



**United Nations**

Department of  
Economic and  
Social Affairs

**AAPA**  
Asian Association for Public Administration



**Training of Trainers of the Toolkit on  
Innovation and Digital Government  
for Public Service Delivery**

28 November 2022 | 08:00 PM – 11:30 PM | New York time - GMT-5

## Training of Trainers of the Toolkit on Innovation and Digital Government for Public Service Delivery

Organized by the

United Nations Department of Economic and Social Affairs, Division for Public Institutions and Digital Government (DPIDG), the Asian Association for Public Administration (AAPA) and the Eastern Regional Organization for Public Administration (EROPA)

**29 November 2022**

**10 am to 1:30 pm (GMT+9)**

**28 November 2022**

**8 pm to 11:30 pm (New York time - GMT-5)/**

**Online via Zoom**

### 1. Event Description

The United Nations Department of Economic and Social Affairs (UN DESA), through its Division for Public Institutions and Digital Government (DPIDG) and in collaboration with the Asian Association for Public Administration (AAPA) and the Eastern Regional Organization for Public Administration (EROPA) will organize a Training of Trainers (ToT) on the UN DESA toolkit on “*Innovation and Digital Government for Public Service Delivery*” with the staff from Schools of Public Administration, and Institutes of Training from countries of Asia and the Pacific Region, including from Bangladesh, China, Indonesia, Japan, Nepal, the Philippines, Republic of Korea, Singapore, Thailand, and Viet Nam. It will be held online (via Zoom) on 29 November 2022 from 10 am to 1:30 pm (GMT+9)/ 28 November from 8 pm to 11:30 pm (New York time – GMT- 5). It will be conducted in English.

### 2. About the Organizers

**DPIDG** is a division of the United Nations Department of Economic and Social Affairs (UN DESA). It provides secretariat support to the United Nations Programme in Public Administration. DPIDG's mission is to assist



the Member States of the United Nations in advancing the implementation of the 2030 Agenda and the Sustainable Development Goals, including through fostering effective, efficient, transparent, accountable, inclusive, and innovative public governance, administration, and services for sustainable development.

[UNPOG](#) is part of the Division for Public Institutions and Digital Government (DPIDG) of the United Nations Department of Economic and Social Affairs (UN DESA). Its principal mission is to strengthen the public governance capacities of developing Member States in Asia, the Pacific, and beyond to achieve the 2030 Agenda for Sustainable Development.

[AAPA](#) was established in 2010 to expand and improve research and academic exchange on public administration and public policy in the Asian region.

[EROPA](#) is an international organization of states, groups and individuals in Asia and the Pacific. The organization was founded in 1960 as a response to the common desire among developing and developed countries to promote regional cooperation in improving knowledge, systems, and practices of government administration to help accelerate economic and social development.

### **3. Background**

The Training of Trainers (ToT) on the UN DESA toolkit on "*Innovation and Digital Government for Public Service Delivery*" is a follow-up activity of UN DESA's work with Schools of Public Administration around the world. For this ToT, representatives from Schools of Public Administration, and Institutes of Training from countries of Asia and the Pacific Region, including from Bangladesh, China, Indonesia, Japan, Nepal, the Philippines, the Republic of Korea, Singapore, Thailand, and Viet Nam, will be invited to attend the ToT, given their significant interests in the Curriculum of Governance for the SDGs and in training activities aimed at raising awareness of the 2030 Agenda.

### **4. Objective**

This Training of Trainers (ToT) aims to build a pool of competent trainers, from public administration schools and institutes of training, who can train their civil servants on the topic. In addition, the session will also introduce the training toolkit on Capacities on Digital Government Transformation and strengthen trainers' capacities on the issues of innovation and digital government for public service delivery and allow them to apply this knowledge to their courses. The main purpose of the ToT model is to prepare trainers of public administration schools in the above five countries to present the toolkit's material effectively and create a community of practice among trainers from different schools and institutes of public administration.

The ToT will last for three and a half hours. It will be composed of the following components:

- Pre-workshop preparation
- Brief introduction/icebreaker
- Presentations



- Key messages – to bring out insights and learnings in a different format each day
- Concrete follow-up actions at the country level

### 5. Expected Results

As a result of attending a ToT, participants will be able to:

- Apply current material in delivering training on a selected toolkit.
- Have improved their skills on the 2030 Agenda and the SDGs
- Promote learner engagement and critical thinking on the topic of Innovation and Digital Government for Public Service Delivery.
- Engage in an interactive learning program based on country challenges.
- Develop an action plan to strengthen skills at individual and organizational levels.

### 6. Target audience and language

Schools of Public Administration and Institutes of Training representatives from countries of Asia and the Pacific Region, including from Bangladesh, China, Indonesia, Japan, Nepal, the Philippines, the Republic of Korea, Singapore, Thailand, and Viet Nam. The webinars will be conducted in English.

### 7. Contact Information

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