



**United Nations**

Department of  
Economic and  
Social Affairs



European  
Commission



**UCLG AFRICA**  
United Cities and Local Governments of Africa  
Cités et Gouvernements Locaux Unis d'Afrique  
**CGLU AFRIQUE**



**IASIA**  
International Association of Schools  
and Institutes of Administration



**AIEIA**  
Association Internationale des Ecoles  
et Instituts d'Administration



**KSG**  
KENYA SCHOOL OF GOVERNMENT

# **8<sup>th</sup> Annual Conference of African Public Service- Human Resources Managers Network (APS-HRMnet) 2023**

## **CONFERENCE AGENDA**

### **Theme**

**" Bringing citizens and government closer: The Role of Human Resource Management in service delivery for transforming public service and achieving the sustainable development goals".**

### **Dates**

6<sup>th</sup> to 10<sup>th</sup> November 2023

### **Venue**

Kenya School of Government

## CONFERENCE AGENDA

Timing	Session
<b>5<sup>th</sup> Nov 2023</b> <b>08:00am - 07:00pm</b>	Registration
<b>Day One: Monday 6<sup>th</sup> November 2023</b>	
07:00-08:30am	<b>Registration:</b> Networking Breakfast and connecting with Exhibitors
08:30-10:00am	<b>Opening Ceremony</b> <b>Addresses:</b> <ul style="list-style-type: none"> <li>- Welcome Remarks, Director General of KSG</li> <li>- Remarks, President of APS-HRMnet</li> <li>- Remarks, Head of Public Service/Secretary to Cabinet, Uganda Public Service</li> <li>- Remarks, Head of Public Service/Secretary to Cabinet, Kenya Public Service</li> <li>- Opening Statement, Director, Division for Public Institutions and Digital Government</li> </ul>
	<b>Keynote address</b> Refocusing the mindset of the HR professionals to spearhead public service transformation for social and economic development
	<b>Group Photo</b>
<b>10:00-10:30am</b>	<b>Break</b>
10:30-11:00am	<b>Messages of Solidarity</b> <ul style="list-style-type: none"> <li>• AAPAM</li> <li>• <b>UCLGA</b></li> <li>• <b>KSG</b></li> <li>• <b>UPS-HRMnet</b></li> <li>• <b>Others</b></li> </ul>
11:00-12:30pm	<b>Opening Plenary - Session I</b>  Re-thinking Servant Leadership as a strategy for better citizen engagement.  <b>Speakers</b> <ul style="list-style-type: none"> <li>- Dr. John Mary Kauzya, Former Chief of Public Service Innovation Branch, UNDESA</li> </ul>
12:30-01:00pm	Discussion

01:00-02:30pm	<b>Lunch</b>
02:30-04:00pm	<b>Working Groups</b>
	<b>Sub-theme one: Shaping the workforce for the future</b>
	<b>Working Group 1</b> <i>Joint DESA/APS-HRMnet Capacity Development Workshop/Session: The Human Resource Manager as a Strategy Expert: Implications for Human Resource Development</i>
	<b>Working Group 2:</b> Targeted Capacity Building for Specific Competency Development: Lessons and Impact from Country experiences
	<b>Sub-theme two: Performance management and measurement for enhanced productivity</b>
	<b>Working Group 3:</b> Performance Management and Measurement in the post Covid-Era: Current practices and experiences
04:00pm-04:30pm	<b>Coffee/Tea Break</b>
04:30-05:30pm	<b>Groups Report back.</b>
<b>Day Two: Tuesday 7<sup>th</sup> November 2023</b>	
07:00-09:00am	<b>Registration:</b> Networking & Connecting with Exhibitors
09:00 – 11.00am	<b>Sub-theme three: Citizen Engagement</b> <b>Plenary Session II</b> Digitalisation and Innovations in Service Delivery: Challenges and Opportunities from COVID-19 era
11:00-11:30am	<b>Coffee/Tea Break</b>
11:30am-1:00 pm	Discussion
01.00 – 02:30pm	Lunch Break
	<b>Working Groups</b>

02:30- 04:00pm	<b>Working Group 1:</b> Citizen Engagement and Accountability: Case Studies around the continent
	<b>Working Group 2: Gender and Equity</b> <i>Joint DESA/APS-HRMnet Capacity Development</i> Workshop/Session: Strategies for Nurturing Public Sector Institutions that recognize and live Diversity, Inclusion and Engagement
	<b>Working Group 3:</b> Thriving Beyond Crisis: The HR Fundamentals for Sustaining Service Delivery
	<b>Sub-theme Four: Human resource metrics</b>  <b>Working Group 4:</b> Human Resource Metrics and Data Analytics for Organizational Effectiveness
04:00-04:30pm	<b>Groups report back</b>
04.30- 4.50pm	<b>Coffee break</b>
04:50-06:00pm	<b>Groups report back</b>
06:00pm	<b>End of the work</b>
<b>Day Three: Wednesday 8<sup>th</sup> November 2023</b>	
08:30am -02:00pm	Study tour & Excursion -
02:00pm – 05:00pm	<b>APS-HRMnet AGM</b> Election of new Office bearers
08:00pm	Gala Dinner
<b>Day Four: Thursday 9<sup>th</sup> November 2023</b>	
7:00-09:00am	<b>Registration:</b> Networking & and connecting with Exhibitors
09:00-10:30am	<b>Sub-theme Five: Change Management</b> <b>Plenary Session Three:</b> Change Management and Organizational design: Current Approaches and Methods for an HR Practitioner
10:30-11:00am	<b>Coffee/Tea Break</b>
11:00- 12:30pm	<b>Working Group 1</b>

	<i>Joint DESA/APS-HRMnet Capacity Development Workshop/Session: Leveraging on strategic partnerships to advance the whole of government approach in achieving the sustainable development goals</i>
	<b>Working Group 2</b> Institutionalizing response and prevention of gender-based violence
	<b>Sub-theme Six: Learning and Development</b> <b>Working Group 3</b> The era of Knowledge Management: Prerequisites for the Africa Public Service
12:30-1:00pm	<b>Plenary</b>
1:00-2:00pm	Lunch Break
2:00 – 4:00pm	<b>Ministerial Round Table Discussion:</b> Africa Public Service Readiness to leverage on e-governance
4:00pm	Personal Time
<b>Day Five: Friday 10<sup>th</sup> November 2023</b>	
7:00-09:00am	<b>Registration:</b> Networking & and connecting with Exhibitors
09:00-09:30am	<b>Plenary Session Four:</b> Innovation as a cornerstone for a sustainable Public Service for the 21 <sup>st</sup> Century and beyond
09:30-10:30am	<b>HR Innovations Awards</b>
10:30-11:00am	<b>Coffee/Tea Break</b>
11:00-12:00pm	<b>Conference communique</b>
12:00-13:00pm	Award of Certificates  Closing
<b>13:00pm</b>	Lunch and Departure
<b>Farewell and Departure from Kenya School of Government</b>	