

Webinar 1 on Changing Mindsets, Innovation and Digital Government in the Public Sector

Wednesday, 24 April 2024

Background

The 2030 Agenda for Sustainable Development recognizes the need to build peaceful, just and inclusive societies that provide equal access to justice, which are based on respect for human rights, effective rule of law and good governance at all levels and transparent, effective and accountable institutions, in line with Goal 16. Indeed, institutions play a critical role in the achievement of all the SDGs and targets. However, the COVID-19 pandemic and other global challenges, including climate change, geopolitical tensions, food insecurity, increasing levels of inequality, have strongly disrupted the implementation of the SDGs and the regular functioning of public institutions and affected key government functions and processes, undermining the effectiveness of government action.

As the world grapples with inter-locking crises, it is essential to rethink governance systems and public sector arrangements, with SDG 16 as a key pillar for transformation. The public sector in many countries continues to face a capacity challenge in delivering change and transformation, particularly in relation to mindsets, capacity, processes, and right skill sets.

Recovering from COVID 19 and other events will require strengthening competitiveness through knowledge and skills upgrading. Also, innovation at national and local levels is needed to create innovative, technology-driven economies and societies. One of the greatest challenges for public servants is to change their mindsets. Changing public servants' beliefs and attitudes (that is, the mindset) for innovation and digital transformation is essential to ensure institutional effectiveness for implementing the SDGs.

This webinar will explore the topic of why changing mindsets in the public sector is critical to promoting innovation and digital government transformation, what new competencies and skills are needed to implement the SDGs, and what are some of the strategies at the institutional, organizational and individual levels that can be pursued to help a mindset shift towards a more agile, innovative and future - oriented public service.

This webinar is co-organized with the Latin American Center for Administration (CLAD) and held in Spanish.

Objectives

- Examine why a change of mindsets in the public sector is needed to implement the SDGs and highlight key strategies to shift mindsets.



- Enhance the understanding of what innovation and digital mindsets in the public sectors are and how to promote them.

Guiding Questions

1. Why do public servants need to change mindsets and embrace new competencies to deliver on the 2030 Agenda for Sustainable Development?
2. What are some of the strategies to change mindsets and develop capacities at the institutional, organizational and individual levels across government?
3. How can public administration education and training institutes support a change of mindsets in the public sector?

For more information, please see the official event page online on [CLAD](#) and [UN DESA DPIDG](#).

