



## **Training Toolkit on Government Innovation for Social Inclusion of Vulnerable Groups**

# **Module 15**

## **Lessons Learned & Next steps**



# 1. Presentations by Module Rapporteurs

- Each Module Rapporteurs are invited to present the summary and key messages from each Module.
- 3 mins by each Module Rapporteur
- At the end of the presentation by each Module Rapporteur, other participants are invited to share any additional comments, thoughts, etc. for collective reflection and summary of the Training.



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## 2. Group Discussion - Applying Lessons Learned in Your Next Steps

- Which public service innovation aiming at improving the situation of vulnerable groups and empowering them is already underway in your country? Which innovation projects not already started would be feasible? Some of the projects might already been mentioned during the training, in particular in the interactive work yesterday. Are there other innovation projects or ideas?
- Does an Action Plan exist?
- What is your specific role in the action? What are concrete next steps? Can you apply lessons learned from this workshop in the next steps?
- What kind of support would you need? Knowledge & data, experiences from other countries, financial support ....?



## 2. Group Discussion - Applying Lessons Learned in Your Next Steps

- What is the right approach to defining the specific role of each stakeholder such as academia, civil society organizations, private sector and vulnerable groups and creating effective partnerships?
- What could be effective approach to leveraging the untapped potential of vulnerable groups and empowering them as agents of change?
- What effective platforms/channels could be built to engage vulnerable groups and other stakeholders for promoting social inclusion?
- What effective tools are available for measuring, tracking and evaluating the quality and progress of engaging vulnerable groups and other stakeholders e.g. building a dashboard or conducting regular surveys?





## 2. Group Discussion - Applying Lessons Learned in Your Next Steps

- What could be effective approaches to empowering vulnerable groups including enhancing digital inclusion by bridging the digital divide?
- What is an effective strategy to strengthen statistical capacities of national statistical offices in building civil registration and vital statistics and identity management as well as forging partnership with other government agencies and institutions for producing disaggregated data to better identify the unique vulnerability of each vulnerable group?
- What should be done in order to build a network of expertise and mutual support between the participants of this training? How could the network of workshop participants support you and how could you support them in future?





## 2. Group Discussion - Applying Lessons Learned in Your Next Steps

- What measures should government and other stakeholders take to leverage digital government and frontier technologies for delivering inclusive public service and engagement of vulnerable groups?
- What are effective means for government and other stakeholders to use open data and big data analytics to track the dynamic and evolving changes of vulnerability of vulnerable groups especially in the disasters and public health emergencies?
- How could UN DESA support you with the innovation project and the concrete next steps?



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# End of Module 15

