Module 1 – Getting Started
Submodule 1.1
About DiGIT4SD

In this section you will learn...

Basic concepts

- Digital Government

DiGIT4SD Toolkit

- Module Overview

Objective

By the end of this submodule, you will :

Learn about UN DESA's Development Account Project

Get an overview of the DigIT4SD toolkit and the six modules

Completion time

- In total there are around **20 pages** for this submodule. It will take approximately **25 minutes** for each user to complete. This is an indication and can differ per user.

- Feel free to skip some parts of this submodule if you are already familiar with the content.

Other Information

- You can read along (PDF) as well as listen to the content (audio) while taking this course;
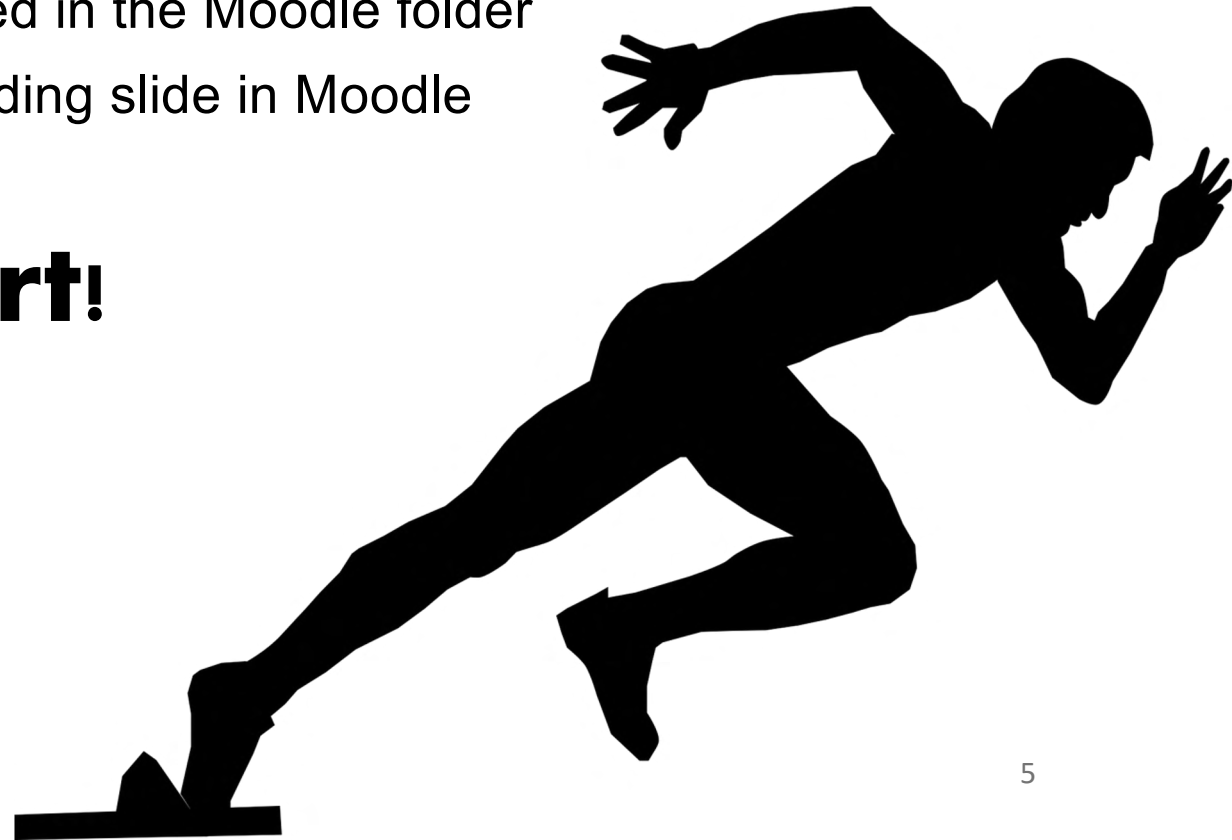
📄⬇ Course material (PDF) can be downloaded in the Moodle folder

🎧 Audio can be streamed on the corresponding slide in Moodle

Let's start!

Digital Government

"the use of digital technologies, as an integrated part of governments' modernization strategies, to create public value"

Source: OECD

E-government is
"the use of information communication technologies (ICTs) for the purposes of:
i. public delivery of information and services
ii. engaging people in public affairs; orchestrated through policies, people, processes and technologies.

It is driven by the government with a view of supporting institutions at all levels to achieve increased effectiveness, inclusiveness and accountability"

Source: UN E-government Survey 2016

Pillars of e-government

Economic Growth

Social Inclusion

Environmental Protection
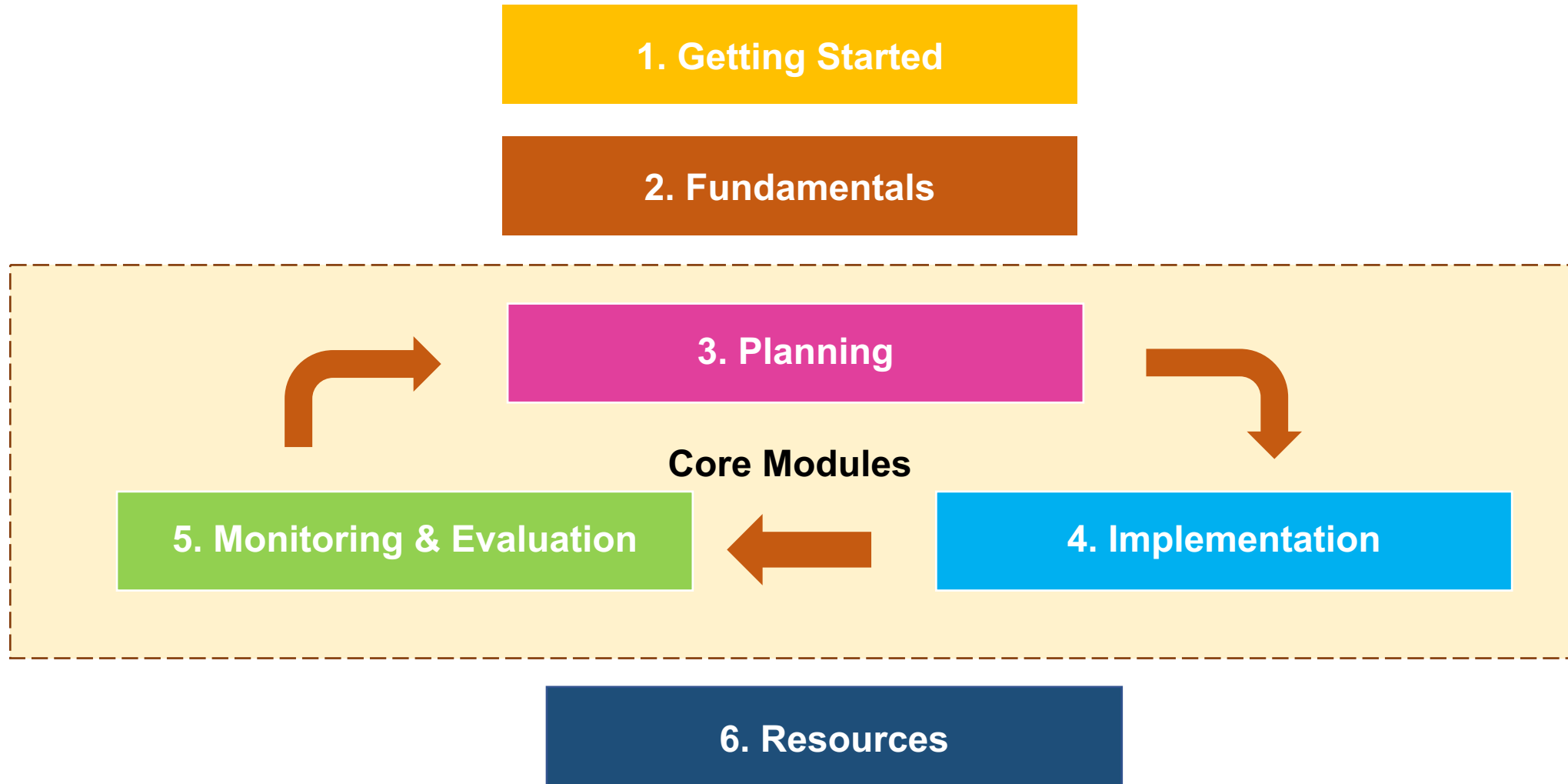
Development Account (DA) Project

- **Implemented by UN DESA-DPIG, in partnership with governments of Ethiopia and Bangladesh**
- **Aims to support the formulation of evidence-based e-government policies for advancing governmental service delivery and accountability in support of the SDGs**
- **Two primary goals:**
  - **Improve institutional capacity in target countries to collect, analyze and publish e-government and related sectoral data**
  - **Strengthen institutional capacity in target countries to implement evidence-based government policies and strategies, in support of select SDGs**

DiGIT4SD Toolkit

- Part of the implementation of DA project

- Designed to help countries, especially LDCs, SIDS and LLDCs develop and implement digital government initiatives in supporting implementation of the SDGs and targets

- Offers best practices on digital government initiatives globally
  - Includes case studies
  - Builds on findings and recommendations proposed in past editions of the UN E-Government Survey

- This toolkit is useful for governments of developed as well as developing nations, academic institutions as well as civil society organizations

The Modules

1. Getting Started

2. Fundamentals

3. Planning

Core Modules

5. Monitoring & Evaluation

4. Implementation

6. Resources

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1. Getting Started

- Background on the toolkit, importance of digital governance & how it can help reach the SDGs and its targets

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- Case studies from LDCs & developed countries, templates and checklists

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Conclusion

- Digital government is the use of ICTs by governments to create public value

- The DA project aims to support the formulation of evidence-based e-government policies for advancing governmental service delivery and accountability in support of the SDGs

- The DigIT4SD toolkit contains 6 modules that were designed to help LDCs, SIDS and LLDCs develop and implement digital government initiatives and thereby meet the SDGs

Congratulations!

You have reached the end of submodule 1.1 on About DiGIT4SD.

Thank you for joining us in this exciting journey.

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Under this submodule, you:

Got an overview of the DiGIT4SD toolkit and the six modules

You may proceed to the next submodule 1.2 on User Manual

Sources & Recommended Reading
Please check the PDF in the folder

Contact us for inquiries or questions

DPIDG@un.org

Or post your questions/comments in the forum!

Please note that this is a beta version. We appreciate your feedback so we can further improve our toolkit