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The mission of the United Nations Public Administration Network (UNPAN) is to promote the sharing of knowledge, experiences and best practices throughout the world in sound public policies, effective public administration and efficient civil services, through capacity-building and cooperation among the United Nations Member States, with emphasis on south-south cooperation and UNPAN's commitment to integrity and excellence.

# **UNPAN NEWS HEADLINES**

# GA resolution recognizes the important roles of e-government, enhanced cooperation on public policy issues pertaining to the Internet and the Internet **Governance Forum (IGF)**

On 22 December 2011, the General Assembly adopted the resolution A/66/437 on "Information and communications technologies for development". The resolution mentions DESA particularly taking note of DESA's work in the area of enhanced cooperation on public policy issues pertaining to the Internet (for the first time for this particular topic). The resolution also acknowledges the positive trends of egovernment among others (also for the first time) and stresses the important role of governments in the design of their national public policies and in the provision of public services responsive to national needs and priorities through, inter alia, the effective use of information and communication technologies. In addition, the resolution appreciates the role of the United Nations Group on the Information Society (UNGIS) as an inter-agency mechanism designed to coordinate the United Nations implementation of the outcomes of the World Summit on the Information Society (WSIS). DESA is currently a Vice-Chair of UNGIS, together with ITU as Chair and UNESCO as another Vice-Chair.

For more information, please refer to the resolution clicking here.

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# **NEWS FROM CLAD**

Latin American Center for Development Administration (CLAD) http://www.clad.org

# **Recent Publications**

- Reforme's Bulletin http://www.clad.org/ultimos-boletines-reforme

### - Ricorep's Bulletin

Red de Instituciones de Combate a la Corrupción y Rescate de la Ética Pública (RICOREP)

http://www.clad.org/ultimos-boletines-ricorep

# **NEWS FROM CAFRAD**

African Training and Research Centre in Administration for Development http://www.cafrad.org

# **Conference Information**

# 8th Pan-African Forum on the Modernization of Public Service and State Institutions Date: 25-26 June 2012 Location: Saïdia, Morocco E-mail: <u>cafrad@cafrad.org</u> URL: http://www.cafrad.org

### **50th Meeting of CAFRAD's Governing Board Saidia** Date: 27 June 2012

Location : Saïdia, Morocco E-mail : <u>cafrad@cafrad.org</u> URL: <u>http://www.cafrad.org</u>

### **NEWS FROM DPADM**

Division for Public Administration and Development Management http://www.unpan.org/DPADM

News

# United Nations Awards 44 Public Organizations for Excellence in Public Service

United Nations, 18 June 2012 – In acknowledgement of the United Nations Public Service Day, 44 public organizations from 29 countries will receive international recognition for excellence in public service on 25 June. The United Nations Public Service Awards (UNPSA), which celebrates its 10th Anniversary in 2012, will be held in the General Assembly Hall in New York City. Commemorated on 23 June, the United Nations Public Service Day was established by a General Assembly resolution to "celebrate the value and virtue of service to the community."

A total of 471 nominations from more than 80 UN Member States were received in 2012, with 16 Member States participating for the first time. This represents an increase of 58 per cent compared to the number of initiatives submitted in 2011.

The winners are as follows: 1st place - Bahrain, Bosnia and Herzegovina, Brazil, Dominican Republic, India, Lebanon, Malaysia, Mauritius, Mexico, Republic of Korea, Senegal, South Africa, Spain, Thailand, Turkey, United Arab Emirates and United States; 2nd place – Australia, Canada, Egypt, Georgia, Grenada, India, Kenya, Mexico, Morocco, Oman, Republic of Korea, Rwanda, Singapore, Slovenia, Spain, Switzerland, Thailand, Turkey.

The United Nations Committee of Experts on Public Administration selects winners according to category and region. The five UNPSA categories are: i) prevention of corruption; ii) improving service delivery; iii) promoting innovative mechanisms for citizen participation in policy-making; iv) advancing knowledge management in government; and v) promoting gender responsive service delivery.

United Nations E-Government Survey 2012 Special Awards As part of the UNPSA Ceremony, countries that performed well in the 2012 United Nations E-Government Survey rankings will also be recognized.

A United Nations e-Government Survey Special Award will be given to the top winners. The award is based on findings from the 2012 United Nations e-Government

Survey, and acknowledges recipients for: establishing robust telecommunications infrastructure; investing in the development of human capital the usage of e-government facilities; providing exceptional e-services; and making e-content available on a continuous basis.

Also honoured will be winners that have made outstanding progress, in improving their e-service delivery and strengthened their citizen engagement through e-participation modalities. The top five regional performers for e-government with reference to the 2012 Survey's rankings will also be recognized (the Republic of Seychelles for Africa; the United States for the Americas region; the Republic of Korea for Asia; the Netherlands for Europe; and Australia for Oceania), as will the winners in the 2012 Survey's e-participation ranking.

Innovation and Citizen Engagement for Effective Governance Over 400 participants from across the globe are expected to attend the event, which will also include the United Nations Public Service Forum. The Forum will take place from 26 to 27 June 2012, and will focus on "Innovation and Citizen Engagement for Effective Governance".

This high-level global event is expected to make recommendations on how to promote greater understanding of policy options and practices to promote innovation in pubic governance and effectively engage citizens. Areas of focus will be institutional frameworks, leadership capacities, national development strategies and uses of ICT, including e-participation and preventing corruption in public service.

The theme of the 2012 United Nations Public Service Forum – "Innovation and Citizens Engagement for Effective Governance" - is of global relevance. Citizens the world over are demanding better governance, greater participation in public affairs, and enhanced integrity and accountability from public leaders.

The multiple demands and challenges that national governments face today call for effective governance, which requires open, transparent, equitable, sustainable, connected and inclusive public administration. Governments must be able to design and implement innovative strategies, practices and tools to transform challenges into opportunities for socio-economic development. Engaging citizens and partnering with civil society and the private sector are increasingly recognized as necessary for inclusive, equitable and effective development.

For more information on the United Nations Public Service Day and Awards, please contact: Haiyan Qian, Director, Division for Public Administration and Development Management, United Nations Department of Economic and Social Affairs (UNDESA), at <u>unpan@un.org</u>; Adriana Alberti, UNPSA Coordinator, UNDESA, Tel.:

+ 1 (212) 963-2299, e-mail: <u>alberti@un.org</u>, or Sirkka Nghilundilua, UNPSA Administrator, UNDESA, Tel.: +1-212-963-3927, Fax: +1-212-963-2292; e-mail: <u>nghilundilua@un.org</u>.

# **Conference Information**

# Second Workshop on ICT Strategic Planning in the SADC Parliaments

Dates: 14-16 May Location: Windhoek, Namibia URL: <u>http://www.ictparliament.org/node/4647</u>

# **Regional Workshop "The Impact of New Technologies in the Transformation of the Legislative Branch: From Awareness, to Planning, to Action"**

Dates: 30 May - 1 June 2012 Location: Bridgetown, Barbados URL: <u>http://www.ictparliament.org/node/4648</u>

# 2012 United Nations Public Service Day Awards Ceremony

Dates: 25 June 2012 Location: General Assembly Hall, United Nations Headquarters, New York URL: <u>http://www.unpan.org/2012unpsforum</u>

# Workshop 1 - Institutions and Leadership Capacities to Engage Citizens in Service Delivery

Dates: 26-27 June 2012 Location: Crowne Plaza Hotel, New York URL: <u>http://www.unpan.org/2012unpsforum</u>

# Joint Expert Group Meeting and Workshop 2- Preventing Corruption in Public Administration: Citizen Engagement for Improved Transparency and Accountability

Dates: 26-27 June 2012 Location: Crowne Plaza Hotel, New York URL: <u>http://www.unpan.org/2012unpsforum</u>

# Workshop 3 - E-Government: From Policy to Practice

Dates: 26-27 June 2012 Location: Crowne Plaza Hotel, New York URL: <u>http://www.unpan.org/2012unpsforum</u>

**Workshop 4 – The Dividends of Women in the Frontline of Service Delivery** Dates: 26-27 June 2012 Location: Crowne Plaza Hotel, New York URL: <u>http://www.unpan.org/2012unpsforum</u>

### **NEWS FROM ICAP**

Institute of Public Administration in Central America <u>http://www.icap.ac.cr</u>

# **Conference Information**

# Curso: Planificación Estratégica y Construcción de Indicadores de Desempeño

Dates: 7 May - 7 June 2012 Location: Curridabat, San José, Costa Rica Contact: M. Castillo E-mail: <u>mcastillo@icap.ac.cr</u> URL: <u>www.icap.ac.cr</u>

# Curso: Integración regional: una aproximación a la Experiencia Centroamericana

Dates: 15 May - 17 June 2012 Location: Curridabat, San José, Costa Rica Contact: M. Castillo E-mail: <u>meastillo@icap.ac.cr</u> URL: <u>www.icap.ac.cr</u>

# Curso: Normas Internacionales de Contabilidad en el Sector Público

Dates: 4 June - 4 July 2012 Location: Curridabat, San José, Costa Rica Contact: M. Castillo E-mail: <u>mcastillo@icap.ac.cr</u> URL: <u>www.icap.ac.cr</u>

### **NEWS FROM IIAS**

International Institute of Administrative Sciences <a href="http://www.iias-iisa.org">http://www.iias-iisa.org</a>

**Conference Information** 

# 2012 International Congress of IIAS

Date: 18-22 June 2012 Location: Hotel Fiesta American, Merida – Yucatan URL: <u>http://www.iias-congress2012.org</u>

### **NEWS FROM RCOCI**

Regional Cooperation Office for City Informatization (RCOCI) <a href="http://www.rcoci.org">http://www.rcoci.org</a>

# **Recent Publications:**

Asia-Pacific City Informatization Bulletion, Spring 2012, Issue 37 Governance Asia-Pacific Watch, April 2012, Issue 125 Governance Asia-Pacific Watch, March 2012, Issue 124 Governance Asia-Pacific Watch, February 2012, Issue 123