



# UNPAN

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The mission of the United Nations Public Administration Network (UNPAN) is to promote the sharing of knowledge, experiences and best practices throughout the world in sound public policies, effective public administration and efficient civil services, through capacity-building and cooperation among the United Nations Member States, with emphasis on south-south cooperation and UNPAN's commitment to integrity and excellence.

## **UNPAN NEWS HEADLINES**

### **UNPAN Online Training Centre Courses now available in Russian**

The Division for Public Administration and Development Management (DPADM) has recently launched the Russian version of the E-Government Interoperability interactive course. The translation of the course was a jointly initiative of DPADM and the Institute of the Information Society (IIS), in Russia.

The course highlights the value of e-government interoperability and the steps required to achieve effective interoperability. It also explains the standards and architecture in interoperability, and the Government Interoperability Framework (GIF) and its development.

The Russian version of E-Government Interoperability is available in the UNPAN Online Training Centre, managed by the UNPAN Management Unit (UMU), and can be accessed at [www.unpan.org/elearning](http://www.unpan.org/elearning).

### **The Committee of Experts on Public Administration (CEPA)**

Concrete recommendations arising from discussions at the 10th session of CEPA, United Nations Headquarters, New York, 4 -8 April for enhancing existing DPADM programmes toward supporting results-based governance in United Nations Member States included: more adept qualitative, in addition to quantitative, ICT enabled data collection and analysis; partnership-building with academic and other related institutions, as opportunities for capacity building, knowledge sharing and technical cooperation; promotion of better records management in public administration; and the creation of an online e-platform register to document public administration practices for social protection programmes world-wide.

CEPA members wholeheartedly commended and applauded DPADM on its accomplishments in 2010, individually acknowledging the impressive scale and scope

of the activities and results achieved, particularly given the resource constraints under which they were undertaken.

A number of side-events took place with CEPA members and observers including meetings with:

- Ambassador Walter Fust, CEO and Director General of the Global Humanitarian Forum in Geneva (Switzerland) and Ms. Rowena Bethel, Legal Adviser to the Ministry of Finance, Executive Commissioner of the Compliance Commission (Bahamas) on innovative resource mobilization for e-government development;
- Mr. Alexandro Navarro, Brazilian Deputy-Minister for National Integration, who proposed technical cooperation with DESA in the area of e-government development so that DPADM's expertise could provide additional technical improvements and additional credibility to their project monitoring activities, including the possibility of supporting the national Growth Acceleration Programme (PAC - Programa de Aceleração do Crescimento) that disburses resources to the order of US\$ 500 billion;
- The World e-Government Organization (WeGo), in which a partnership with DPADM was proposed to pursue local e-government development to help bridge the digital divide;
- The Central American Institute of Public Administration (ICAP), in which a partnership with DPADM on e-procurement for Central America was proposed;
- UNPAN Partners who were attending the 10th Session of the Committee of Experts on Public Administration (CEPA) as observers, in which an annual UNPAN Partner meeting to strengthen the network and build further upon the sharing of best practice among its members was proposed.

**The theme of the next CEPA meeting to be held in 2012 will be “Local Public Governance and Administration for Results”.**

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## **NEWS FROM ASPA**

**American Society for Public Administration**

<http://www.aspanet.org>

### **ASPA's 2012 Annual Conference Call for Proposals is Open**

The American Society for Public Administration invites you to share your knowledge and experiences with over 1,100 attendees at the most comprehensive public administration conference of 2012. "Redefining Public Service through Civic Engagement," March 2-6 at the Flamingo Las Vegas, will bring together government and nonprofit professionals, scholars, students, and citizen groups from around the world to learn what is happening in various areas and obtain skills that they can implement in their communities, states and countries. The URL for more information and the submission form is <http://www.aspanet.org/scriptcontent/2012conference.cfm>.

### **International Workshop for Young Scholars Starts Next Week**

The Inaugural International Workshop for Young Scholars in Public Policy and Administration Research starts May 31 in Xiamen City, the People's Republic of China. Themed "The Role of Institutions in an Era of Change," this workshop aims to provide young scholars working in public policy, public administration, political science and new institutional economics with a high-profile platform for research presentation, scholarly exchange, and mutual inspiration. ASPA is one of the proud organizers of the workshop, along with the Asian Society for Institutional Analysis (ASIASIA), and Xiamen University.

### **International Conference on Public Administration (ICPA) Update**

The 2011 ICPA, being held October 18-20, 2011 in Chengdu, China, will offer attendees the opportunity to meet with local officials in Chengdu and Leshan. The ICPA brings scholars, experts and practitioners in the field of public administration

together to experience the roles of Chinese local government in promoting and coordinating urban and rural development and offer comparative studies in theory and practice. The ICPA is sponsored by ASPA, the University of Electronic Science and Technology of China (UESTC), and the Chinese Public Administration Society. The call for proposals ends June 15, 2011. Please visit the ICPA website at <http://www.icpa-uestc.cn/>.

In other news, the proceedings of the 2010 ICPA, containing 425 papers, has been indexed by the ISI Web of Knowledge under CPCI-SSH (Ex-ISSHP) in the United States. This is the sixth consecutive year of successful indexing of the ICPA, demonstrating that China's public administration research is gaining international recognition and that the ICPA has developed into a worldwide academic event with high level influence in the international field of public administration.

### **Conference Information**

#### **Southeastern Conference for Public Administration (SECoPA)**

Theme: "Building Trust and Confidence in the Profession of Public Administration"

Date: 21-24 September 2011

Location: New Orleans, Louisiana

Contact: John Kiefer

E-mail: [jkiefer@uno.edu](mailto:jkiefer@uno.edu)

URL: <http://events.SignUp4.com/SECoPA2011>

#### **Recent Publications**

PA TIMES Online (link to: <http://patimes.eznuz.com/> )

PA TIMES Newspaper (link

to: <http://www.aspanet.org/scriptcontent/pdfs/PATcurrent.pdf> )

Public Administration Review Journal (link

to: [http://onlinelibrary.wiley.com/journal/10.1111/\(ISSN\)1540-6210](http://onlinelibrary.wiley.com/journal/10.1111/(ISSN)1540-6210))

### **NEWS FROM CAFRAD**

**The African Training and Research Centre in Administration for Development (CAFRAD)**

<http://www.cafrad.org/>

### **Conference Information**

#### **7th Pan-African Forum on the Modernization of Public Services and State Institutions**

Theme: Fighting Corruption and Reinforcing Good Governance to Reduce Poverty and Achieve Comprehensive and Sustainable Development in Africa

Date: 27- 28 June 2011

Location: Rabat (Morocco)

Contact: Dr. Stéphane Monney Mouandjo

E-mail: [cafrad@cafrad.org](mailto:cafrad@cafrad.org)

URL: [http://www.cafrad.org/Workshops/Rabat27-29\\_06\\_11/index\\_en.html](http://www.cafrad.org/Workshops/Rabat27-29_06_11/index_en.html)

## **NEWS FROM CLAD**

**Latin American Center for Development Administration (CLAD)**

<http://www.clad.org>

### **Conference Information**

**Theme: XVI International Congress of CLAD on State and Public Administration Reform**

Date: 8-11 November 2011

Location: Asunción, Paraguay

E-mail: [clad@clad.org](mailto:clad@clad.org)

URL: <http://www.clad.org/congreso-clad>

During the Congress, renowned specialists will present the following plenary lectures:

- Nuria Cunill Grau (Académica de la Universidad de Chile y Asesora Especial del CLAD)  
"¿Cómo ha cambiado lo público en América Latina en los últimos 30 años? Balance y perspectivas"
- Manuel Villoria (Director del Departamento de Gobierno, Administración y Políticas Públicas. Instituto Universitario de Investigación Ortega y Gasset. España)  
"¿Más libertad o más felicidad? El buen gobierno del siglo XXI"
- Robert Putnam (Malkin Professor of Public Policy at Harvard University (USA), and Visiting Professor, University of Manchester (UK)) "Making democracy work: the importance of civil society"

Panels will refer to one of the following thematic areas:

1. Ongoing training, performance evaluation and design of incentives to increase the professionalization of civil servants in Ibero-America.
2. The development of methods and techniques for evaluation and pricing for the consolidation of a quality management culture in Ibero-American public administration.
3. Ibero-American experiences of electronic relations between citizens and Public Administration: Procedures and online public services.
4. Information systems, analysis and design of public policies to strengthen the

leadership capacity of High Government in Ibero-America.

5. The means and tools for citizens to participate individually and collectively in the formation process of public policy.

6. Crisis, emergencies and disaster management.

In addition, there will be Posters presentations.

## **XXIV Contest of CLAD about State Reform and Public Administration Modernization 2011**

Theme: Crisis, emergencies and disaster management

Location: Caracas, Venezuela

E-mail: [concurso@clad.org](mailto:concurso@clad.org)

URL: <http://www.clad.org>

Essays should be received by July 1st .

[Escuela Iberoamericana de Administración y Políticas Públicas \(EIAPP\)](http://www.clad.org/formacion/eiapp/cursos)

<http://www.clad.org/formacion/eiapp/cursos>

- Seminario Internacional sobre Elementos para el Análisis y la Estructuración de las Políticas Públicas en América Latina (Bogotá, Colombia, 25-28 July 2011)
- Curso Iberoamericano de Gestión de la Participación Ciudadana en Políticas Públicas (on line, April 25-June 17 2011)

## **Recent Publications**

CLAD's Journal Reforma y Democracia: 49th edition (February 2011)

<http://www.clad.org/portal/publicaciones-del-clad/revista-clad-reforma-democracia>

**Mauricio García Mejía:** Metodología para el diagnóstico, prevención y control de la corrupción en programas de seguridad ciudadana

"La inseguridad ciudadana está altamente vinculada con la corrupción; se retroalimentan. Esta vinculación se manifiesta de diferentes formas, por lo que es necesario contar con herramientas metodológicas que permitan un claro entendimiento del problema para poder desarrollar medidas integrales de respuesta a este riesgo."

**Guillermo F. F. Schweinheim:** ¿Un nuevo desarrollo en América Latina?

Implicancias en las políticas públicas, el Estado y la Administración

"No aparece aún un nuevo paradigma de pensamiento sobre el Estado y la administración pública, que explique y contribuya a orientar una nueva idea del desarrollo y la necesaria y compleja matriz de políticas requerida para lograrlo."

**Juan Carlos Cortázar Velarde:** Aprendiendo a partir de la reforma del Servicio Civil en Chile. Algunas lecciones de interés para países latinoamericanos "Chile aparece como una suerte de 'laboratorio' que permite adaptar y probar innovaciones institucionales. Esta situación puede gatillar procesos de 'aprendizaje organizacional', tal y como ha ocurrido, por ejemplo, con el reciente esfuerzo de reforma del servicio civil que tiene lugar en el Perú."

**Rodrigo Egaña Baraona:** La construcción de políticas públicas en tiempos de crisis "Las particularidades del tema indígena -que pueden llevar a caracterizar una situación como de crisis- agregan aspectos específicos a ser tratados y solucionados dentro de una mirada común al proceso de elaboración y ejecución de políticas públicas."

**Eloísa Del Pino y José M. Díaz Pulido:** Lecciones aprendidas desde la experiencia española de análisis de la percepción ciudadana de los servicios públicos "Las encuestas sobre aspectos micro de los servicios contribuirían a perder de vista el papel del ciudadano con derechos y con deberes, a centrarse solo en la mejora en aspectos micro del servicio, y a trasladar a los ciudadanos la idea de que lo público es similar a lo privado."

**Mila Gascó Hernández:** Los retos de la colaboración. ¿A qué, si no a eso, pretendemos hacer frente con la interoperabilidad? "La tecnología es la parte fácil; los verdaderos retos de la interoperabilidad son los de la cooperación intra e interadministrativa que, a su vez, son los retos de la innovación en el ámbito de lo público."

**Antonia González Salcedo:** Los desafíos de la participación ciudadana local. Un estudio comparado entre las ciudades de Madrid y Helsinki "Es destacable el riesgo de que el desarrollo de prácticas participativas, de carácter meramente consultivo y con amplias limitaciones respecto al papel que deben desempeñar los ciudadanos en la toma de decisiones, incrementen los niveles de desafección y apatía que los ciudadanos sienten hacia sus representantes."

## **Bulletins**

[Reforme's Bulletin](#)

[Ricorep's Bulletin](#): Red de Instituciones de Combate a la Corrupción y Rescate de la Ética Pública (RICOREP)

## **NEWS FROM CPSI**

Centre for Public Service Innovation

<http://www.cpsi.co.za>

### **SADC-UNPAN Regional Workshop**

The Centre for Public Service Innovation hosted the fourth SADC-UNPAN regional workshop on the 4th and 5th of May 2011 in Johannesburg, South Africa. The aim of this annual workshop is to strengthen the content contribution by member states and to improve regional knowledge management through an active network of country content coordinators. SADC country's representatives had the opportunity to interrogate knowledge management practices, share ideas on improving UNPAN Portal and resolve challenges.

In addition to the workshop, participating SADC countries were acknowledged with certificates of appreciation and the best performing country in the region, Mauritius was awarded a trophy for its commitment to the UNPAN Portal.

The workshop was attended by 18 representatives from nine countries, these were Swaziland, Botswana, Namibia, Mozambique, the Democratic Republic, Malawi, Mauritius, Lesotho, Tanzania and South Africa. The highlight of the workshop was a live link to the DPADM offices in New York where Mr Deniz Susar and Ms Candace Hosang Charbonné made a presentation and interacted with participants and answered their questions.

### **Chris Hani District Municipality Project crowned 2010 All Africa Public Sector Innovation Award**

The CPSI would like to congratulate the seven South African projects that were amongst the finalists at the 2nd All Africa Public Sector Innovation Awards Ceremony held on Friday the 13th of May 2011 in Nairobi, Kenya during the 7th Conference of African Ministers of Public/Civil Service.

Trophies and certificates were conferred in four categories:

- Innovative Service Delivery Improvement
- Innovative Partnerships between Government, Private Sector and Civil Society Organisations
- Innovation in the Systems and Processes of Governance
- Overall Innovative Project

The South African project, the Chris Hani District Municipality *Blueprint for Rural Sustainability* won the Category Innovative Partnerships in Service Delivery and was also awarded as Overall Innovative Project winner.

Other South African projects that were awarded are:

#### **Project: Result Slip Scanning in the 2009 elections**

Category: Innovative Service Delivery Improvements

Position: 1st runner-up

Organization: Independent Electoral Commission (IEC)



**Project: Kaizen at Out Patient Dispensing (OPD) Pharmacy**

Category: Innovative Service Delivery Improvements

Position: 3rd runner-up

Organization: Job Shimankana Tabane (JST) Hospital, North West

**Project: Community based rehabilitation peer counselling**

Category: Innovative Partnerships in Service Delivery

Position: 2nd runner - up

Organization: Community based rehabilitation peer counselling

**Project: The G4 Meeting™ tool**

Category: Innovation in System and Processes of Governance

Position: 1st runner-up

Organization: G4 Management Software CC in partnership with National Health Laboratories, Eastern Cape Health and

**Project: Operation Lemoga**

Category: Innovation in System and Processes of Governance

Position: 3rd runner-up

Organization: Department of Public Safety, North West Province

**Project: Learner Bus**

Category: Innovation in System and Processes of Governance

Position: 2nd runner-up

Organization: Pietermaritzburg Road Traffic Inspectorate's (RTI)

The All Africa Public Sector Innovation Awards is an Africa Union (AU) programme of African Ministers for Public/Civil Service that promotes innovation and learning in African public services with the aim to improve public service delivery. Member states of the AU are thus encouraged to share innovative practices with each other and replicate those practices that will enhance service delivery in the respective regions and countries.

For more information on these projects, click on [www.cpsi.co.za](http://www.cpsi.co.za)

**South Africa Local Government Elections**

South Africa held its 3rd Local government Elections on the 18th May 2011. The election were declared free and fair by many of the observers including AU and observers from countries such as Tanzania, Mozambique and Kenya. The South African Cabinet has commended the Independent Electoral Commission (IEC) for the overall management of the elections and the voters for coming out in their numbers to exercise their democratic rights. The increase in voter turnout demonstrated a

deepening of South African democracy and an understanding by South Africans of their role in enhancing our constitutional democracy.

Furthermore, the South African Chamber of Commerce (SACCI) congratulated South Africans on the elections. SACCI president, Mr Chose Choeu congratulated the public as well as political parties following last Wednesday's fair, free and peaceful municipal elections. He said "This is indicative of the democratic progress that the country is experiencing" adding that the new office bearers as well as councillors face a challenging five years with considerable pressure on them to improve service delivery at local government level.

For more information visit: [www.gov.za](http://www.gov.za) or [www.elections.org.za](http://www.elections.org.za)

## **Conference Information**

### **5th Annual Convention and Learning Expo**

Theme: Bridging the Skills Gap through Quality Education for All

Date: 6 – 8 July 2011

Location: Sandton Convention Centre, South Africa

Contact: Phone: +27 21 700 3500

Fax: +27 21 700 3501

E-mail : [nicolaas.loretz@spintelligent.com](mailto:nicolaas.loretz@spintelligent.com)

URL : [www.spintelligent.com](http://www.spintelligent.com)

### **Health Facilities Design and Development Africa 2011**

Theme: Future Proofing Health Facilities with Flexible and Innovative Designs

Date: 20 – 23 July 2011

Location: Radisson Blu Gautrain, Johannesburg, South Africa

Contact : Phone: +27 21 700 3500

Fax: +27 21 700 3501

E-mail: [katia.andrejev@iqpc.com](mailto:katia.andrejev@iqpc.com)

URL : <http://www.healthfacilitiesafrica.com>

### **Mobile Government Conference**

Theme: From e-Government to Mobile Government, 2010 and Beyond

Date: 29 - 30 July 2011

Location: J Cedar Hotel, Woodmead Johannesburg, SA

Contact: Phone: +27 11 440 0450

Fax: +27 11 440 1251

E-mail : [info@profounder.co.za](mailto:info@profounder.co.za)

URL : [www.profounder.co.za](http://www.profounder.co.za)

## **NEWS FROM DPADM**

Division for Public Administration and Development Management

<http://www.unpan.org/DPADM>

### **Conference on e-Government in Asia and the Pacific to enhance e-Government policy making capacity**

DPADM, in collaboration with the Ministry of Public Administration and Security (MOPAS) through United Nations Project Office on Governance (UNPOG) and Economic and Social Commission for Asia and the Pacific (ESCAP) organized a conference on e-government in Asia and the Pacific to enhance e-government policy making capacity in Seoul, Republic of Korea from 11-13 May 2011. The conference also provided an opportunity through the Chief Information Officer's (CIOs) and the e-Government Officials' Forum to discuss e-government policy issues, institutional, legal and regulatory frameworks and strategies in the region.

The conference resulted in enhanced experience and knowledge-sharing among CIOs and e-government officials while exploring ways to enhance cooperation among Asia-Pacific e-government officials. A summary of its deliberations, including the list of validated CIO/e-government officials is to be prepared.

United Nations Public Administration Country Studies (UNPACS) was introduced to the audience and received many compliments and recognition. Several countries expressed interest in contributing to these studies particularly in the area of e-government at the country level.

### **Workshop on Leading with Integrity and Inventiveness in Public Governance**

Date: 21-22 June 2011

Location: Dar es Salaam, Tanzania

Contact: John-Mary Kauzya

Email: [kauzya@un.org](mailto:kauzya@un.org)

URL: <http://www.unpan.org/2011unpsd>

### **Workshop on Engaging Citizens and Civil Society Organizations to Promote Effectiveness, Accountability and Transparency in Reconstruction and Recovery Strategies after Natural Disasters**

Date: 21-22 June 2011

Location: Dar es Salaam, Tanzania

Contact: Ms. Anni Haataja

E-mail: [haatajaa@un.org](mailto:haatajaa@un.org)

URL: <http://www.unpan.org/2011unpsd>

### **African e-Leadership Capacity-Building Workshop**

Date: 21-22 June 2011

Location: Dar es Salaam, Tanzania  
Contact: Vincenzo Aquaro  
E-mail: [aquaro@un.org](mailto:aquaro@un.org)  
URL: <http://www.unpan.org/2011unpsd>

**Special Meeting for Awards Programmes Coordinators**

Date: 21-22 June 2011  
Location: Dar es Salaam, Tanzania  
Contact: Lois Warner  
E-mail: [warnerl@un.org](mailto:warnerl@un.org)  
URL: <http://www.unpan.org/2011unpsd>

**United Nations Public Service Awards**

Date: 23 June 2011  
Location: Dar es Salaam, Tanzania  
Contact: John-Mary Kauzya  
Email: [kauzya@un.org](mailto:kauzya@un.org)  
URL: <http://www.unpan.org/2011unpsd>

**Expert Group Meeting on “Engaging Citizens to Enhance Public Sector Accountability and Prevent Corruption in the Delivery of Public Services”**

Date: 7-8 July 2011  
Location: Vienna, Austria  
Contact: Ms. Anni Haataja  
E-mail: [haatajaa@un.org](mailto:haatajaa@un.org)  
URL: <http://www.unpan.org/2011EGM-CE>

**Workshop on Engaging Citizen to Enhance Public Service Delivery and Strengthen Accountability**

Date: 11-13 July 2011  
Location: Vienna, Austria  
Contact: Ms. Angela Capati-Caruso  
E-mail: [capati-caruso@un.org](mailto:capati-caruso@un.org)  
URL: <http://www.unpan.org/2011WKS-CE-Vienna>

**UN-INTOSAI 21st Interregional Symposium**

Date: 13-15 July 2011  
Location: Vienna, Austria  
Contact: Ms. Anni Haataja  
E-mail: [haatajaa@un.org](mailto:haatajaa@un.org)  
URL: <http://www.unpan.org/2011UN-INTOSAI-Symposium>

## **NEWS FROM ICAP**

Institute of Public Administration in Central America

<http://www.icap.ac.cr>

### **Conference Information**

#### **Conference/Event Theme: Course Mid-Term Assessment and Completion of a Public Investment Project**

Date: 4-8 July 2011

Location (City/Country): Guatemala

Contact Information: Gerencia Proyectos

Conference/Event URL: <http://www.icap.ac.cr/>

#### **Conference/Event Theme: Course on Modern Management Development and International Cooperation Projects**

Date: 30 May-3 June 2011

Location (City/Country): Guatemala

Contact Information: Gestión De Políticas Y Negociaciones Internacionales

Conference/Event URL: <http://www.icap.ac.cr/>

#### **Conference/Event Theme: Training Workshop on Leadership and Motivation to Achieve**

Date: 20-24 June 2011

Location (City/Country): El Salvador

Contact Information: Gerencia Social

Conference/Event URL: <http://www.icap.ac.cr/>

#### **Conference/Event Theme: Course on Management of Public Investment Projects**

Date: 20-24 June 2011

Location (City/Country): El Salvador

Contact Information: Gerencia Proyectos

Conference/Event URL: <http://www.icap.ac.cr/>

#### **Conference/Event Theme: Training Workshop on Leadership and Motivation to Achieve**

Date: 09-13 May 2011

Location (City/Country): Honduras

Contact Information: Gerencia Social

Conference/Event URL: <http://www.icap.ac.cr/>

#### **Conference/Event Theme: Course on Management of Project Implementation of Public Investment**

Date: 18-22 July 2011

Location (City/Country): Honduras

Contact Information: Contact Information: Gerencia De Proyectos

Conference/Event URL: <http://www.icap.ac.cr/>

**Conference/Event Theme: Formulation and Management Course on Modern International Cooperation Projects**

Date: 20- 24 June 2011

Location (City/Country): Nicaragua

Contact Information: Contact Information: Gerencia De Políticas Y Negociaciones Internacionales

Conference/Event URL: <http://www.icap.ac.cr/>

**Conference/Event Theme: Course on Public Investment Management**

Date: 06-10 June 2011

Location (City/Country): Panamá

Contact Information: Contact Information: Gerencia De Proyectos

Conference/Event URL: <http://www.icap.ac.cr/>

**NEWS FROM IIAS**

International Institute of Administrative Sciences

<http://www.iias-iisa.org>

**Conference Information**

**IASIA Annual Conference**

Theme: IASIA at 50: Challenges and Ways Forward for Public Administration Globally

Date: 13-18 June 2011

Location: Rome, Italy

Contact: Johannes Irschik, IASIA Executive Secretary

E-mail: [j.irschik@iias-iisa.org](mailto:j.irschik@iias-iisa.org)

URL: [www.iasia-conference2011.org](http://www.iasia-conference2011.org)

**TAD7: EGPA-ASPA Transatlantic Dialogue**

Theme: Strategic Management of Public Organizations

Date: 23-25 June 2011

Location: Newark, New Jersey, United States

Contact: Fabienne Maron, EGPA Executive Secretary

E-mail: [f.maron@iias-iisa.org](mailto:f.maron@iias-iisa.org)

URL: [www.7tad.org](http://www.7tad.org)

## **IIAS Congress 2011**

Theme: Global Problems and National Regulations: Challenges to Regulatory Strategies

Date: 4-8 July 2011

Location: Lausanne, Switzerland

Contact: Anne de Boeck, IIAS Executive Secretary

E-mail: [a.deboeck@iias-iiisa.org](mailto:a.deboeck@iias-iiisa.org)

URL: [www.iias-congress2011.org](http://www.iias-congress2011.org)

## **Publications**

### **International News, Spring/Summer 2011**

English: [http://www.iias-](http://www.iias-iiisa.org/e/newsletter/Documents/IIAS_Newsletter_4p_GB_MR.pdf)

[iiisa.org/e/newsletter/Documents/IIAS\\_Newsletter\\_4p\\_GB\\_MR.pdf](http://www.iias-iiisa.org/e/newsletter/Documents/IIAS_Newsletter_4p_GB_MR.pdf)

French: [http://www.iias-](http://www.iias-iiisa.org/f/newsletter/Documents/IIAS_Newsletter_4p_FR_MR.pdf)

[iiisa.org/f/newsletter/Documents/IIAS\\_Newsletter\\_4p\\_FR\\_MR.pdf](http://www.iias-iiisa.org/f/newsletter/Documents/IIAS_Newsletter_4p_FR_MR.pdf)

### **Public Administration in a Global Context: IASIA at 50**

Edited by O.P. Dwivedi

Bruylant, June 2011

260 pages

Language: English

Public administration, since antiquity and in the years to come, will remain the central and most decisive instrument of governance for ensuring human security and well-being through the effective delivery of quality public services. Looking back at 50 years of the landscape of comparative public administration, the story told through these pages has tried to document the odyssey of an international organization that successfully confronted many challenges to its existence while achieving continuity of leadership by providing a homogeneous outlook with a participatory and interactive forum for both academics and practitioners. An impressive gathering of scholars and practitioners working as a team has provided a panoramic overview of the history of comparative public administration as a field of study, and the role played by the International Association of Schools and Institutes of Administration during its 50 years odyssey. Edited by O.P. Dwivedi with contributions from such eminent scholars and IASIA stalwarts as Ladipo Admolekun, Paul Collins, Michiel de Vries, Turgay Ergun, Bernardo Mattarella, Stefano Pizzicannella, Melchior Powell, Allan Rosenbaum, Roger Wettenhall, and Gabriel William, the volume depicts an intimate account of the start-up, the inner workings and accomplishments of an international organization which helped in the maturity of the discipline by building a strong foundation for experts and practitioners to exchange ideas and learn from each other.

## **Innovation in the Public Sector. Linking Capacity and Leadership**

Edited by Victor Bekkers, Jurian Edelenbos and Bram Steijn

Palgrave Governance and Public Management Series, 2011

252 pages

Language: English

This book addresses issues relevant to an understanding of the innovation journeys on which public organizations have embarked. The need to innovate does not solely reflect a desire to create a more efficient and effective government, an idea which is to some extent dominant in the new public management literature and which often focuses on the modernization of public service processes. The contributors argue that innovation is required to create a legitimate public sector that is able to meet a number of societal challenges. Furthermore, one of the challenges government organizations face in order to create an innovative public sector is the need to invest in their linking capacities. The development of these linking capacities can be perceived as a necessary condition for public sector innovation, while the need to innovate can be understood as arising from the need to restore the lost connections between government and society. What are the relevant mechanisms that play an important role in the creation of the new linkages? Is the nature of the public sector itself a handicap in the creation of these linkages? Does the public sector have its own specific incentives that stimulate innovation? In addition, if public innovation is defined as a necessary condition for establishing meaningful interactions between the government and society what are the relevant issues that may explain successful processes and forms of public innovation?

### **NEWS FROM NISPAcee**

Network of Institutes and Schools of Public Administration in Central and Eastern Europe

<http://www.nispa.sk>

### **Conference Information**

#### **The NISPAcee Training Course**

Theme: Effective and Attractive Presentation

Date: 7-11 November 2011

Location: Bratislava, Slovak Republic

Contact: Ms. Elena Zakova, Project Manager NISPAcee, Polianky 5, 841 01

Bratislava 42, Slovak Republic

Phone: +421 2 6428 5435

Fax: +421 2 6428 5557

Email: [zakova@nispa.org](mailto:zakova@nispa.org)

URL: <http://www.nispa.org/page.php?sid=748>



## **NEWS FROM RCOCI**

Regional Cooperation Office for City Informatization (RCOCI)

<http://www.apcity.org>

### **The Advanced Training Workshop for Fashion Trend 2011-12 Kicks Off**

The Advanced Training Workshop for Fashion Trend 2011-12, which is co-organized by China International Trade Association under Ministry of Commerce, D & T Shanghai Design and Trade Promotion Center and CIFAL Shanghai International Training Center, was held in Yangpu District on 25-26 March 2011. The distinguished keynote speakers included: President of the Italian Textile Designers Association, Professor Christina Bifano, from European Institute of Design, as well as the designers from fashion companies. The workshop discussed the fashion trend of colors and color application in 2012-2013, fashion textile pattern and innovative crafts.

### **The Meeting of Promoting Shanghai Cultural Creative Industry Held in Shanghai Exhibition Center**

Yin Yicui, Deputy Party Secretary of Shanghai Municipality and leader of the leading group to promote the cultural creative industry in Shanghai, Yang Zhenwu, the standing member of Shanghai Municipal Party Committee, Head of Publicity Department of Shanghai Municipal Committee and deputy leader of the leading Group and Ai Baojun, Deputy Mayor of Shanghai and deputy leader of the leading group, attended the meeting of promoting Shanghai Cultural Creative Industry in Shanghai Exhibition Center on April 2, 2011, and made speeches. RCOCI attended the working meeting.

### **Training Courses of Information Technology Application Kicks Off in Shanghai**

The training courses of information technology application in the developing countries kicked off in Shanghai on April 26, 2011. 55 CIOs from 26 developing countries in Asia, Africa, Latin America and the Caribbean Region, participated in this two-month training programme. Mr. Zhao Kangmei, Deputy Director of Shanghai Municipal Commission of Commerce, Mr. Shao Zhiqing, Deputy Director of Shanghai Municipal Commission of Economy and Informatization attended the opening ceremony and delivered welcoming speeches.

### **Conference Information**

Theme: Workshop on ICT Application and International Cooperation

Date: 30 May- 1 June 2011

Location: Shanghai, China

### **Workshop on ICT Application and International Cooperation**

In complying with the trend of the international informatization development while further promoting the city informatization for developing countries and

regions, **Workshop on ICT Application and International Cooperation** will be held on **30 May-1 June 2011**, Shanghai, China. It is co-organized by RCOCI and UNIDO. The workshop is aimed to actively promote ICT applications in public services, for instance, digital education software, intellectual property sharing, open source software application, cloud computing, mobile internet future, etc. Senior information officers and other related participants from countries and regions will be invited to exchange their views, share the best practices, explore and discuss further cooperation.

### **Recent Publications:**

[Asia-Pacific City Informatization Bulletin, Spring 2011, Issue 33](#)

[Governance Asia-Pacific Watch, February 2011, Issue 111](#)

[Governance Asia-Pacific Watch, March 2011, Issue 112](#)

[Governance Asia-Pacific Watch, April 2011, Issue 113](#)

### **NEWS FROM UNECLAC**

**Economic Commission for Latin America and the Caribbean (UNECLAC)**

<http://www.eclac.org/default.asp?idioma=IN>

### **Conference Information**

#### **UNECLAC Seminar**

Theme: Seminar on "Latin American and Caribbean Labor Markets and the Global Economy"

Date: 14-15 June 2011

Location: ECLAC, Celso Furtado Room, Av. Dag Hammarskjold 3477, Vitacura, Santiago, Chile

Contact: Natalia Fairlie, División Comercio Internacional e Integración

E-mail: [natalia.fairliecepal.org](mailto:natalia.fairliecepal.org)

URL: <http://www.cepal.org/noticias/calendarioactividades/default.asp?idioma=IN&mes=06&agno=2011&orderby=Lugar&way=ascending>

#### **UNECLAC Online Training (Call for the training course of e-tutors)**

Theme: Online training course for e-tutors of the interregional course "Measurement of violence against women through statistical surveys"

Date: 20 June-11 July 2011

Contact: Carlos Sandoval; ILPES

E-mail: [carlos.sandoval@cepal.org](mailto:carlos.sandoval@cepal.org)

URL: [http://www.eclac.cl/mujer/noticias/paginas/4/43414/Call\\_e\\_tutors\\_VAW\\_e\\_learning.pdf](http://www.eclac.cl/mujer/noticias/paginas/4/43414/Call_e_tutors_VAW_e_learning.pdf)

#### **UNECLAC Training**

Theme: International Course on "Técnicas de análisis regional"

Date: 1-12 August 2011

Location: Santa Cruz de la Sierra, Bolivia

Contact: María Paz Rivera; ILPES

E-mail: mariapaz.rivera@cepal.org

URL: [http://www.eclac.cl/cgi-](http://www.eclac.cl/cgi-bin/getprod.asp?xml=/ilpes/capacitacion/2/42382/P42382.xml&xsl=/ilpes/tpl/p15f.xml)

[bin/getprod.asp?xml=/ilpes/capacitacion/2/42382/P42382.xml&xsl=/ilpes/tpl/p15f.xml](http://www.eclac.cl/cgi-bin/getprod.asp?xml=/ilpes/capacitacion/2/42382/P42382.xml&xsl=/ilpes/tpl/p15f.xml)  
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### **UNECLAC Training**

Theme: International Course on "Un triángulo virtuoso: Planificación, gobierno y desarrollo"

Date: 15-26 August 2011

Location: Montevideo, Uruguay

Contact: María Paz Rivera; ILPES

E-mail: mariapaz.rivera@cepal.org

URL: [http://www.eclac.cl/cgi-](http://www.eclac.cl/cgi-bin/getprod.asp?xml=/ilpes/capacitacion/7/42397/P42397.xml&xsl=/ilpes/tpl/p15f.xml)

[bin/getprod.asp?xml=/ilpes/capacitacion/7/42397/P42397.xml&xsl=/ilpes/tpl/p15f.xml](http://www.eclac.cl/cgi-bin/getprod.asp?xml=/ilpes/capacitacion/7/42397/P42397.xml&xsl=/ilpes/tpl/p15f.xml)  
&base=/ilpes/tpl/top-bottom.xsl

### **UNECLAC Training (Deadline for applications)**

Theme: International Course on "Gobierno electrónico y su impacto en la gestión y las políticas públicas"

Date: 5-9 September 2011

Location: Santiago, Chile; ECLAC Headquarters

Contact: Alejandra Naser; ILPES

E-mail: alejandra.naser@cepal.org

URL: [http://www.eclac.cl/cgi-](http://www.eclac.cl/cgi-bin/getprod.asp?xml=/ilpes/capacitacion/9/42539/P42539.xml&xsl=/ilpes/tpl/p15f.xml)

[bin/getprod.asp?xml=/ilpes/capacitacion/9/42539/P42539.xml&xsl=/ilpes/tpl/p15f.xml](http://www.eclac.cl/cgi-bin/getprod.asp?xml=/ilpes/capacitacion/9/42539/P42539.xml&xsl=/ilpes/tpl/p15f.xml)  
&base=/ilpes/tpl/top-bottom.xsl#

### **UNECLAC Meeting**

**Theme: Expert group meeting on "Population, territory and sustainable development"**

Date: 16-18 August 2011

Location: ECLAC, Celso Furtado Room, Av. Dag Hammarskjöld 3477, Vitacura, Santiago, Chile

Contact: Claudia Guerrero, División de Población-CELADE

E-mail: claudia.guerrero@cepal.org

URL: <http://www.cepal.org/noticias/calendarioactividades/default.asp?idioma=IN&mes=8&agno=2011>

### **UNECLAC Seminar**

**Theme: International Seminar "Towards inclusive development in Latin**

## **America and Chile"**

Date: 16-18 August 2011

Location: ECLAC, Raúl Prebisch Room, Avda. Dag Hammarskjold 3477, Santiago, Chile

Contact: Paula Warnken, Secretaría de la Comisión

E-mail: [paula.warnken@cepal.org](mailto:paula.warnken@cepal.org)

URL: <http://www.cepal.org/noticias/calendarioactividades/default.asp?idioma=IN&mes=8&agno=2011>