

## Agenda\*

Wednesday, 29 May 2024 – 9:00 a.m. - 10:30 a.m. NY Time



**Moderator: Nosipho Dhladhla, Information Management Officer, DPIDG / UN DESA**

9:00 – 9:10 a.m. Introduction by the moderator

9:10 – 9:25 a.m. Key factors for Innovation in the Public Sector, Dr. Adil Khan, School of Social Sciences, University of Queensland, Australia

9:25 – 9:40 a.m. Armando Guio Español, Affiliate, Berkman Klein Center for Internet and Society, Harvard University

9:40 – 9:55 a.m. Good Practices around Digital Government and Innovation in Public Service Delivery, Mugambi Njire, Chief Executive Officer, Huduma Kenya Ag.

9:55 – 10:20 a.m. Innovation and digital mindsets in the public sector, Cristina Rodriguez-Acosta, Interregional Advisor, PMCDU, DPIDG/UN DESA

10:20 – 10:25 a.m. Discussion and Q & A

10:25 – 10:30 a.m. Key Insights by the moderator

\* Agenda subject to change

