

# Capacity Building Workshop on Implementing New Approaches to E-government for SDG Implementation

Istanbul, Türkiye  
17 - 18 November 2022

## AGENDA

Day 1 – 17 November 2022	
09:00-09:55	<p><b>Welcome and opening remarks</b></p> <ul style="list-style-type: none"> <li>● <b>Amb. Isiaka Abdulqadir Iman</b>, Secretary General, Developing Eight Organization for Economic Cooperation</li> <li>● <b>Mr. Alvaro Rodriguez</b>, UN Resident Coordinator, Türkiye</li> <li>● <b>Dr. Safa Uslu</b>, Head, International Relations Department, Digital Transformation Office, Türkiye</li> <li>● <b>Mr. Juwang Zhu</b>, Director, Division for Public Institutions and Digital Government, UN Department of Economic and Social Affairs (Opening remarks to be delivered by Mr. Deniz Susar, Governance and Public Administration Officer, UN DESA)</li> </ul> <p><b>Moderator: Ms. Cristina Alicia Rodriguez Acosta</b>, Inter-regional Adviser, Public Administration, UN DESA</p>
09:55-10:05	<b>Group picture</b>
10:05-11:00	<p><b>Session 1 – Principles of Effective Governance for Sustainable Development and Trends in E-Government</b></p> <ul style="list-style-type: none"> <li>· Review of the March 2022 Workshop results</li> <li>· Principles of Effective Governance for Sustainable Development</li> <li>· 2022 E-Government Development Index (EGDI) and innovative practices from around the world</li> </ul>

	<ul style="list-style-type: none"> <li>● <b>Ms. Cristina Alicia Rodriguez Acosta</b>, Inter-regional Adviser, Public Administration, UN DESA</li> <li>● <b>Mr. Deniz Susar</b>, Governance and Public Administration Officer, UN DESA</li> </ul> <p><b>Moderator: Mr. Punjul Nugraha</b>, Director-II, Economy and External Relations, D-8</p>
11:00-11:30	Coffee break
11:30-13:00	<p><b>Session 2 – Conducting a Situation Analysis</b> Innovation and <a href="#">Digital Government Capability Assessment</a> with a focus on individual capacities, organizational structures for coordination, national to local governance and partnerships.</p> <p><i>This is an interactive session that will require active participation of all member states and participating organisations.</i></p>
13:00-14:00	Lunch
14:00-15:30	<p><b>Session 3 – Identifying Priorities and New Approaches for Inclusive Service Delivery with a focus on:</b></p> <ul style="list-style-type: none"> <li>· Promoting Digital Skills and Changing Mindsets</li> <li>· Enhancing Institutional Coordination for Effective Public Service Delivery</li> <li>· Establishing Smart Cities</li> <li>· Partnerships for Technology Transfers <ul style="list-style-type: none"> <li>● <b>Ms. Marielza Oliveira</b>, Director for Partnerships and Operational Programme Monitoring Communications and Information, UNESCO - Artificial Intelligence and Digital Transformation Competency Framework for Civil Servants</li> <li>● <b>Ms. Federica Irene Falomi</b>, Economic Affairs Officer at UN Technology Bank for the Least Developed Countries, Turkiye</li> </ul> </li> </ul> <p><b>Moderator: Mr. Bülent Açıkgöz</b>, RCO Partnerships and Development Finance Officer, UN RCO Turkiye</p>
15:30-16:00	Coffee break
16:00-17:30	<p><b>Session 3 - (continued)</b></p> <ul style="list-style-type: none"> <li>● <b>Mr. Dursun Yıldırım Bayar</b>, Head of Department, Department of Smart Cities, Ministry of Environment, Urbanisation and Climate Change, Republic of Türkiye</li> <li>● <b>Dr. Nurşen Numanoğlu</b>, Vice Secretary General of TUSIAD (Turkish Industry and Business Association) ( To be confirmed)</li> </ul> <p><b>Moderator: Mr. Bülent Açıkgöz</b>, RCO Partnerships and Development Finance Officer, UN RCO Turkiye</p>
18:30	Welcome dinner hosted by the D-8 Secretary-General
<b>Day 2 – 18 November 2022</b>	
09:00-10:45	<p><b>Session 4: Developing a Road Map and Action Planning for Innovation and Digital Government</b> This session will include digital transformation for Inclusive Service Delivery to Realise the Sustainable Development Goals and turning action plans into results. It will highlight latest developments, and specific cases from the D-8 Member States.</p> <ul style="list-style-type: none"> <li>● Turkiye</li> <li>● Pakistan</li> <li>● Malaysia</li> </ul>

	<ul style="list-style-type: none"> <li>● Nigeria</li> </ul> <p><b>Moderator: Ms. Marielza Oliveira</b>, Director for Partnerships and Operational Programme Monitoring Communications and Information, UNESCO</p>
10:45-11:15	<b>Coffee break</b>
11:15-13:00	<p><b>Session 4: (continued)</b></p> <ul style="list-style-type: none"> <li>● Iran (Islamic Republic of)</li> <li>● Indonesia</li> <li>● Bangladesh</li> </ul> <p><b>Moderator: Ms. Marielza Oliveira</b>, Director for Partnerships and Operational Programme Monitoring Communications and Information, UNESCO</p>
13:00-14:00	<b>Lunch</b>
14:00-15:30	<p><b>Session 5: Establishing the D-8 E-Government Network</b></p> <p>Sharing information – Peer to peer collaboration Legal frameworks and requirements Communication mechanisms</p> <ul style="list-style-type: none"> <li>● <b>Amb. Isiaka Abdulqadir Iman</b>, Secretary General, Developing Eight Organization for Economic Cooperation</li> </ul> <p><b>Moderator: Mr. Punjul Nugraha</b>, Director-II, Implementation and External Relations, D-8</p>
15:30-16:00	<b>Coffee break</b>
16:00-17:00	<p><b>Closing and next steps</b></p> <p>UN DESA &amp; D-8</p> <p><b>Moderator: Mr. Deniz Susar</b>, Governance and Public Administration Officer, UN DESA</p>