReSPA Governing Board Members at Senior Official level, the activity has been attended by the high-level representatives of the European Commission, Ministry of Public Administration from Slovenia, OECD/SIGMA and CEF. The High-Level Policy Dialogue led to a number of remarks that should lead the work of ReSPA Members and the Secretariat through the provision of its support to the beneficiary administrations. The importance of the presented Slovenian experience was recognised and ReSPA will continue with bilateral and multilateral cooperation in order to facilitate the conducting of reform processes in accordance with the European Principles of Public Administrations. It was understood that the particular focus should be paid to the modernisation of the human resource policies, improvement of the public service delivery and digital transformation, as well as creation of administrative capacities for the continuation of the European integration process.

<https://respaweb.eu/0/news/319/high-level-policy-dialogue-30-september-01-october-2019-ljubljana-slovenia>

### ReSPA and Open Government Partnership - Western Balkans Peer Exchange Meeting(Budva, Montenegro, 3-4 October 2019)



ReSPA has in close consultation with the OGP national points of contact and OGP Secretariat, decided to organize OGP regional event as an integral part of the INFOFEST event. The objective of the OGP regional event (Western Balkans Peer Exchange Meeting) was to allow exchange of experiences and practical solutions regarding the implementation of OGP process in the countries. The two-day event brought together senior public servants dealing with OGP and eGovernment and relevant Civil Society Organization representatives. Two open panels of the Peer Exchange meeting have focused on status of reforms taken by the Governments. It was discussed what has been achieved so far in the area of clients' orientation of the services (eServices and eParticipation), access to information and open data in the region and what are the current global trends in this area. Minister Suzana Pribilovic from Montenegro (Ministry of Public Administration) and Minister Damjan Mancevski from North Macedonia (Ministry of Information Society and Administration) gave the perspective of transformational leadership in given areas and presented future commitments. The second panel introduced the topic of Service delivery once challenges have been observed. The event has



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been finalized with the emphasis on development partners and possibilities for cooperation.

<https://respaweb.eu/0/news/320/respa-and-open-government-partnership--western-balkans-peer-exchange-meeting>

## EGPA Conference 2019 (Belfast, Northern Ireland, 9-13 September 2019)



The European Group for Public Administration (EGPA) held its annual conference at the Queen's University Belfast in Northern Ireland.

The theme of the conference – “Public Administration across borders” – was inspired by global developments as much as European ones. Current events were addressed by distinguished keynote speakers and further discussed in several related panels, concluding that we live in a time of re-bordering and border shifting, both virtual and real, and public administration research has an important role to play in how we understand and shape this transnational development.

As usual participants also had the chance to partake in the parallel sessions of the 22 EGPA Permanent Study Groups as well as the French Speaking Seminar, whose roundtable panel session on “Responsive Administrations? A Ballet of Disconnections and Reconnections” highlighted that relationships with users and citizens have again become a major concern of public modernization.

In addition, during the two days before the conference the EGPA Symposium granted 27 young researchers the unique opportunity to share their research experiences, get recommendations of senior professionals about career development and learn how to engage in an international network.

Finally, EGPA chose Belfast as the place to renovate its priorities for the future and innovate its approach to the engagement with practice, not only in the study of how to manage across borders in Europe and beyond.

A total of 467 contributions were scheduled during the EGPA 2019 Conference in more than 180 sessions, attended by a total of 489 participants from 43 different countries.

<https://egpa.iias-iisa.org/>

## CGG delivering a lecture on “Aspects of Good Governance” to the AIS and CCS Officer Trainees of the 94th Foundation Course1 (26 November 2019)



The Director General, Centre for Good Governance (CGG) delivered an invigorating lecture on “Aspects of Good Governance”, to the All India Services (AIS) and Central Civil Services (CIS) Officer Trainees of the 94th Foundation Course held at Dr. MCRHRD Institute of Telangana. He shared various aspects of good governance such as What Governance & Good Governance means?; How it is measured using World Governance Indicators (WGI); Governance related



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issues and its solutions; How India has progressed from Administrative Reforms to Governance led reforms to e-Governance and its variants such as mobile/GIS/blockchain based Governance; Implication of Good Governance on Civil Servants; and finally engaged the audience with the real life case studies related to Good Governance & e-Governance.

### **WeGO-ASEAN Smart Cities Network (ASCN) Mayoral Conference (Seoul, Korea, 21-22 November 2019)**



The WeGO-ASCN Mayoral Conference was held in November in Seoul, Republic of Korea. Organized in partnership with the Government of the Republic of Korea, Seoul Metropolitan Government, and the ASEAN Secretariat, the conference provided a platform for representatives from ASEAN cities and Korean development institutions to openly share accumulated knowledge in promoting policies for smart sustainable cities with the private sector seeking to scale up its social impact. Breakout sessions on specific topics were also available for participants to openly brainstorm and share with others measures to promote better and more affordable policies for smart sustainable cities. For those interested, separate matchmaking meetings were arranged throughout the event.

### **2020 EROPA Conference (Bangkok, Thailand, 25-28 October 2020)**



The Eastern Regional Organization for Public Administration (EROPA) will hold its 66<sup>th</sup> Executive Council Meeting and Conference in Bangkok, Thailand, on 25 to 28 October 2020, with the theme “Public Governance for Inclusive Growth: Accountability, Engagement, and Digital Transformation”. The event is organized by the National Institute of Development Administration, Kingdom of Thailand.

Despite being faced with a bright economic growth prospect, many nations all over the world are facing rising inequality. This has led to a global consensus on the need for a more inclusive and sustainable model of growth and development that promotes higher living standards for all. Central to the policy debate on the issue of inclusive growth is the ability of governments to put in place policies that deliver economic growth together with better sharing of the benefits among social groups. Thus, the theme for the 2020 EROPA Conference focuses on the centrality of the promotion of inclusive growth and development across the region in public governance. Individuals who are interested in engaging in dialogues on the following topics: (a) Promoting Government Accountability for Inclusive Growth; (b) Stakeholder Engagement for Inclusive Policy Making; (c) Making Service Delivery Inclusive through Digital Transformation; (d) Improving Public Sector Performance through Employee Engagement are welcome to participate. Present a paper or attend as a regular conference participant! For more information, visit the [official conference website](#) or message us at [th2020@eropa.co](mailto:th2020@eropa.co).



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## NEW PROJECTS AND REPORTS

### ReSPA Annual Report (1 November 2018 – 15 October 2019)



[www.respaweb.eu](http://www.respaweb.eu)

The reporting period covered in this report was marked by ending of the Grant Contract 2016/373 854 and initiating the new Grant Contract 2019/405 139 from May 2019 onwards. The year 2018 ended with the development of the ReSPA Strategy for the period 2019 – 2024 which sets a path for ReSPA's work. Along with the Strategy a Monitoring and Evaluation (M&E) framework was developed and ReSPA confirmed its intention to pay more attention on monitoring and evaluating of the results achieved. This intention will continue through development of the Monitoring and Evaluation system which will consist of M&E framework as well as M&E toolkit. ReSPA continued to strengthen its cooperation with the governing structures, Working group Members and other actors relevant for implementation of the actions. All actions implemented in the reporting period (1 November 2018 – 15 October 2019) were organised in accordance with the ReSPA 2016-2018 and 2019-2020 Programmes of Work developed jointly with its stakeholders. Throughout the reporting period ReSPA contributed to strengthening

of Public Administration capacities, regional cooperation, further building of partnership with both international and regional organisations that were dealing with public administration reform, as well as establishment of the regional Quality Management Centre. Capacities of ReSPA staff were also boosted through several internal training activities. Strengthening of ReSPA capacities in establishment of the Quality Management Centre was supported by the BACID II project.

<https://respaweb.eu/11/library>

### Recent Release of the EROPA Bulletin Newsletter (Vol. 40, No. 4)



EROPA released the December 2019 Issue of its quarterly newsletter, the EROPA Bulletin, last 6 December 2019.

The issue contains news on the upcoming 2020 EROPA Conference to be held in Bangkok, Thailand; a brief rundown on the events

that transpired during the 2019 EROPA Conference; appointments of the new set of Executive Council Officers for January 2020 to December 2021, and many more.

Past and present issues of the EROPA Bulletin are accessible at [www.eropa.co/eropa-bulletin.html](http://www.eropa.co/eropa-bulletin.html).



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## Release of the Vol. 29 Issue of the Asian Review of Public Administration (ARPA) Journal



ARPA is open to manuscript submissions for publication in the 30th Volume of ARPA for the 2019 Issue. ARPA welcomes submissions from scholars and academicians, practitioners, students and researchers writing about matters and issues in the field of

Public Administration and Governance (PA & G).

ARPA is the flagship journal of EROPA. It is an internationally-refereed journal in the field of PA & G. It has been in publication since June 1989 – succeeding the EROPA Review (1960 - 1975) and the EROPA Journal (1983 - 1984). ARPA intends to serve as a consistent avenue wherein views of scholars and practitioners can be shared. The mission of ARPA reinforces EROPA's commitment to help advance good administration and governance not only among the region but beyond as well. Since ARPA is essentially a regional journal, priority will be given to manuscripts focusing on issues and developments relevant to Asia and the Pacific region. Articles submitted for publication should be between 6,000 and 8,000 words inclusive of notes and references. They should be submitted double-spaced, preferably online, to [publications@eropa.co](mailto:publications@eropa.co) or <http://journals.sfu.ca/arpa/index.php/arpa/announcement>.