



UNPAN Partners' Newsletter July - August - September 2021



This virtual Forum co-organized by UN DESA / DPIDG together with UNPOG, and the Korea Research Institute for Local Administration (KRILA) on "**Strengthening Public Governance and Accelerating Digital Transformation of Local Government for Emergency Response and Revitalization of Local Economy in the Post-COVID-19 Era**", was held on 7 July 2021. For more information, click [here](#).



This virtual **Peer-to-Peer Learning International Workshop on One-Door-Service Centers** was organized (on 4 August 2021) aimed to promote a learning journey of peers that would help improve One-Door-Service Centers (ODSCs) reforms in Lao PDR and strengthen the partnership among the workshop participating countries, leading to the development of a roadmap for integrated services in Lao PDR. For more information, click [here](#).



This **VNR Lab on "Governance and Policy Integration in the Context of COVID-19"** was organized (on 14 July 2021) by UN DESA/DPIDG on the theme of Governance and policy integration in the context of COVID-19. It aimed to provide a platform for governments to share experiences in tackling COVID-19. Participants were invited to consider the challenges and opportunities that the pandemic has presented in terms of multi-level governance and integrated policymaking. It also considered policy actions that can strengthen effective governance for sustainable development. For more information, click [here](#).



This **Facilitated Online Capacity Development Training Workshop on "Innovation, Digital Government and Public Service Delivery for Sustainable Development in the Central Asia Region"** was organized (on 3-5 August 2021) by UN DESA/DPIDG in partnership with the Ministry of Digital Development, Innovations and Aerospace Industry of the Republic of Kazakhstan, Zerde National Info communication Holding JSC, National Information Technologies JSC and other partners. The objective of the workshop was to promote innovation for public service delivery, including through the use of ICTs in the five countries of the Central Asia region. For more information, click [here](#).

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Advancing SMART Cities and Urban Digital Transformation to Achieve Sustainable Development Goals. The webinar (held on 9 September 2021) aimed to strengthen capacities of government decision-makers and local authorities responsible for digital transformation and building SMART cities in support of the 2030 Agenda for Sustainable Development. It further aimed to strengthen the general knowledge and capacity of countries, especially the developing countries, and in particular the capacity of the LDCs, SIDS, LLDCs, and countries with economies in transition, to participate in, and benefit from, the growing opportunities of digitalization while mitigating the risks. For more information, click [here](#).

UNPAN Publications

Click [here](#) to access all publications on UNPAN

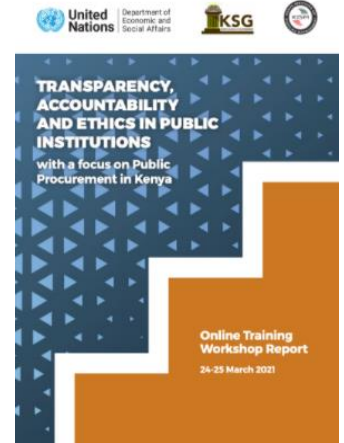
Report on “Building Transparent, Accountable and Inclusive Institutions” from the UNGASS 2021.



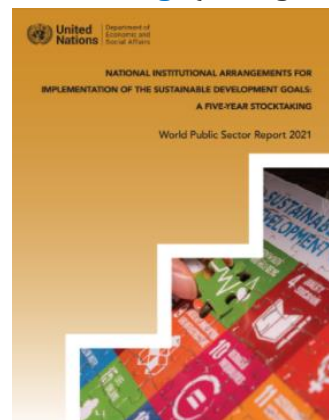
This report released on 04 August 2021, covers the side event during the Special Session of the UN General Assembly against Corruption 2021 organized by UN DESA/DPIDG and the Group of States against Corruption of the Council of Europe (GRECO) Click [here](#) for information on this workshop. Full report is available in [English](#) and [French](#).

Report on “Transparency, Accountability and Ethics in Public Institutions with a focus on Public Procurement in Kenya”.

This report released on 4 August 2021, covers the findings of the online training workshop in Kenya, conducted on 24-25 March 2021. Click [here](#) for information on the workshop. Click here to access the [report](#). To access the **toolkit** on “Transparency, Accountability and Ethics in Public Institutions”, click [here](#).



World Public Sector Report 2021 on “National Institutional Arrangements for Implementation of the Sustainable Development Goals: A Five-Year Stocktaking” (26 August 2021).



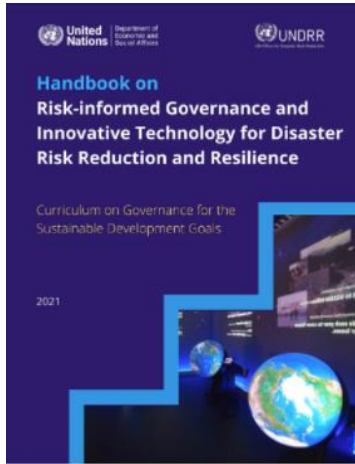
Based on an in-depth examination of institutional arrangements for SDG implementation in a sample of 24 countries in all regions, the report aims to draw attention to the institutional dimension of SDG implementation and provide lessons for national policy-makers in this regard. The report also takes stock of the impacts of

the COVID-19 pandemic on national institutions and their implications for delivering on the 2030 Agenda. The report is available [here](#). For more information on the World Public Sector Reports, click [here](#).

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Handbook on “Risk-informed Governance and Innovative Technology for Disaster Risk Reduction and Resilience”.



This handbook (released on 3 September 2021) is developed based on the Toolkit on the same theme and is intended to be used by local and national governments in training and capacity development workshops related to risk-informed governance and innovative technology for disaster risk reduction and resilience. The

handbook aims to build national capacities to spearhead innovations and utilize Information and Communications Technologies (ICTs) and key frontier technologies in government in order to drive DRR and resilience. Both the [Handbook](#) and [Toolkit](#) are available online.

New Blog Post on “Making National Institutional Arrangements for Implementing the Sustainable Development Goals More Effective: a Work in Progress” (26 August 2021).



Strong and effective institutions are paramount to the achievement of the 2030 Agenda for Sustainable Development and the Sustainable Development Goals (SDGs). This is well recognized in the Agenda itself. Five years after the start of the implementation of the Agenda, governance issues remain at the forefront. The 2021 edition of the [World Public Sector Report](#), published by UN DESA, looks in detail at changes in national institutional arrangements for implementing

the SDGs since 2015, and examines selected aspects of their effectiveness. Access the blog post [here](#).

UNPAN Members’ activities

ReSPA has established a Regional Quality Management Centre (RQMC) that provides regional expertise in Quality Management and assists public administrations in strengthening their capacities to implement Quality Management tools and systems. Through RQMC activities, ReSPA aims to upgrade administrations' quality management as a prerequisite for better work performance and better public services. RQMC focuses on CAF implementation as the most relevant quality management tool in public administration. Therefore, RQMC also acts as the CAF Resource Centre by providing capacity building activities aimed at CAF institutionalization in the Western Balkans.



RQMC aims to become the entity that undertakes certification of the "Effective CAF User" Label for the public administration institutions and eventually to raise quality management standards that lead to better services in the Western Balkans public administrations. For more information, click [here](#).

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ReSPA published a Policy paper on Policy co-ordination in the Western Balkans and establishing the Regional Policy Coordinators Network



The analytical paper aims to identify key ways to strengthen policy co-ordination as a tool for more efficient implementation of public administration reform in the region. The evolving debate on

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policymaking has identified the potential of policy coordination to facilitate improvements in managing the complexities of governance and delivering on governments-a-whole agendas amidst the inter-linked problems faced by governments. Click [here](#) for the full policy paper.

ReSPA organized 3rd High-level policy dialogue on PAR



The High-level Policy Dialogue offers an opportunity for ministers and EC Representatives to define strategic direction on PAR in the upcoming year.

This year's High-level Policy Dialogue brought together virtually ministers responsible for PAR, the highest EC representatives accountable for the Western Balkans and PAR, and OECD/SIGMA, representatives of EU Delegations from the region and numerous experts to discuss the state of play in PAR, common issues and challenges as well as an efficient strategic direction for improvements in the upcoming year. For more information, click [here](#).

ReSPA published a study on "The EU support to Public Administration Reform through the IPA II: an overview and lessons learned".

The study focuses on analysing the importance and models of the IPA II support to the PAR process as one of three pillars of the EU enlargement agenda, together with the Rule of Law and Economic Governance. It presents previous and ongoing support to the PAR with IPA II in the regional context through different implementation modes and key characteristics of selected IPA II programmes per administration in the region and their lessons learned. Specific focus is given to the direct budget support for PAR activities since it has been a catalyst for institutional changes in most selected programmes and will also be important in the next IPA generation.



Based on the presented lessons learned, ReSPA intends to support public administration in the region further to better prepare their structures for efficient absorption of the IPA III support with a focus on PAR. In the final part of the study, key steps towards the IPA III programming framework are also presented in which readiness of the IPA beneficiaries on PAR remains one of the key performance indicators for further support. Click on this [link](#) to access the study.

ReSPA has launched e-GOV pilots



ReSPA has launched a new initiative through an Open call for E-GOV pilot projects, aiming to support two to three pilots annually. The initial work started with experts engaged in the Follow up of PA Award, who indicated the existing problem in Western Balkans PAs

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of the design of the digitized public services. The concept of E-GOV pilots, that will as the central theme cover the “design” of the digitized services, was presented at the E-GOV Working Group in June and was well perceived by the members of the WG.

The purpose of the E-GOV pilots’ initiative is to introduce the model for improving the practices related to the design of digitalization of public services, which will serve as the applicable standardized model in Western Balkans public administrations. For more information, access this [link](#).

Professor Alex Brillantes assumes EROPA Secretary-General post




Renowned Filipino Public Administration scholar and practitioner Dr. Alex B. Brillantes, Jr. was elected as the Eastern Regional Organization for Public Administration Secretary-General (EROPA) during its Executive Council Meeting last July 29 and appointed during its General Assembly and August 4, 2021.

Dr. Alex B. Brillantes was nominated by Dr. Akira Nakamura, one of EROPA’s leading lights and other PA experts in the Asia-Pacific. The deliberation was made by the Future Plans, Programs, and Search Committee headed by Dr. Masao Kikuchi of Meiji University, Japan. The new Secretary-General vowed to reinvigorate the 60-year old Organization – the first of its kind in Asia – by bringing in more activities and members through collaborations with his expansive network in the field of PA.

The current EROPA Executive Council, headed by Chairperson Alicia dela Rosa-Bala of the Philippine Civil Service Commission, expressed their full support to Secretary-General Brillantes’ endeavors.

Prior to his EROPA stint, Dr. Brillantes served as the Asian Association of Public Administration President from 2019-2020. He is a Professor, Scientist, and Former Dean University of the Philippines National College of Public Administration and Governance.

To contact the UNPAN team, click on the following icons :

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