

Volume 3, Issue 2 - May 2005

The mission of the United Nations Online Network in Public Administration and Finance (UNPAN) is to promote the sharing of knowledge, experiences and best practices throughout the world in sound public policies, effective public administration and efficient civil services, through capacity-building and cooperation among the United Nations Member States, with emphasis on south-south cooperation and UNPAN's commitment to integrity and excellence.

UNPAN NEWS HEADLINES

UNPAN Launches Learning Manager

UNPAN-HQ is pleased to announce the launch of the UNPAN Learning Manager, an online course content management software, which allows for the development and delivery of online courses in an open or managed environment. In cooperation with DPADM/UNDESA and financed by DPADM/UNDESA, RCOCI has developed the first online course, titled: eGovernment - What a Government Leader Should Know. The first offering of the course is tentatively scheduled for May 2005, and will accommodate approximately 15 students in a managed environment - student progress will be monitored and managed by the course developers at RCOCI, and a certificate will be awarded to all students upon successful completion of quizzes and a final exam. For more information, please contact information, Ms. Chen Gu, RCOCI, at cqu@siecc.org.

Executive Master in e-Governance: Call for Application for the 2006 Program (2nd Edition)

Join the International Executive Master in e-Governance program 2006 and you will learn how to make use of information and communication technologies (ICTs) to make decisions and lead your business, your organization or your agency. Join a group of highly motivated executives. The Executive Master in e-Governance (e-gov), is coordinated by the Swiss Federal Institute of Technology/Ecole Polytechnique Fédérale de Lausanne (EPFL) in collaboration with internationally recognized institutions in Europe, America and Asia. Its focus is on the strategic deployment of ICTs in the public sector and industry. The Course is addressed to high-level participants with executive experience in senior management position. The current edition is taking place in six different countries in the world. For more information and to apply for the next edition of the Master, please visit https://egov.epfl.ch or contact gianluca.misuraca@epfl.ch.

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NEWS FROM ASPA

American Society for Public Administration (ASPA) http://www.aspanet.org

ASPA Will Co-Sponsor October Conference In China

ASPA President **Don Menzel** will lead a delegation that will participate in the International Conference on Public Administration, 21-22 October 2005, in Chengdu, China. The conference is co-sponsored by the University of Electronic Science and Technology of China (UESTC), ASPA, the Chinese Public Administration Society, and the School of Public Administration at Moscow State University, Russia. The School of Humanities and Social Science of UESTC is the host. Registration fees for ASPA members will be waived, and the UESTC will provide housing in UESTC's hotel for delegates (space is limited--not all delegates may be accommodated). UESTC will also provide the delegation with a tour of historical sites in Chengdu and would like to invite some members of the delegation to be visiting/honorary professors. For more information, please contact Menzel at donmenzel@tampabay.rr.com.

ASPA National Council Makes Key Decisions

During its semiannual meeting held on 6 April, ASPA's National Council made several key decisions, including:

- The selection of University of Colorado at Denver professor <u>Richard</u>
 <u>Stillman</u> and University of Oklahoma professor <u>Jos Raadschelders</u> as *Public Administration Review* editor-in-chief and managing editor respectively effective 1 January 2006 and
- The selection of Dallas, Miami and San Jose as host cities for the Society's 2008, 2009 and 2010 national conferences respectively.

ASPA Will Publish Compilation of Frederickson's Columns

ASPA announced on 2 April that it will publish a new book this fall featuring a compilation of *PA TIMES* columns written by **H. George Frederickson**. If you are a professor and would like to request a review copy of the book, entitled *Public Administration with an Attitude*, please contact **John Larkin** at jlarkin@aspanet.org.

ASPA Will Publish Texts of 2005 Conference Lectures

Texts of lectures presented during the 2005 ASPA National Conference will be available to the broader public administration community this year. The text of the 2005 Elliot Richardson Lecture, delivered by U.S. Comptroller General **David M. Walker**, is now available on ASPA's <u>web site</u>. The 2005 Donald C. Stone Lecture, delivered by **Patricia Ingraham**, Distinguished Professor of Public Administration at the Maxwell School of Citizenship and Public Affairs at Syracuse University, will be published in the July/August issue of *Public Administration Review*.

Recent Publications

• Ethics Today - Spring 2005 issue

- PA TIMES April issue
- Public Administration Review March/April issue

Conference Information

67th Annual ASPA National Conference

Theme: "The Sky's the Limit: Idealism and Innovation in Public Service"

Dates: 1-4 April 2006 Location: Denver, CO, USA Contact: Heidi Salati E-Mail: hsalati@aspanet.org

URL: http://www.unpan.org/directory/conference/guest/browseoneconference.asp?conference_id

<u>=1838</u>

NEWS FROM CAFRAD

African Training and Research Centre in Administration for Development (CAFRAD)

http://www.cafrad.org

CAFRAD's Staff Mission Abroad

Ms. Lizette MICHAEL, Expert in Public Administration, represented CAFRAD in two meetings:

- The second annual meeting of <u>Technical Advisory Panels and Networks</u> (TAP-NETs) was held in Harare (Zimbabwe), 14-15 April 2005.
- The Workshop on Capacity Development in Africa, organised by the World Bank in collaboration with the United Nations Economic Commission for Africa (UNECA) and the Africa Development Bank (ACBF), was held in Addis Ababa, 24-25 February 2005.

Recent Publications

 Cahiers Africains d'Administration Publique/Africain Administratives Studies N° 64

Conference Information

Regional Workshop on Public Sector Performance and Productivity Improvement in African Countries: New Approaches and the Way Forward

Dates: 25-27 April 2005

Location: Tripoli, Arab Jamahirya of Libya

E-mail: cafrad@cafrad.org
URL: http://www.cafrad.org

CAFRAD/Ministry of Public Sector Modernization Joint Seminar on State/Private Sector/Civil Society Partnership In Public Service Reform and Management

Date: 28 June 2005 Location: Tangier, Morocco E-mail: <u>cafrad@cafrad.org</u> URL: <u>http://www.cafrad.org</u>

NEWS FROM CARICAD

Caribbean Centre for Development Administration (CARICAD)

http://caricad.net

CARICAD Builds "Development Zone"

CARICAD is constructing an online "Development Zone" that will enable users to expand their skills and to reach their professional targets.

URL: http://www.caricad.net/DZ

Recent Publications

• CARICAD Chronicle Vol.1 No.3

NEWS FROM CLAD

Latin American Centre for Development Administration (CLAD) http://www.clad.org.ve

CLAD Publishes New Book

Responsabilización y evaluación de la gestión pública

Koldo Echebarria; Joan Subirats; Francisco Longo; Eduardo Zapico; Luis Babino y Diego Dequino; Jorge Hintze; Regina Pacheco; Oscar Oszlak; y Paulo Roberto Motta y Mariana Lima Bandeira.- Caracas:

CLAD, AECI/MAP/FIIAPP, 2005.- 296 p. E-mail: cedai@clad.org.ve

URL: https://www.clad.org.ve/lislib.html

Research and Training Activities Related to Public Affairs

This database has been fully renewed in order to provide comprehensive information about each of the undergraduate and post-graduate courses offered by public and private institutions. A search engine allows combinations between the name of the course, institution, themes, countries, languages, among others. This project is framed in the MOU signed between CLAD and the International City/County Management Association (ICMA), and is focused mainly in the Academic Networks coordinated by CLAD (REDAPP and REIGAP). Institutions may join this collective effort following the instructions listed at http://www.clad.org.ve/siare/cursos.

E-mail: cedai@clad.org.ve

URL: http://www.clad.org.ve/siare/insti/insti_f.html

XVIII Concurso del CLAD sobre Reforma del Estado y Modernización de la Administración Pública (2004 - 2005)

Theme: "Cómo combatir la corrupción, garantizar la transparencia y rescatar la ética en la gestión gubernamental en Iberoamérica"

Essays will be received until 29 May 2005.

For additional information, please visit http://www.clad.org.ve/concurso/concuxviii.html.

Fight against Corruption

"Obstáculos Institucionales que limitan las funciones de los Organismos Gubernamentales de Combate a la Corrupción en América Latina" Final Report of the Ibero-American Colloquium (6-7 December, la Colonia Tovar, Venezuela)

E-mail: ricorep@clad.org.ve

URL: http://www.clad.org.ve/docclas.html (Serie Documentos Reuniones Internacionales)

CLAD Publishes 100th Edition of Reforme Bulletin

"Reforme" was created in 1997 with the purpose of fostering the exchange and spreading of electronic information among all its members, especially in issues concerning State reform and modernisation of public management and public policy in Latin America and the Iberian Peninsula. Since December 2002, *Reforme Bulletin* has published each week the most precise and pertinent information about events, courses, calls, scholarships, requests of information, job opportunities, among others.

E-mail: reforme@clad.org.ve

URL: http://www.clad.org.ve/reformi.html

Conference Information

X International Congress of CLAD on State and Public Administration Reform

Dates: 18-21 October 2005 Location: Santiago, Chile E-mail: clad@clad.org.ve

URL: http://www.clad.org.ve/congreso/congri.html

More than 280 panel proposals were received, as an indicator of the international relevance of this Congress. Panels provisionally accepted will be communicated by the Committee on or after 30 May. This year, panels will be referred to one of these thematic areas:

- Professionalisation of the civil service and promotion of public management
- Development of public management evaluation and control systems
- Promoting ethics and transparency in public management
- Strengthening of governmental cooperation and coordination
- E-Government development
- The increase of the capacity of execution of public policies: public-private associations and citizen participation
- The strengthening of the management capacity of local governments
- Strategies for the fight against poverty

The official languages of the Congress will be Spanish, Portuguese and English. During the entire Congress, one of the eight halls will have simultaneous translation into English.

NEWS FROM DPADM

Division for Public Administration and Development Management, United Nations Department of Economic and Social Affairs (DPADM/UNDESA) http://www.unpan.org/dpepa.asp

Recent Publications

Governance World Watch

Conference Information

Sixth Global Forum on Reinventing Government: Toward Participatory and Transparent

Governance

Dates: 24-27 May 2005 Location: Seoul, Korea

The Sixth Global Forum on Reinventing Government will be organized by the Government of the Republic of Korea, with the support of the United Nations, and held in Seoul, from 24 to 27 May 2005. The Sixth Global Forum will include five plenary sessions and nine parallel capacity development workshops on different aspects of participatory and transparent governance. The plenary sessions will be organized by the Korean Government in cooperation with the United Nations. The workshops will be organized by the entities of the UN system in cooperation with the Institutional Partners Group, composed of global and regional institutions, and with the financial support of the Government of Italy, to be held in Seoul.

URL: http://www.unpan.org/globalforum6.asp

International Conference on Engaging Communities

Dates: 14-17 August 2005 Location: Queensland. Australia

The Government of Queensland, Australia with the support of the United Nations Department of Economic and Social Affairs (UNDESA) is organizing an International Conference on Engaging Communities in Brisbane, Australia between 14-17 August 2005. The Conference is also supported by academic institutions in Brisbane, Australia including Griffith University, Central Queensland University, University of Queensland and the Queensland University of Technology. The Conference will focus on the broad themes of community engagements, people participation and social equity. The International Conference will open with two days of plenary sessions followed by two days of parallel workshops. The workshops will be organized by the Government of Queensland, Australia and the entities of the UN system, in cooperation with global and regional institutions.

URL: http://www.unpan.org/directory/conference/guest/browseoneconference.asp?conference_id = 1740

NEWS FROM ECE

United Nations Economic Commission for Europe (ECE)

http://www.unece.org

Conference Information

9th Session of the Committee for Trade, Industry and Enterprise Development

The Committee works to develop closer economic relations among UNECE member States, as well as to better integrate their economies into the world economy. It makes policy recommendations, develops standards for use in trade and assists member States in implementing them.

Dates: 23-27 May 2005

Location: Palais des Nations, Geneva 10, Switzerland

Contact: Ms. Virginia Cram-Martos Secretary to the Committee

Chief, Trade Policy and Governmental Cooperation Branch

Trade Development and Timber Division, UNECE

Geneva 10, CH-1211 Switzerland Tel.: (+41) 22 91 917 2745 Fax: +41 22 917 0479 0037

URL: http://www.unece.org/trade/ctied/ctied_mtg.htm

11th Session of the Plenary: United Nations Centre for Trade Facilitation and Electronic Business (UN/CEFACT)

The principal focus of the UN Centre for Trade Facilitation and Electronic Business (UN/CEFACT) is on facilitating national and international transactions, through the simplification and harmonization of processes, procedures and information flows, and so contributing to the growth of global commerce.

Dates: 22-24 June 2005

E-mail: trade@unece.org

Location: Palais des Nations, Geneva 10, Switzerland

Contact: Mr. Mika Vepsalainen Secretary to UN/CEFACT

UNECE Trade Development and Timber Division

Geneva 10, CH-1211 Switzerland Tel.: (+41) 22 91 72771 / 75175

Fax: +41 22 9170037

E-mail: Mika.Vepsalainen@unece.org

URL: http://www.unece.org/cefact/cf_plenary/plenary04/docs/list_doc_04.htm

Building Trade Partnerships in the UNECE Region

This seminar will discuss how to advance integration within the Commonwealth of Independent States (CIS) with a specific focus on ICT, e-business and trade facilitation. The meeting will address the issues of

- How to further the liberalization of trade: choices regarding rules of origin
- How to promote the harmonization of technical standards
- What barriers remain in trade among the CIS partners concerning transit and customs?

The meeting will specifically seek to identify how the specific instruments developed by UNECE can be concretely put to use in the process of integration among the CIS.

Dates: 27-28 October 2005 Contact: Ms. Lorenza Jachia

Trade Policy and Governmental Cooperation Branch Trade Development and Timber Division, UNECE

Geneva 10, CH-1211 Switzerland Tel.: (+41) 22 91 917 5593 Fax: +41 22 917 0479 0037 E-mail: lorenza.jachia@unece.org

NEWS FROM EROPA

Eastern Regional Organization for Public Administration (EROPA)

http://www.eropa.org.ph

Conference Information

EROPA 20th General Assembly and Conference

Theme: "The Role of Public Administration and Governance Stakeholders in Attaining the Millennium

Development Goals (MDGs)" Dates: 9-14 October 2005 Location: Hanoi, Vietnam

Contact: EROPA at eropa@eropa.org.ph or Ms. Bui Kim Dung, National Academy of Public

Administration, at http://https://htt

NEWS FROM IPAC

Institute of Public Administration of Canada (IPAC)
Institut d'administration publique du Canada (IAPC)

http://www.ipac.ca (English) http://www.iapc.ca (French)

IPAC Centre for Governance Dialogue

IPAC has a new web site in operation: the Governance Dialogue Centre. The term "governance dialogue" is intended to capture the full range of practices in consultation, public participation, citizen engagement and deliberative democracy. The site has a searchable periodical literature database and interactive toolkits. It is dedicated to aiding public administrators to develop the skills and knowledge necessary to make 21st century democracy work in the age of increasingly networked governance. For more information on this project, please contact **Michael McConkey**, Researcher.

at mmcconkey@ipac.ca.

URL: http://www.quantumgovernance.ca

Recent Publications

Executive Styles in Canada: Cabinet Structures and Leadership Practices in Canadian Government

Edited by Luc Bernier, Keith Brownsey, and Michael Howlett

IPAC Series in Public Management and Governance

University of Toronto Press © 2005.

URL: http://www.utppublishing.com/detail.asp?TitleID=3003

Governing Education

Benjamin Levin

IPAC Series in Public Management and Governance

University of Toronto Press © 2005.

URL: http://www.utppublishing.com/detail.asp?TitleID=3004

Conference Information

Workshops on "Building Commitment"

IPAC workshops on this vital management topic will be held in Toronto on 26 May; Halifax, 18 and 19 May; and Ottawa, 2 June 2005. Led by **Ms. Felicity Somerset**, co-author of the "Building Commitment Handbook" these workshops bring to life the essential managerial skills and strategies required to build a committed workforce. Workshops are limited to 20 participants, so hurry. Costs are \$375 IPAC members; \$475 non-members.

To register, visit: http://www.ipac.ca/events/forms/commitment workshops signup.html

To see the program, visit: http://www.ipac.ca/events/building_commitment workshops.html

For further details, contact Gabriella Ciampini, Director of Special Events, at gciampini@ipac.ca.

The Leadership Lessons of Secretaries to Cabinet (IPAC National Symposium)

Call them Clerks, Secretaries or Deputies, it does not matter: They have the influence, the access and the authority to steer the ship of state. Yet their work is not well understood. Join cabinet secretaries from across Canada and scholars in this new field of inquiry to explore this critical position of leadership of the public service. This unprecedented event takes place in Toronto on 12-13 May at the Delta Chelsea Downtown Hotel. Great speakers include **Paul Tellier**, former Clerk of the Privy Council, **Greg Marchildon**, former Deputy to the Premier of Saskatchewan, **Jacques Bourgault** of the Université du Québec à Montréal and lots of secretaries, clerks, and DMs!

To register, visit: http://www.ipac.ca/events/forms/leadership_lessons_signup.html

To see the program, visit: http://www.ipac.ca/events/lessons_leadership.html

2005 IPAC Annual Conference in Regina

The 2005 Annual Conference will be held in the Regina Conference Centre, Regina, 28-31 August. The theme of the conference is "Public Service in a Borderless World." Come celebrate Saskatchewan's 100th anniversary as IPAC 2005 also offers a social program of prairie hospitality. Visit the conference web site at http://www.ipac.ca/2005. Contact ipac2005@ipac.ca for more information.

NEWS FROM IPMA-HR

International Public Management Association for Human Resources (IPMA-HR)

http://www.ipma-hr.org

Recent Publications

- Assessment Council News April 2005
- Assessment Services Review April 2005

Conference Information 2005 Webinar Series

Theme: "Performance Management: Best Practices, New Directions"

Start Date: Thursday May 12, 2005 Contact: Meetings Department E-mail: meetings@ipma-hr.org

URL: http://www.ipma-hr.org/files/perfmgmtwebinar.pdf

29th Annual IPMAAC Conference on Personnel Assessment

Theme: "Shaping the Future through Excellence in Personnel Selection"

Dates: 19-22 June 2005 Location: Orlando, FL, USA Contact: Meetings Department E-mail: meetings@ipma-hr.org

URL: http://www.ipma-hr.org/conference/display.cfm?confid=3&bid=1

IPMA-HR 2005 Annual Conference

Theme: "HR - The Art of Improvisation"

Dates: 17-19 October 2005 City: New Orleans, LA, USA Contact: Meetings Department E-mail: meetings@ipma-hr.org

URL: http://www.ipma-hr.org/conference/display.cfm?confid=4&bid=1

NFWS FROM RCOCI

Regional Cooperation Office for City Informatization (RCOCI) http://www.apcity.org

The Asia-Pacific E-Administration Training Workshop in Shanghai

Sponsored by UNITAR, CIFAL - Shanghai and RCOCI, the Asia-Pacific E-Administration Training Workshop was successfully held in 21-25 February 2005, in Shanghai, China. This workshop focused on e-administration to improve the efficiency of city management by using ICT. It introduces knowledge management and self-assessment and help formulate concrete action plan for Chinese cities. Results of the Workshop will be taken into consideration for the second phase of the World Summit on the Information Society (WSIS).

URL: http://www.unpan.org/directory/conference/guest/browseoneconference.asp?conference_id=1819

The 5th Annual Forum on City Informatization in the Asia-Pacific Region (CIAPR V) Forthcoming in May

The 5th Annual Forum on City Informatization in the Asia-Pacific Region (CIAPR V) will be held in Shanghai, China from 30-31 May 2005. The CIAPR V is co-organised by the United Nations Department of Economic and Social Affairs (UN/DESA) and co-sponsored by the United Nations Development Programme (UNDP), the United Nations Industry Development Organization (UNIDO), the United Nations Information and Communication Technologies Task Force (UN ICT TF), the United Nations Institute for Training and Research (UNITAR), the State Council Informatization Office of China, the Ministry of Science and Technology of China, the Ministry of Information Industry of China, the Ministry of Commerce of China, the Chinese Academy of Sciences and the Shanghai Municipal People's Government. The CIAPR V, focusing on the theme of "ICT for Development," will include a plenary session (Afternoon of 30 May 2005) and a number of parallel sessions or workshops (31 May - 1 June 2005). These parallel sessions or workshops are as follows:

- Workshop on City Management Decision-making and City Informatization Indexes
- Workshop on Knowledge Management in UN Public Administration (UN/DESA)
- The Asia-Pacific Regional Meeting for Preparation of the II World Summit of Cities and Local Authorities on the Information Society-Bilbao Summit 2005 (UNITAR)
- New IT Development Trends (The Ministry of Science and Technology, Chinese Academy of Science)
- Digital Cities Convention (W2i)
- High Level Forum on Construction of Optional Digital Society (The State Council Informatization Office of P.R. China)

URL: http://www.apcity.org/en/index.jsp

Recent Publications

- Asia-Pacific City Informatization Bulletin, Spring 2005, Issue 9
- Governance Asia-Pacific Watch, April 2005, Issue 41
- Governance Asia-Pacific Watch, March 2005, Issue 40
- Governance Asia-Pacific Watch, February 2005, Issue 39

Conference Information

The 5th Annual Forum on City Informatization in the Asia-Pacific Region (CIAPR V)

Theme: "ICT for Development"
Dates: 30-31 May 2005
Location: Shanghai, China
Contact: Janice Ji

Contact: Janice Ji E-mail: jijie@apcity.org

UNICT Task Force Working Meeting (CIAPR V Parallel Session 1)

Date: 31 May 2005 Location: Shanghai, China

Contact: Janice Ji E-mail: jijie@apcity.org

Workshop on City Management Decision-Making and Informatization Indexes (CIAPR V Parallel

Session 2)

Dates: 30 May - 1 June 2005 Location: Shanghai, China Contact: Joanne Song E-mail: qsong@apcity.org

Workshop on Knowledge Management in UN Public Administration (CIAPR V Parallel Session 3)

Date: 31 May 2005

Location: Shanghai, China Contact: Joanne Song E-mail: gsong@apcity.org

The Asia-Pacific Regional Meeting for Preparation of the II World Summit of Cities and Local Authorities on the Information Society-Bilbao Summit 2005 (CIAPR V Parallel Session 4)

Date: 31 May 2005

Location: Shanghai, China

Contact: Janice Ji E-mail: jijie@apcity.org

Session for Efficient Customs & Logistics in the Yangtze River Delta (CIAPR V Parallel Session 5)

Date: 31 May 2005

Location: Shanghai, China

Contact: Janice Ji E-mail: jijie@apcity.org

Digital Cities Convention (CIAPR V Parallel Session 6)

Dates: 30-31 May 2005 Location: Shanghai, China

Contact: Janice Ji E-mail: jijie@apcity.org

NEWS FROM UNCRD

United Nations Centre for Regional Development

http://www.uncrd.or.jp

Recent Activities

UNCRD has successfully completed the following training courses and workshops in March-April 2005:

- Side Event for the Ministerial Conference on the 3R Initiative (30 Apr., Tokyo)
- Training Workshop on Project Planning and Management, and Data Collection and Analysis: Training of Planning Experts for Oromia Regional Government of Ethiopia - Phase VII (4 - 30 Apr., Ethiopia)
- First Promotion Workshop of the Training Phase of the Project on Human Security and Regional Development in Latin America and the Caribbean (29 Mar., Argentina)
- Short-term Study Visit for MLR to Japan (21-31 Mar., Nagoya)
- Building Capacity for the Inter-institutional Development of the B-C Region Agenda 2005-2007 (14-19 Mar., Colombia)
- Third UNCRD Study Camp (11-13 Mar., Nagoya)

- Seminar on Urban Planning and Land Readjustment for Sustainable Urban Development (9 Mar., Indonesia)
- 10th Africa Training Course on Local and Regional Development Planning and Management (14 Feb.-18 Mar., Kenya)

For further information, please visit our homepage at http://www.uncrd.or.jp.

Recent Publications

- Highlights Autumn 2004 (in Japanese)
- <u>UNCRD Tapestry: Defining the Past and Building the Future of Community</u> Based Disaster Management
- <u>UNCRD Digest: Community Based Disaster Management Activities Abridged</u> 2002-2005
- Community Based Disaster Management Practices in Asia: A User's Guide

Conference Information

33rd International Training Course in Regional Development

Theme: Regional Development, International

Dates: 19 May-29 June 2005 Location: Nagoya, Japan

Contact: Training Office, UNCRD Tel.: 81-52-561-9377 (general) Fax: 81-52-561-9458 / 8375 (general)

E-mail: training@uncrd.or.jp

URL: http://www.uncrd.or.jp/tr/index itc.html

Regional EST Forum vis-a-vis International Conference on Environment and Transportation in Aichi

Theme: EST, Environment, Transportation

Dates: 1-5 August 2005 Location: Nagoya, Japan

Contact: Environment Unit, UNCRD Tel.: 81-52-561-9377 (general) Fax: 81-52-561-9375 (general) E-mail: environment@uncrd.or.ip

URL: http://www.ics-inc.co.jp/e-car/index_e.html / http://www.uncrd.or.jp/env/est