



The mission of the United Nations Public Administration Network (UNPAN) is to promote the sharing of knowledge, experiences and best practices throughout the world in sound public policies, effective public administration and efficient civil services, through capacity-building and cooperation among the United Nations Member States, with emphasis on south-south cooperation and UNPAN's commitment to integrity and excellence.

UNPAN NEWS HEADLINES

United Nations Public Service Day and Award

Government officials from over 70 countries gathered in Barcelona, Spain for the 2010 United Nations Public Service Day, Awards Ceremony and Forum. The Forum focused on key public administration thematic areas, including transparency and accountability, innovation in public service delivery, citizen engagement and e-government development. Participants shared best practices, including how technologies and innovations are being applied around the world to help meet internationally agreed development goals, including the Millennium Development Goals. An expert group meeting on the delivery of services in crisis situations was also held during the Forum and brought together experts and practitioners.

The Awards were presented at the end of the three-day international meeting on the role of public service in achieving the Millennium Development Goals. The parallel capacity development workshops resulted in a set of recommendations on how to promote innovation in government, which was presented to a ministerial round table. Over 15 ministers discussed how to strengthen governance and public administration to promote development and achieve the MDGs.

In total 23 winners — from Albania, Australia, Bahrain, Brazil, Canada, Germany, Japan, India, Italy, Republic of Korea, Lebanon, Oman, Saudi Arabia, Tanzania and Tunisia — received a Public Service Award. They are distinguished by their creativity and innovation in improving delivery, transparency, accountability and responsiveness in public service and for advancing citizens' participation in policymaking decisions. The event resulted in a better understanding of how government leadership can be more effective in pursuing the MDGs and in increased knowledge of innovative solutions to complex governance challenges, particularly in crisis situations.

Capacity building workshop on "Promoting Innovation in Public Service Delivery for Achieving the Millennium Development Goals (MDGs)"

As a result of the Capacity Building Workshop on "Promoting Innovation in Public Service Delivery for Achieving the Millennium Development Goals (MDGs)", government officials have created partnerships to continue sharing knowledge about innovation in government. In addition, The discussions and recommendations from the workshop were included in the Barcelona Declaration which was read prior to the Ministerial Round Table.

Over 80 people from 22 countries from around the world participated in the workshop, which was held from 21 to 23 June in Barcelona, Spain. The workshop was organized by the Division for Public Administration and Development Management, in cooperation with the General Directorate for Citizens Participation of the Government of Catalonia, as part of the three day events to mark the 2010 UN Public Service Day.

Capacity building workshop on "Advancing e-Government Development and Knowledge Management"

On the occasion of the World Public Service Day and Awards held in Barcelona from 21-23 June, DPADM organized in co-operation with the Government of Spain and Catalonia a workshop on "Advancing e-Government Development and Knowledge Management." The workshop explored policies, strategies, best practices and tools to promote e-government and knowledge management in government with a particular focus on the achievement of the Millennium Development Goals. Winners of the inaugural UN e-Government Survey Special Awards 2010 presented cases from Australia, Bahrain, Japan, Oman, Republic of Korea, Singapore, Spain, and Tunisia, among others. Regional presentations about e-government challenges and solutions in Africa, Asia, Europe and Latin America were also featured and discussed. The break-out session focused on the UN e-Government Survey, with an emphasis on how to advance e-government and knowledge management to facilitate the provision of public services. The workshop also provided time for discussions on innovative approaches, methodologies, and technologies in these critical areas. Key lessons learned were incorporated into a set of recommendations, reflected in the Barcelona Declaration. Among them were the issue of considering e-government not as an additional technological option but as a duty of the state to promote engagement, transparency and accountability, which was defended by various government representatives.

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NEWS FROM CLAD

Latin American Centre for Development Administration (CLAD)
<http://www.clad.org>

News from CLAD

XV International Congress of CLAD on State and Public Administration Reform

Dates: Nov. 9th - 12th, 2010

Location: Santo Domingo, Dominican Republic

E-mail: clad@clad.org

URL: <http://pti.clad.org/congreso-clad>

During the Congress, renowned specialists will present the following plenary lectures:

- Fernando Vallespín (Professor. Department of Political Science and Administration of the Autonomous University of Madrid, Spain)

"La transformación del Estado como consecuencia de los impactos de la crisis económica"

- Maria João Rodrigues (Advisor of politics and Professor of European economic policy)

"Governança estratégica para o desenvolvimento"

Panels will refer to one of the following thematic areas:

1. Professionalization of the civil service to strengthen the capacity of democratic government in Ibero-America
2. Citizens rights, interoperability and public software in Electronic Government
3. Quality management in Ibero-American public administration for the development for citizen's centered services
4. Public ethics in building a new democratic culture in Ibero-America
5. How to strengthen High Government to improve the design, conduction and

evaluation of public policies

6. The active participation of citizens towards a more democratic government in Ibero-America

XII Conferencia Iberoamericana de Ministros de Administración Pública y Reforma del Estado

Ministers gathered at Buenos Aires, Argentina, on July 1-2, 2010, subscribed the "Consenso de Buenos Aires", impulsing politics, strategies and tools that will allow the improvement of education with social inclusion, as well as the development of the Ibero-American Charts of Public Service, Quality, and Electronic Government. In addition, has been approved Program 2010-2012 of the Escuela Iberoamericana de Administración y Políticas Públicas (EIAPP). The "Consenso de Buenos Aires" aims to contribute to the strengthening and modernization of public management in Ibero-America.

<http://www.clad.org/reuniones-internacionales/eventos-realizados/la-xii-conferencia-iberoamericana-de-ministros-de-administracion-publica-y-reforma-del-estado-aprueba-el-consenso-de-buenos-aires>

XXIII Contest of CLAD about State Reform and Public Administration Modernization 2010

Theme: "El fortalecimiento del Alto Gobierno para el diseño, conducción y evaluación de políticas públicas"

The International Jury is evaluating essays that were received until July 2nd , 2010.

Location: Caracas, Venezuela

E-mail: concurso@clad.org

URL: <http://www.clad.org>

Escuela Iberoamericana de Administración y Políticas Públicas (EIAPP)

<http://www.clad.org/formacion/eiapp/cursos>

- Curso Iberoamericano de Formación de Equipos de E-learning 2.0 (Virtual, 9 de agosto - 5 de noviembre de 2010)
- Curso Internacional sobre Evaluación de Programas Sociales (Brasília D.F., Brasil, 9 - 13 de agosto de 2010).
- Curso: Métodos de Análisis, Diseño y Evaluación de políticas públicas que generan Innovación (Bogotá, Colombia, 24 al 27 de agosto de 2010)
- Seminario Taller Internacional: Los Acuerdos y Cartas Iberoamericanas como herramientas para la gobernanza (Buenos Aires, Argentina, 6 al 10 de septiembre de 2010)
- Curso Internacional de Alta Dirección en Administración Pública (Lisboa, Portugal, 1 de marzo al 28 de junio de 2011)

Recent Publications

[CLAD's Journal Reforma y Democracia: 47th edition \(June 2010\)](#)

Mario Waissbluth, Cesia Arredondo, Valentina Quiroga y Soledad Diez: Las restricciones a la reforma educativa en Chile: perspectiva neoinstitucional y escenarios futuros

"El sistema educativo latinoamericano fue en su inicio visto 'como un favor' o 'donativo' para la gente más modesta, y una necesidad religiosa, y no se construyó pensando prioritariamente en el desarrollo económico, como fue el caso de los países sajones."

Alba Alonso Álvarez: El 'mainstreaming' de género y sus nuevos desafíos: repensando el concepto de igualdad(es)

"Para implementar políticas más justas e inclusivas es necesario tener en cuenta que tanto hombres como mujeres no son grupos homogéneos y que se ven afectados por más de un tipo de discriminación."

Bernardo Kliksberg: Las fallas en el gobierno corporativo. Un tema clave en la crisis económica mundial

"Ya hay suficiente experiencia acumulada a muy altos costos sociales como para saber que es necesario revisar profundamente los modelos de educación que preparan a los ejecutivos para el gobierno corporativo. Los actuales han demostrado no ser confiables."

Fabián Repetto: Protección social en América Latina: la búsqueda de una integralidad con enfoque de derechos

"Todo sistema de protección social deberá afrontar al menos tres tensiones críticas, propias del debate moderno en estos asuntos públicos: universalismo/focalización; contributivo/no contributivo; y condicionado/no condicionado."

Santiago Roca T.: Concepción y descentralización de la protección al consumidor en el Perú: un análisis comparado con México, EE.UU., Brasil y Suecia

"En países más desarrollados en esta materia, la protección al consumidor se ve como una expresión no sólo de la idoneidad y las asimetrías entre proveedor y consumidor, sino como garantía del proceso competitivo."

Leopoldo Díaz-Moure: La formación 'online' como modalidad de enseñanza para desarrollar competencias en el marco de la gobernanza

"El E-Learning como modalidad de enseñanza no sólo depende de la capacidad tecnológica -entendida ésta como conectividad a la red-, sino también de un cambio cultural en la forma de comunicarse y aprender."

María Cecilia Rossel Odriozola: Tercer sector y prestación de servicios sociales públicos: la "caja negra" de la participación ciudadana en la gestión pública y su impacto en los regímenes de bienestar corporativos

"Los sistemas de subvenciones con financiamiento parcial y titularidad privada de los servicios afectan negativamente al logro de la accountability esperada de los mecanismos de cogestión, esto aun existiendo una sociedad civil relativamente fuerte."

Bulletins

We invite you to syndicate the [Bulletins](#)

- [Reforme's Bulletin](#)

- [Ricorep's Bulletin](#)

Red de Instituciones de Combate a la Corrupción y Rescate de la Ética Pública (RICOREP)

NEWS FROM DPADM

Division for Public Administration and Development Management

<http://www.unpan.org/DPADM>

News from DPADM

The E-Government Survey 2010 is now available as an eBook for Amazon's Kindle, Apple's iBook App and Barnes and Noble Nook Book.

DPADM is pleased to announce that UN Publications, a division of DPI, has selected the E-Government Survey 2010 for publication as an eBook, which is currently available for download from Amazon for Kindle and the Apple iBookstore and Barnes and Noble Nook Book. The E-Government Survey 2010, the flagship report of DPADM, was one of the first books to be selected for availability and joins a small, select group of publications, the MDG Report 2010, World Economic and Social Survey 2010, the Charter of the United Nations, The United Nations & Apartheid 1948-1994 and The United Nations Today, as books available through UN Publications for download to mobile devices.

Conference Information

5th Internet Governance Forum (IGF)

Start Date: 14 September 2010

End Date: 17 September 2010

Venue: Vilnius, Lithuania

Contact: Markus Kummer at mkummer@unog.ch

URL: <http://www.intgovforum.org>

High-level Breakfast Presentation of the "MDG eMatrix (ICT for MDG Project)"

Start Date: 21 September 2010

End Date: 21 September 2010

Venue: United Nations Headquarters, New York

Contact: Sergei Kambalov at kambalov@un.org

URL: <http://www.unpan.org/km2010>

Harnessing Knowledge Management through Web 2.0 Tools in the Era of Government 2.0

Start Date: 25 September 2010

End Date: 27 September 2010

Venue: Shanghai, People's Republic of China

Contact: Deniz Susar at susar@un.org

URL: <http://www.unpan.org/km2010>

Global Forum on Local Development & Pan African Ministerial Workshop on Leadership Capacity Development

Start Date: Oct 04, 2010

End Date: Oct 07, 2010

Venue: Serena Hotel Conference Center, Kampala, Uganda

Contact: **Contact: Almaz Atnafu Woldekidane** at almaz@un.org

URL: <http://www.unpan.org/Events/BrowseEventsbyCalendar/tabid/94/mctl/EventDetails/ModuleID/1532/ItemID/1607/language/en-US/Default.aspx?selecteddate=10/4/2010>

World e-Parliament Conference 2010

Start Date: 21 October 2010

End Date: 22 October 2010

Venue: Midrand, Johannesburg, South Africa

Contact: Gherardo Casini at casini@un.org

URL: <http://unpan.org/Events/BrowseEventsbyCalendar/tabid/94/mctl/EventDetails/ModuleID/1532/ItemID/1606/language/en-US/Default.aspx?selecteddate=10/20/2010>

NEWS FROM RCOCI

Regional Cooperation Office for City Informatization (RCOCI)

<http://www.apcity.org>

News from RCOCI

RCOCI Attends ICT and Urban Development Forum

ICT and Urban Development Forum, also the first official theme forum of the 2010

World Expo, was held in Ningbo City, Zhejiang Province, 15-16 May, 2010. It was co-organized by the Ministry of Industry and Information Technology of PRC, Executive Committee of Expo 2010 Shanghai China, the International Telecommunications Union (ITU), and the Ningbo Municipal Government, gathering over 600 participants, including government officials, international organization representatives, experts and scholars, as well as members of the business community and media. About 60 speakers from across sectors and industries spoke about the key role and potential of ICT in creating better, smarter cities, while at the same time emphasizing the need to minimize the risks and dangers associated with the misuse of ICT.

UNIDO Week: Forum on ICT for Green Industry

The UNIDO Week themed on "Green Industry for a better life", started from 23rd May 2010 and lasted for one week in the UN Pavilion at the Shanghai Expo. During the week, UNIDO organized events to discuss the best approaches towards a more prosperous, harmonious and environmental-friendly urban future, investment promotion, technology transfer, as well as strengthening worldwide cooperation and partnerships. As a member of the UNIDO's network, RCOCI organized half day workshop on ICT for Green industries and provided good assistance for the preparation of opening ceremony on the first day of UNIDO Week.

Training Courses for Senior Officials on ICT Application in Traditional Industries

The Training Courses for Senior Officials on ICT Application in Traditional Industries (Phase I) took place in Shanghai on 1 July, sponsored by Shanghai Municipal Commission of Economy and Informatization and organized by RCOCI. About 120 participants from city administrative districts and counties attended the courses. Mr. Yang Xueshan, Vice Minister of Industry and Information Technology was invited to deliver a lecture on the strategy of ICT application in traditional industries. Mr. Zhou Hongren, Vice Chairman, Advisory Committee for Informatization, gave a speech on the master plan of twelfth-five year plan on national outline for ICT development.

Conference Information

Global City Informatization Forum

Theme: ICT for Sustainable Urban Development

Dates: 24-27 September 2010

Location: Shanghai, China

Contact: Jane Yan (Miss) at zeyan@siecc.org

URL: <http://www.globalcityinfo.org/>

China Investment Forum**Start Date:** 8 November 2010**End Date:** 11 November 2010**Location:** Prague, Czech**Contact:** Petr HYL at info@cif2010.com or petr@hyl.cz**URL:** <http://www.cif2010.com>**Seminar on Informatization and Sustainable Development for Officials of Developing Countries****Theme:** Informatization for Sustainable Development**Start Date:** 8 September 2010**End Date:** 28 September 2010**Location:** Shanghai, China**Contact:** Anne Wang (Miss) at zzwang@siecc.org**Recent Publications**[Governance Asia-Pacific Watch, July 2010, Issue 104](#)[Governance Asia-Pacific Watch, June 2010, Issue 103](#)[Governance Asia-Pacific Watch, May 2010, Issue 102](#)[Asia-Pacific City Informatization Bulletin, Summer 2010, Issue 30](#)[Asia-Pacific City Informatization Bulletin, Autumn 2010, Issue 31 \(forthcoming\)](#)