Key Activities and Products of the Division for Public Institutions and Digital Government

United Nations Department of Economic and Social Affairs

November 2022
Division for Public Institutions and Digital Government

The Division for Public Institutions and Digital Government (DPIDG) is a division of the United Nations Department of Economic and Social Affairs (DESA). It provides secretariat support to the United Nations Programme in Public Administration (GA resolution 723 (VIII)[1] of 23 October 1953 and ECOSOC resolution 1199 (XLII)[2] of 24 May 1967).

Mission

DPIDG’s mission is to assist the Member States of the United Nations in advancing the implementation of the 2030 Agenda and the Sustainable Development Goals, including through fostering effective, efficient, transparent, accountable, inclusive and innovative public governance, administration and services for sustainable development.

To learn more about DPIDG, please visit its website.
Intergovernmental Support
The Committee of Experts on Public Administration held its twenty-first session at UN Headquarters in New York from 4 to 8 April 2022. The theme of the session was "Transforming institutions and governance to build forward better towards 2030".

A key message of the Committee was that to build forward from the COVID-19 pandemic and advance the implementation of the 2030 Agenda, governments should strengthen their public institutions and their social, physical, and technological infrastructure, while making their economies more resilient and agile to be better prepared to manage potential future economic, social, and environmental shocks. This called, inter alia, for political will, a change of mindsets and the sound management of public resources.

Principles of Effective Governance for Sustainable Development

Effectiveness
- Competence
- Sound policymaking
- Collaboration

Accountability
- Integrity
- Transparency
- Independent oversight

Inclusiveness
- Leaving no one behind
- Non-discrimination
- Participation
- Subsidiarity
- Intergenerational equity

Principles of effective governance for sustainable development

What are they for?
- Building strong institutions at all levels
- Serving as a reference point that brings together relevant standards and technical guidelines
- Informing public sector reform initiatives for the SDGs

Where do they come from?
- Developed by CEPA specifically for SDG implementation
- Endorsed by the UN Economic and Social Council
- Based on United Nations agreements

How can countries benefit from them?
- As an analytical framework in policy formulation
- As a guide in assessing institutional capacities, processes and culture
- As a foundation of SDG awareness-raising and training initiatives

Committee of Experts on Public Administration
CEPA is an expert body of the United Nations that studies and makes recommendations to improve governance and public administration structures and processes for development.
Principles of Effective Governance for Sustainable Development

What are the 11 principles of effective governance?

How does one know when countries have implemented good governance? Although a cornerstone of all developmental efforts and the sine qua non of sustainability, governance is often nebulous. As a concept, it is hard to decipher. As a practice, it is hard to pin down. The Eleven Principles of effective governance for sustainable development tackle precisely this conundrum: how to effectively operationalize governance so that everyone can find common ground when talking about its scope and scale thereby integrating it ably into SDG implementation.

Developed to help interested countries, on a voluntary basis, build effective, accountable and inclusive institutions with a view to achieving the transformative vision of the 2030 Agenda for Sustainable Development, they apply to all public institutions, including executive and legislative organs, public entities active in security and justice sectors, independent constitutional bodies and state enterprises, among others.

Coupled with 62 commonly applied strategies, many of which have been recognized and endorsed over the years in various United Nations forums, resolutions and treaties, the 11 principles are being operationalized in such ways that the global tapestry of governance can be made more visible and legible for all countries and all people.

What are the objectives?

Help interested countries, on a voluntary basis, build effective, accountable, inclusive institutions at all levels, with a view to achieving the shared vision for the people and the planet embodied in the 2030 Agenda.

How can they benefit the Member States?

SDG implementation
- Strengthening evidence-based and action-oriented support for the implementation and follow-up of the 2030 Agenda
- Promoting policy and institutional coherence

Effective governance
- Bringing together relevant standards and operational guidelines in all areas of institution-building relevant to SDGs

Engagement platform
- Engaging the relevant United Nations organizations, regional organizations and professional and academic communities
- Promoting collaboration and engagement

Reference point
- Establishing, maintaining, and enhancing effective, accountable and inclusive institutions at all levels
Creating synergies and partnerships on e-government between national and local levels

DPIDG organized a facilitation meeting on WSIS Action Lines C1 (promotion of ICTs for development), C7 (e-Government) and C11 (international and regional collaboration) on 30 May 2022 during the in person final week of the World Summit on Information Society (WSIS) Forum 2022. The session focused on the role of government and other stakeholders in promoting the use of ICTs for development as well as international and regional cooperation. In particular, the session highlighted e-government initiatives at national and local levels and how to create synergies and partnerships between the two. After an overview of the global e-government situation by the Digital Government Branch including the situation in cities, national governments, city officials, and UN agencies shared their experiences in aligning national and local e-government initiatives. Panelists shared concerns about inclusiveness including digital divides within cities, interoperability between city and national portals, usage of city portals, and impact of these portals on residents. It was noted there is further need for collaboration between cities and the LOSI network can fill a gap in this area. City officials also highlighted engagement as one of the challenges and sought support on how to engage people in city matters. There was a concrete suggestion on creating working groups studying the impact of a city population on the city e-government portal performance. Panelists also highlighted many opportunities including the application of LOSI methodology in cities in a single country, United for Smart and Sustainable Cities initiative of the UN and its Toolkit on digital transformation for cities, Asia & Pacific Information highway and its activities on rural/urban connectivity. To learn more about the session and to watch its recording, please visit: Session 330—WSIS ALFM C1, C7: E-Government, C11 | WSIS Forum 2022 (itu.int)
E-Government Survey 2022

Chapter 1: Global Trends in E-Government
Chapter 2: Regional E-Government Development and the Performance of Country Groupings
Chapter 3: Local E-Government Development
Chapter 4: Leaving no one behind in the hybrid digital society
Chapter 5: The Future of Digital Government: Trends, Insights and Conclusion

To read the Survey, please click here.

For more Survey information, please click here.

Click here to access the E-Government Knowledgebase
Compendium of Digital Government Initiatives in Response to the COVID-19 Pandemic

1. Information sharing
2. E-Participation
3. E-Health
4. E-Business
5. Contact tracing
6. Social distancing and virus tracking
7. Working and learning from home
8. Digital policy
9. Partnerships

List of Cases by Country

To read the compendium, please click here
SUSTAINABLE DEVELOPMENT GOAL 16: FOCUS ON PUBLIC INSTITUTIONS
World Public Sector Report 2019

Introduction: Institutions and the Sustainable Development Goals

Chapter 1: Progress on institutional dimensions of SDG 16

Chapter 2: Corruption and the Sustainable Development Goals

Chapter 3: Budget Processes in Support of SDG Implementation

Chapter 4: Risk Management in Public Administration in the Context of the Sustainable Development Goals

Chapter 5: Institutions for Gender Equality

To read the report, please click here
Changing Mindsets to Realize the 2030 Agenda for Sustainable Development

How to promote new mindsets and behaviors in public institutions to implement the Sustainable Development Goals

Executive Summary

Chapter 1 - New Mindsets, Capacities and Competencies in the Public Sector to Promote Effective Governance for Sustainable Development

Chapter 2 - Changing Mindsets to Realize Agenda 2030: The Critical Role of Socially Conscious Leadership

Chapter 3 - From Reactive Policy to Agile Governance: Building an Agile Mindset and Strategic Intelligence in Public Administration

Chapter 4 - Promoting an Experimental Problem-Solving Mindset among Public Servants

Chapter 5 - Developing an Evidence-Based Mindset: Fostering a Culture of Evidence-Based Policymaking through Research, Training, and Policy Engagements

Chapter 6 - Promoting an Inclusive Mindset in the Public Sector to Leave No One Behind

Chapter 7 - Fit for Purpose: Using Behavioral Insights to Equip Public Servants for Agenda 2030

Chapter 8 - Change in Organisational Culture in the Public Sector: Lessons from Behavioral Science

Chapter 9 - How to Attract the Best Talent and Motivate Public Servants to be Champions of Change and Embrace Mindsets for Sustainable Development

Chapter 10 - Rethinking Performance Management to Support Changing Mindsets for Sustainable Development

Chapter 11 - Capacity Development to Transform Mindsets of Public Servants – the Case of the African Association of Public Administration and Management (AAPAM)

Chapter 12 - Capacity Development for Changing Mindsets in the Arab Region – Governance Institutes Forum for Training in the Middle East and North Africa (GIFT-MENA)

Chapter 13 - Strengthening the Role of Schools of Public Administration in Asia and the Pacific to Promote Mindsets for the Implementation of the Sustainable Development Goals

Chapter 14 - Europe and Central Asia – Sustainable Development Goals in European Public Administration Institutes: Mainstreaming or Decoupling?

Chapter 15 - Capacity Development for Changing Mindsets in Latin America

To read the report, please click [here](#)
Policy Briefs in 2021 and 2022
Risk-informed governance strengthens disaster risk reduction and resilience

Citizen-centred approach is key to the future of climate action

Find out more in UN DESA Policy Brief No. 139
bit.ly/UNDESA_PolicyBriefs
Promoting non-discrimination in public administration

Discrimination affects public administration as it does society in general. Various entry points should be pursued for a comprehensive and consistent approach to address it.

Find out more in UN DESA Policy Brief No. 136
bit.ly/UNDESA_PolicyBriefs
Sandboxing and experimenting digital technologies for sustainable development

Towards more agile, responsive and resilient digital government

Find out more in UN DESA Policy Brief No. 123

bit.ly/UNDESA_PolicyBriefs
Skilled public servants key to achieve the global goals
Competent and effective public administrations needed to deliver for people and planet
Find out more in UN DESA Policy Brief No. 117
bit.ly/UNDESA_PolicyBriefs

Policy Brief #117: Building the capacities of public servants to implement the 2030 Agenda. Read more.
Institutional arrangements for the SDGs are increasingly complex

Entry points for various stakeholders to engage with them are multiplying, but there is untapped potential in many countries

Find out more in UN DESA Policy Brief No. 116

bit.ly/UNDESA_PolicyBriefs
Integrated policy-making is more necessary than ever

To recover from the pandemic and to achieve the SDGs

Find out more in UN DESA Policy Brief No. 115
bit.ly/UNDESA_PolicyBriefs

Policy Brief #115: Horizontal and vertical integration are more necessary than ever for COVID-19 recovery and SDG implementation. Read more.
Connecting the dots for the SDGs
Strengthening institutional synergies for more effective and accountable implementation

Find out more in UN DESA Policy Brief No. 114

bit.ly/UNDESA_PolicyBriefs

Policy Brief #114: Connecting the dots: The still elusive synergies between accountability institutions and the follow-up and review of the Sustainable Development Goals. Read more.
Digital technologies must benefit everyone

Closing the digital divide will be vital to recover better from COVID-19

Find out more in UN DESA Policy Brief No. 92

bit.ly/UNDESAPolicyBriefs

Policy Brief #92: Leveraging digital technologies for social inclusion. Read more
Digital government in times of a pandemic

How COVID-19 teaches governments to embrace modern technologies for better public service

Find out more in UN DESA Policy Brief No. 61

bit.ly/UNDESACovid

Policy Brief #61: COVID-19: Embracing digital government during the pandemic and beyond. Read more
Global Events and Multi-Stakeholder Dialogue
The United Nations Public Service Awards is the most prestigious international recognition of excellence in public service. It rewards the creative achievements and contributions of public service institutions that lead to a more effective and responsive public administration in countries worldwide. Through an annual competition, the UN Public Service Awards promotes the role, professionalism and visibility of public service.

The UN Public Service Day intends to celebrate the value and virtue of public service to the community; highlight the contribution of public service in the development process; recognize the work of public servants, and encourage young people to pursue careers in the public sector. Since the first Awards Ceremony in 2003, the United Nations has received an increasing number of submissions from all around the world.

To learn more, please visit: https://publicadministration.un.org/en/UNPSA

To access the public Service Innovation hub, please visit: publicadministration.un.org/unpsa/database
The United Nations Public Service Forum is a unique capacity development global event on public governance that provides a platform to explore, discuss and learn about: (i) emerging challenges, issues and trends in public governance; (ii) innovative practices to address these challenges; and (iii) capacity development strategies, approaches and tools in support of sustainable development.

Every year the Forum focuses on a specific critical area of public governance and explores its different dimensions and components in a holistic way. The Forum brings together world leaders, policy-makers, practitioners, innovators in governance, representatives of international and regional organizations, the academia, non-profit organizations and the private sector.

More information is available [here](#).
United Nations Public Service Day, celebrated on 23 June each year, recognizes the value and virtue of public service to the community; highlights the contribution of public service in the development process; recognizes the work of public servants, and encourages young people to pursue careers in the public sector.

Taking its lead from the 2022 theme of the United Nations High-level Political Forum (HLPF), the main body for reviewing implementation of the 2030 Sustainable Development Agenda, the 2022 UN Public Service Day commemoration, celebrated this year on 22 June, focused on the role of public institutions and public servants in building back better from COVID-19 as they work to meet the 2030 deadline for implementing the Sustainable Development Goals.

More information is available here
Key Accomplishments: Enhanced awareness and understanding of the challenges and opportunities brough forth by the pandemic on national level governance and the implementation of SDG 16 in the pandemic and post-pandemic context.

More information is available [here](#). To read the report, please click [here](#).
The Internet Governance Forum (IGF) serves to bring people together from various stakeholder groups as equals, in discussions on public policy issues relating to the Internet. While there is no negotiated outcome, the IGF informs and inspires those with policy-making power in both the public and private sectors.

More information is available here.
The 17th annual IGF meeting will be hosted in a hybrid format. The meeting will aim at accommodating the participation of stakeholders present onsite in Addis Ababa or participating online in an equitable manner.

The meeting will be hosted under the overarching theme: Resilient Internet for a shared sustainable and common future. The programme will be developed around the following themes:

- Connecting All People and Safeguarding Human Rights
- Avoiding Internet Fragmentation
- Governing Data and Protecting Privacy
- Enabling Safety, Security and Accountability
- Addressing Advanced Technologies, including AI

To find more on IGF, please click [here](http://www.intgovforum.org/en/content/igf-2022) or visit [www.intgovforum.org/en/content/igf-2022](http://www.intgovforum.org/en/content/igf-2022)
Working with Supreme Audit Institutions
Jointly convened by the International Budget Partnership (IBP) and UNDESA’s Division for Public Institutions and Digital Government (DPIDG), this interactive session discussed how supreme audit institutions may contribute to understanding and enhancing budget credibility through their audits. The session took place through zoom with simultaneous interpretation in English, French, and Spanish.

More information is available [here](#).
This is the strategic plan of the International Organization of Supreme Audit Institutions (INTOSAI). It presents the organization’s mission, vision, values, organizational priorities, and strategic goals for the period from 2023 to 2028.

INTOSAI is a global body that brings together and supports its diverse membership of public sector audit institutions under the motto of “mutual experience benefits all.”

INTOSAI and its members operate in increasingly dynamic, interconnected, and complex environments. They are required to be professional, independent, inclusive, and resilient in order to deliver value and benefits to their governments and citizens.

To read this strategic plan, please visit [here](#).
The Symposium, co-organized by UNDESA and the International Organization of Supreme Audit Institutions (INTOSAI), brings together representatives from supreme audit institutions, the United Nations, international organizations, resource experts and relevant stakeholders to discuss the impact of COVID-19 on the working methods, processes and audit work of supreme audit institutions.

The symposium is organised along four main sub-themes: (i) Impact of COVID-19 on SAIs’ organizational capacities, working methods and processes; (ii) Experiences and good practices in auditing the COVID-19 responses and recovery plans; (iii) Innovative approaches to enhancing the transparency of and accountability for COVID-19 responses; and (iv) Resilient accountability systems and institutions in the aftermath of COVID-19.

More information is available here.

To read the proceedings, please click here. To read the report, please click here.
This paper examines the involvement of supreme audit institutions (SAIs) in auditing the preparedness of governments for implementing the Sustainable Development Goals (SDGs) since 2015. These audits have covered institutional arrangements put in place to implement the SDGs, the mobilization of resources, and monitoring and evaluation frameworks. SDG preparedness audits have produced valuable information that is not necessarily available from other national processes linked with SDG follow-up and review. As such, audit recommendations can be a powerful tool to help governments improve SDG implementation. The paper reflects on the impact that SDG audits have made, and on the challenges and opportunities for SAIs that have engaged in this exercise. While many of these challenges are generic to the work of SAIs, SDG audits also present specific political, institutional and technical problems. Finally, the paper explores questions that this new area of engagement poses for SAIs, including the long-term prospects for institutionalization of SDG audits and the relationship with other accountability mechanisms for the SDGs at the national level.

To read this working paper, please visit [here](#).

**Related Sustainable Development Goals**

SDG 16 Peace Justice and Strong Institutions
Capacity Development
CEPA Strategy Guidance Notes

Sound Policy Making

- CEPA strategy guidance note on strategic planning and foresight
- CEPA strategy guidance note on regulatory impact assessment
- CEPA strategy guidance note on promotion of coherent policymaking
- CEPA strategy guidance note on strengthening of national statistical systems
- CEPA strategy guidance note on monitoring and evaluation systems
- CEPA strategy guidance note on science-policy interface
- CEPA strategy guidance note on risk management frameworks
- CEPA strategy guidance note on data sharing

Transparency

- CEPA strategy guidance note on fiscal and budget transparency

Leaving no one behind

- CEPA strategy guidance note on promotion of social equity
- CEPA strategy guidance note on data disaggregation (forthcoming)
- CEPA strategy guidance note on systematic follow-up and review (forthcoming)

Non-discrimination

- CEPA strategy guidance note on promotion of public sector workforce diversity (draft)

Participation

- CEPA strategy guidance note on participatory budgeting

Subsidiarity

- CEPA strategy guidance note on fiscal federalism (forthcoming)
- CEPA strategy guidance note on strengthening urban governance (forthcoming)
- CEPA strategy guidance note on strengthening municipal finance and local finance systems (forthcoming)
- CEPA strategy guidance note on enhancement of local capacity for prevention, adaptation and mitigation of external shocks (forthcoming)
- CEPA strategy guidance note on multilevel governance (forthcoming)

Intergenerational equity

- CEPA strategy guidance note on impact assessment for sustainable development
- CEPA strategy guidance note on long-term public debt management
- CEPA strategy guidance note on long-term territorial planning and spatial development
- CEPA strategy guidance note on ecosystem management

To learn more, please visit here.
Global Initiative on Governance for the SDGs

The Global Initiative on Governance for the SDGs engages schools of public administration and regional associations of public administration around the world to strengthen the capacities of governments and public servants (in terms of knowledge, skills, attitude, leadership competences and mindset) to support the implementation of the 2030 Agenda for Sustainable Development. The Global Initiative was established in 2018 following a meeting that was held in Morocco with Schools of Public Administration who expressed an interest in working together. It is composed of global task force of schools of public administration.
Effective Governance for the Sustainable Development Goals

Capacity Development Curriculum

Available online at unpan.un.org
What are the Topics of the Curriculum on Governance for the SDGs?

- **Changing Mindsets in Public Institutions to Implement the 2030 Agenda for Sustainable Development**
  - UN DESA | DPI DG
  - Training of Trainers | English

- **Transparency, Accountability and Ethics in Public Institutions**
  - UN DESA | DPI DG
  - Training of Trainers | English

- **Institutional Arrangements and Governance Capacities for Policy Coherence**
  - UN DESA | DPI DG
  - Training of Trainers | English

- **Effective National to Local Public Governance for SDG Implementation**
  - UN DESA | DPI DG | UNPOG
  - Training of Trainers | English

- **Government Innovation for Social Inclusion of Vulnerable Groups**
  - UN DESA | DPI DG | UNPOG
  - Training of Trainers | English

- **Risk-Informed Governance and Innovative Technology for Disaster Risk Reduction and Resilience**
  - UN DESA | DPI DG | UNPOG
  - Training of Trainers | English

- **Innovation and Digital Government for Public Service Delivery**
  - UN DESA | DPI DG
  - Training of Trainers | English

- **Digit4SD: Digital Government Implementation**
  - UN DESA | DPI DG
  - Training of Trainers | English
What are the Topics of the Curriculum on Governance for the SDGs?

E-GOVERNMENT FOR WOMEN'S EMPOWERMENT
UN ESCAP & UN DESA | DPIDG | UNPOG
Training of Trainers | English

INTEGRATED POLICIES AND POLICY COHERENCE FOR THE SDGs
UNITAR, ECLAC & UN DESA | DPIDG | DSDG
Training of Trainers | English
Partnerships for Curriculum Review

**RISK-INFORMED GOVERNANCE AND INNOVATIVE TECHNOLOGY FOR DISASTER RISK REDUCTION AND RESILIENCE**
United Nations Economic and Social Commission for Asia and the Pacific, Addis Center for Sustainable Development at Kobe Metropolitan University (Ethiopia), Kenya School of Government, Ministry of Public Safety and Security (Republic of Korea) and Aslam Alam

**GOVERNMENT INNOVATION FOR SOCIAL INCLUSION OF VULNERABLE GROUPS**
UNDESA (Division for Inclusive Social Development, Statistics Division and Forum on Forests), International Labour Organization, Ghana Institute of Management and Public Administration, Ministry of Development Planning (Togo) and Korea Institute of Public Administration

**EFFECTIVE NATIONAL TO LOCAL PUBLIC GOVERNANCE FOR SDG IMPLEMENTATION**
United Nations Development Programme, UNDESA (Population Division and Financing for Sustainable Development Office), United Nations Human Settlement Programme, Addis Center for Sustainable Development at Kobe Metropolitan University (Ethiopia), Asian Association for Public Administration (Republic of Korea), Indian Public Administration Association, Kenya School of Government and United Cities and Local Governments of Africa (Morocco)

**INNOVATION AND DIGITAL GOVERNMENT FOR PUBLIC SERVICE DELIVERY**
United Nations Human Settlement Programme, United Nations University, United Nations Innovation Network, Caribbean Centre for Development Administration (Barbados), Bloomberg Harvard City Leadership Initiative and Royal Civil Service Commission (Bhutan)

**TRANSFORMING MINDSETS OF PUBLIC SERVANTS TO IMPLEMENT THE 2030 AGENDA FOR SUSTAINABLE DEVELOPMENT**
World Health Organization, United Nations Development Coordination Office, UNDESA (Capacity Development Programme Management Office and Division for Inclusive Social Development), Caribbean Centre for Development Administration (Barbados), Ghana Institute of Management and Public Administration, National School of Public Policy (Pakistan)

**TRANSPARENCY, ACCOUNTABILITY AND ETHICS IN PUBLIC INSTITUTIONS**
United Nations Office on Drugs and Crime, UN Ethics Office, UNDESA (Forum on Forests) and Kenya School of Government

**INSTITUTIONAL ARRANGEMENTS AND GOVERNANCE CAPACITIES FOR POLICY COHERENCE**
**Capacity Development Curriculum on Governance for the Sustainable Development Goals**

**FACT SHEET**

**BY THE NUMBERS**

- **7** Toolkits launched in 2021 - for facilitation by the UN system, schools of public administration, RCOs, academia and other training providers.
- **100+** Customizable modules in total, incl. concepts, practical examples, case studies, activities and audiovisual material - for application both in in-person and virtual settings.
- **48** Partnerships for internal and external expert reviews of the toolkits, incl. cross-office collaboration with CDPMO, DISD, DSDG, EAPD, Forum on Forests, FSDO, PD and SD.
- **4** Regions (Africa, Caribbean, Middle East, and Asia and the Pacific) for 7 pilot tests of the toolkits.

**PRELIMINARY FEEDBACK RECEIVED**

- **99%** of responding attendees reported that they were very or somewhat satisfied with their experience at the training workshops.
- **94%** of workshop participants stated that they would apply the knowledge learned in their daily work.

**“During the toolkit piloting, the speakers talked extensively about sustainable development, how to build resilience, and ways government can use risk-informed governance to reduce disaster. It was such an interesting and educative session.”**

**“The topics of the toolkit are very relevant to the context of our country. The toolkit is also user-friendly and could for example be used to train younger public servants.”**

**“The toolkit looks nice and well-designed, and it gives us some ideas for our own e-learning tools.”**

**NEXT STEP IN 2023**

Pilot testing all toolkits by leveraging a whole-of-DESA approach to enhance capacities of public servants to effectively integrate SDGs into policy and practice.
United Nations Public Administration Network (UNPAN) Website, now live at unpan.un.org

UNPAN is a global network that connects institutions and experts worldwide working on governance and public administration for sustainable development.
The UNPAN Members are global, regional and national institutions. UNPAN Associate Members are individuals who serve in their personal capacity. UNPAN Members and Associate Members have demonstrated commitment to advancing knowledge and/or capacity development in the area of governance and public administration and sustainable development. Membership is for a period of five years with the possibility of extension.
Key Workshop Reports

This report summarizes the key highlights and messages that were conveyed by the facilitators and speakers during the Capacity Development Webinar on “Implementing a Multi-Pronged Strategy for Digital Transformation: Lessons from Asia” held on 7 July 2022. It also presented the good practices on digital transformation from country experiences.

To read the report, please click here.

This report summarizes the key highlights and messages that were conveyed by the facilitators, speakers, and participants during the Regional Webinar Series on “How to Promote Resilience and Recovery from the COVID-19 Pandemic in Africa through Sound Policymaking” held respectively on 16 November, 8 December 2021, and 17 January 2022.

To read the report, please click here.
This report provides an overview of the key findings of the "Inter-ministerial Technical Workshop on Implementing the One-Door-Service Centers in Lao People’s Democratic Republic (Lao PDR)" organized on 28 October 2021 by the Ministry of Home Affairs, Lao People’s Democratic Republic, in partnership with the UN DESA/DPIDG and its project office - United Nations Project Office on Governance (UNPOG), and in collaboration with the Resident Coordinators Office (RCO) in Lao PDR and the United Nations Development Programme (UNDP).

To read the report, please click here.

The Report highlights the key concepts and recommendations that emerged from the Training Workshop on "Innovation, Digital Government and Changing Mindset for Public Sector Transformation in Guyana to Achieve the SDGs" organized by the UN DESA/DPIDG, the Ministry of Public Service of Guyana, the Caribbean Centre for Development Administration (CARICAD) and the Caribbean Community (CARICOM), with the support of the UN Resident Coordinator Office in Guyana. The Training Workshop was delivered between 22 March and 31 March 2022 in six sessions.

To read the report, please click here.
2020-2021 Report of Capacity Development Workshops and Pilot Testing of the Curriculum on Governance for the Sustainable Development Goals (SDGs) Toolkits

The Report was prepared by the UN DESA / DPIDG and UNPOG. It contains key information about the 36 webinars conducted in 2020-2021 to pilot-test the Curriculum’s toolkits. The curriculum on Governance for the SDGs is a comprehensive set of Training of Trainers Capacity Development Toolkits developed by DPIDG, UN DESA.

To read the report, please click [here](#).
The Digital Government Capability Assessment (DGCA) is a six-dimension framework of enablers to engage governments in discussions towards digital government transformation. Considering that digital government requires a multifaceted response from governments, the dimensions of the DGCA contain various statements which could guide governments in understanding gaps and policy entry points. This tool can be used at the inter-institutional level as part of a national exercise or as an international comparative exchange between different countries at the regional or global level.

To read more, please click here.

This Handbook, prepared by UN DESA/DPIDG, provides local and national governments with a set of conceptual approaches, practical strategies, and tools to improve the delivery of public services through citizen-centric One-stop-Shops (OSS). It includes guidance on how to prepare an action plan to establish One-stop-Shops for public service delivery systems.

To read more, please click here.

This handbook is a tool that contains questions to facilitate a participatory dialogue process among national ministries/agencies (and sub-national levels of government). The assessment is composed of 9 building blocks, which together give an indication of whether and to what extent a government agency has in place mechanisms that effectively enhance institutional arrangements for policy coherence to implement sustainable development goals.

To read more, please click here.
Capacity Development Projects
The United Nations Project Office on Governance (UNPOG) is part of the Division for Public Institutions and Digital Government (DPIDG) of the United Nations Department of Economic and Social Affairs (UN DESA). Its principal mission is to strengthen the public governance capacities of developing Member States in Asia and the Pacific and beyond to achieve the 2030 Agenda for Sustainable Development. Learn more on www.unpog.org
2124B - UN DESA Project on Frontier Technology Policy Experimentation and Regulatory Sandboxes in Asia and the Pacific

**Key Accomplishments:**

(i) Enhanced institutional capacity of selected countries to identify opportunities and gaps (institutional, policy, regulatory, and infrastructure support) on policy experimentation and regulatory sandboxes in new technologies;

(ii) Improved capacity of target countries to conceptualize and implement pragmatic solutions on operationalizing policy experimentation and regulatory sandboxes in new technologies;

(iii) Enhanced global and regional dialogue and cooperation among countries and stakeholders on policy experimentation and regulatory sandboxes in new technologies.

**Objective:** To improve the institutional capacity of countries to develop policy experimentation and regulatory sandboxes on new technologies as an innovative and catalytic approach to accelerate the progress of the 2030 Agenda for Sustainable Development.

**Partners:** UN ESCAP/IDD

**Time Frame:** January 2021 - December 2024

**Focus Countries:**
- Bangladesh (LDC),
- Kazakhstan (LLDC),
- Maldives (SIDS)

More information is available [here](#).
Building capacities for promoting the presence and leadership of women within public institutions at national and local levels

**Key accomplishments:**

i) Enhanced capacity of governments in the project countries to develop and implement action plans that prioritize gender parity in public administration at the national and local levels;

ii) Enhanced awareness and understanding of government officials in partnering countries on the importance of and how to prioritize gender parity in public administration.

**Objective/Purpose of Project:**
To enhance the presence and leadership of women in public institutions at national and local levels in Mauritius and Senegal, Bhutan, and the Lao People’s Democratic Republic.

**Partners:** ECA, ESCAP, RCOs in the respective Countries, UNDP and UN Women

**Time Frame:** May 2022 - June 2024

**Focus Countries:** Bhutan, Lao PDR, Mauritius and Senegal

More information is available [here](#)
Strengthened capacities of developing countries participating in the Belt and Road Initiative to advance the implementation of the 2030 Agenda for Sustainable Development through enhanced development policy synergy, mutual learning and people-to-people exchange

Key Accomplishments:
Enhanced capacities of senior policymakers and public servants in selected LDCs, LLDCs and SIDS to plan design and implement coherent, coordinated and harmonized national sustainable development strategies, policies and approaches to accelerate the implementation of the 2030 Agenda, tapping into opportunities arising from BRI; Improved capacity of senior policymakers and public servants to initiate and spearhead cohesive, inclusive and transformative initiatives and projects in the implementation of the 2030 Agenda and the SDGs through whole-of-government and whole-of-society approaches, building on peer and mutual learning and exchange of national experiences in the context of Belt and Road Initiative.

Objective/Purpose of Project:
To strengthen the knowledge and capabilities of senior policy makers and public servants in developing countries, in particular LDCs, LLDCs and SIDS that participate in the BRI.

Partners: China National Academy of Governance, Shanghai Academy of Social Sciences
Time Frame: December 2021 - November 2022
Focus Countries: Global
The Use of New Technology Policy Experimentation and Regulatory Sandboxes for Digital Transformation in the Republic of Kazakhstan: A Pilot Initiative

Key Accomplishments:

(i) Enhanced institutional capacity of public servants in Kazakhstan to identify technology-enabled opportunities and gaps (institutional, regulatory, and/or infrastructure related) in addressing specific challenges of sustainable development;

(ii) Enhanced global and regional dialogue and cooperation between Kazakhstan and countries represented by experts and stakeholders on policy experimentation and regulatory sandboxes in new technologies; for possible scale-up and replication in other countries.

Objective/Purpose of Project:

The main objective of this project is to improve institutional capacity of public servants of Kazakhstan to design regulatory frameworks for frontier technologies and experimental innovation that can maximizing the benefits and minimizing the risks of technological advancement for implementation for the 2030 Agenda for Sustainable Development.

Partners: Ministry of Digital Development of Kazakhstan

Time Frame: 01 October 2021 – 01 June 2023

Focus Countries: Kazakhstan

More information is available here
Capacity Development Activities in 2022
UN DESA/DPIDG and the National School of Public Policy (NSPP) of Pakistan, in collaboration with the UN Resident Coordinator Office in Pakistan, co-organized a five-days Capacity Development Training Workshop on Changing Mindsets in Public Institutions to Realize the 2030 Agenda in Pakistan. The objective of the present workshop was to equip public servants with innovative mindsets and behaviors to better address current and future challenges. The Workshop was held from 24 to 28 January 2022.

More information is available [here](#).
UN DESA / DPIDG with support from UNPOG, and in collaboration with UN ESCAP organized a capacity development webinar to launch the Curriculum on Governance for the Sustainable Development Goals in the Asia-Pacific region. The Curriculum, developed by UN DESA, will be launched through regional events in cooperation with the regional commissions, the UN Resident Coordinator system, and relevant partners.

More information is available [here](#)
UN DESA/DPIDG and EAPD, the Namibia Resident Coordinator’s Office, UNECA, UNDP, FAO and the Namibian National Planning Commission held a hybrid capacity development workshop on Institutional Arrangements for Coherent Policy Formulation in the Areas of Climate, Land, Energy and Water System (CLEWS) in Namibia. Participants discussed how to develop, transfer and apply the Climate, Land, Energy and Water systems (CLEWs) framework and how to strengthen the institutional arrangements to support integrated approaches to policy formulation and coherence. The workshop took place from 7-9 February 2022 in Swakopmund, Namibia.

More information is available [here](#)
UN DESA / DPIDG, in collaboration with the D-8 Organization for Economic Cooperation, organized a capacity-building workshop on new approaches to e-government for SDG implementation. The objective of the workshop was to raise awareness on innovative approaches in e-government policies and implementation strategies and increase participants’ capacities on how to use them for the achievement of the SDG.
The Royal Civil Service Commission (RCSC) of the Government of Bhutan, in collaboration with UN DESA/DPIDG and UNPOG, with the support of the UN Resident Coordinator Office in Bhutan, organized a virtual peer-to-peer learning international workshop on public service training assessment framework for strengthening capacities of public servants to support the implementation of the SDGs. The workshop took place from 16 to 17 March 2022.

More information is available [here](#)
UN DESA/DPIDG, the Ministry of Public Service of Guyana, CARICAD and CARICOM, with the support of the Resident Coordinator Office, co-organized a Training Workshop on Innovation, Digital Government and Changing Mindset for Public Sector Transformation in Guyana to Achieve the SDGs. The course was attended by Permanent and Deputy Permanent Secretaries, Regional Executive Officers, Chief Executive Officers of Guyana. The Training Workshop took place from 22 to 31 March 2022.

More information is available here
UN DESA/DPIDG together with UNPOG, and in collaboration with the National School of Local Administration (NASLA) of the Ministry of Interior, the Royal Government of Cambodia, the Resident Coordinators Office in Cambodia and UNDP, organized a 5 days Training of Trainers (TOT) Workshop on “Effective National to Local Public Governance for SDG Implementation in Cambodia”, which was held from 09 to 17 May 2022.

More information is available [here](#).
JOINT CAPACITY-DEVELOPMENT WORKSHOP

Innovations and e-government to build a resilient public administration

IN THE FRAMEWORK OF 30TH NISPACEE ANNUAL CONFERENCE
“Crises, Vulnerability and Resilience in Public Administration”

BUCHAREST, ROMANIA 2 - 4 JUNE 2022  REGISTER: https://www.nispa.org/conference2022

More information is available here
Capacity Development Workshop

“National Consultations for Interim Institutional Arrangements for advancing Ocean Governance in Jamaica”

27-30 June 2022, Kingston, Jamaica

More information is available here
TRAINING OF TRainers
For the delivery of a capacity development training workshop on
Changing mindsets in public institutions to realize the 2030 agenda in Pakistan

30 June 2022
8:45 am - 11:30 am (EDT)
5:45 pm - 8:30 pm (Pakistan Standard Time)

22 - 23 August 2022
9:00 am - 5:00 pm (Pakistan Standard Time)
21 - 22 August 2022 11:00 pm - 7:00 am (EDT)

More information is available here
This training first took stock of mechanisms to enhance the scale of disaster risk reduction finance by the public and private sectors along with approaches to disaster risk reduction finance. The training then provided concepts, tools and approaches for implementing the 2030 Agenda and the Sendai Framework for Disaster Risk Reduction 2015-2030 at the local level.

More information is available [here](#).
UN DESA/DPIDG, in collaboration with China National Academy of Governance (CNAG) and Shanghai Academy of Social Sciences (SASS), organized a capacity building webinar on strengthening digital transformation through investing in digital infrastructure, fostering a digital workforce, improving digital government services, building a dynamic digital economy, and developing national digital data policies and strategies for ensuring data quality, access, security, privacy and usage.

More information is available here
Side-Event to the HLPF 2022

Building Back Better:
Institution Building & Youth Engagement in Public Services Delivery in Countries Emerging from Conflicts

12 July 2022  |  1:00 - 2:30 pm EDT
Conference Room 12

More information is available here
Enhancing National to Local Institutional Coordination and Monitoring Mechanisms for NSDP/SDG Implementation

20-22 July 2022

09:00 – 13:00 and 14:00– 17:00 | Vanuatu Time
07:00 – 11:00 and 12:00– 15:00 | KST
(19-21 July New York) 18:00– 22:00 and 23:00– 02:00 | EDT

The United Nations Department of Economic and Social Affairs (UN DESA), through its Division for Public Institutions and Digital Government (DPIDG) and with the support of its project office on governance (UNPOG) and DSDG, and in collaboration with the Department of Strategic Policy, Planning and Aid Coordination (DSPPAC) within the Prime Minister’s office of the Government of the Republic of Vanuatu, the UN Resident Coordinator’s Office and UNDP, organized a Workshop on “Enhancing National to Local Institutional Coordination and Monitoring Mechanisms for NSDP/SDG Implementation in Vanuatu”, which hold from 20 to 22 July 2022.

More information is available here
Capacity Development Workshop and Panel Session on

“Advancing innovative partnerships and inclusive governance in pursuit of the Sustainable Development Goals”

Within the framework of the 2022 IASIA Conference on
“Implementing and Promoting Effective Governance Principles to Leave No One, No Place Behind”

Rabat, Morocco | 25-29 July 2022

More information is available here
UN DESA/DPIDG, through its Project Office on Governance (UNPOG), in collaboration with the Office of the Ombudsman of Malawi with the support of the UN Resident Coordinator Office in Malawi and the United Nations Development Programme (UNDP) in Malawi, is organizing a 3-day National Workshop on “Transparency, Accountability and Ethics in Public Institutions”, which will be held from 2 to 4 August 2022 in Malawi. The Workshop aims to strengthen public institutions to facilitate a more coherent implementation of SDGs.

More information is available here
Capacity Development Webinar

Effective Governance for Transformational Change: Strengthening capacities, mindsets, and competencies of public institutions to build the next generation of public servants in Latin America & the Caribbean

Launch of the Curriculum on Governance for the Sustainable Development Goals (SDGs) in Latin America and the Caribbean

12 October 2022

10:00 am – 12:30 pm New York | 09:00 am – 11:30 am Mexico | 09:00 am – 11:30 am Bogota
11:00 am – 13:30 pm Buenos Aires | 09:00 am – 11:30 am Kingston | 11:00 am – 13:30 pm Santiago

More information is available [here](#)
2022 UN DESA-KRILA Forum

Promoting Innovative Local Governance for Accelerating the Implementation of the Sustainable Development Goals & Building an Inclusive and Resilient Society in the Post-COVID-19 Era

09:00-14:00 Seoul, GMT+9
6 September 2022

Via Zoom


More information is available here
The first LOSI webinar series organized by the Digital Government Branch (DGB) of the DPIDG / UN DESA will focus on the application of LOSI methodology in Jordan. This one-hour webinar will host researchers who conducted the study in 19 cities in the country. The webinar will also highlight opportunities and challenges in e-government at city level while aiming at information sharing and capacity building.

More information is available [here](#)
Regional Capacity-Building Workshop on Implementation of the United Nations Principles of Effective Governance for Sustainable Development in Africa


27 - 29 October 2022
Cape Town, South Africa

More information is available here
Webinar on Effective Governance for Transformational Change: Strengthening capacities, mindsets, and competencies of public institutions to build the next generation of public servants in the Arab Region

16 November 2022 | 08:30 - 10:00 AM (EST)
Zoom link: bit.ly/3hea75K

More information is available here
UN DESA/DPIDG and the D-8 Organization organized a Capacity Building Workshop on Implementing New Approaches to E-government for SDG Implementation. This Workshop served as a continuation of the online Workshop conducted in March, particularly to address the challenges presented during that Workshop. The workshop is designed to build the capacity of relevant officials, who are responsible for shaping the digital transformation policy, for answering to the ever-growing challenges they face in implementing their respective digital transformation agendas. It also aims to enhance the capacity of public officials in digital government skills, strengthening collaboration between government agencies, and promoting of production of indigenous ICT access for public officials and the educational sector. The workshop took place in a face-to-face setting in Istanbul, Türkiye, from 17 to 18 November 2022.

More information is available [here](#).
Validation Workshop of the Climate, Land-use, Energy and Water Systems (CLEWs) Initiative to Strengthen the Formulation of Sectoral and National Development Plans in Namibia

23-24 November 2022, Otjiwarongo

More information is available here
The Regional Symposium aims to raise awareness of critical public governance issues, examine current and future trends and provide new approaches and methodologies to support the United Nations Member States in developing their capacities toward achieving the 2030 Agenda for Sustainable Development. It also promotes peer-to-peer learning by providing participants with the opportunity to share knowledge and exchange innovative practices.

More information is available [here](https://www.un.org/).
17th Internet Governance Forum

28 November - 2 December 2022
Addis Ababa, Ethiopia and online

https://www.intgovforum.org/

More information is available here
UN DESA/DPIDG and in collaboration with the Asian Association for Public Administration (AAPA) and the Eastern Regional Organization for Public Administration (EROPA) will organize a Training of Trainers (ToT) on the UN DESA toolkit on “Innovation and Digital Government for Public Service Delivery” with the staff from Schools of Public Administration, and Institutes of Training from countries of Asia and the Pacific Region, including from Bangladesh, China, Indonesia, Japan, Nepal, the Philippines, Republic of Korea, Singapore, Thailand, and Viet Nam. It will be conducted in English.

More information is available here
17th Internet Governance Forum

IGF 2022 Open Forum
#97: Adopting Data Governance Framework:
From Silos to Ecosystem

1 December 2022
7:45 to 8:45 UTC
Room CR6 and online

More information is available here
The 2022 Annual Meeting of the Global Initiative with Schools of Public Administration on "Mainstreaming the SDGs in the Curricula of Schools of Public Administration, New Mindsets and Competencies" will be organized by the UN DESA/DPIDG and its United Nations Project Office on Governance (UNPOG), and in collaboration with the Asian Association for Public Administration (AAPA) and the Eastern Regional Organization for Public Administration (EROPA). The 2022 Annual Meeting aims to provide an opportunity for schools of public administration and institutes of training to present their progress in mainstreaming the SDGs in their curricula.
This report provides a snapshot of the capacity development activities undertaken by UN DESA’s Division for Public Institutions and Digital Government (DPIDG) in 2021. During 2021 DPIDG:

- Organized 30+ capacity development activities with 79 webinars and a total reach of 25,000 people.
- Provided strategic support to the Resident Coordinator System by contributing to the Common Country Assessments of 22 countries.
- Coordinated and implemented 9 capacity development projects.
- Received official requests for support from 46 Member States from all regions of the world, which indicates a high interest in the capacity development of DPIDG and in governance-related issues.
- Supported a total of 27 Member States (completed and ongoing support), working in close cooperation with the Resident Coordinators.
- Produced a Curriculum on Governance for the SDGs with 7 training of trainers’ toolkits.

To access the report, please click [here](#).
UN DESA’s Division for Public Institutions and Digital Government (DPIDG) advances effective, accountable and inclusive governance and public institutions for sustainable development, including through innovation, digital government and digital transformation. The Division provides capacity building and policy advice to countries, on request, to strengthen governments’ capacities to translate the Sustainable Development Goals (SDGs) and other internationally agreed goals into institutional arrangements, strategies and programmes for effective service delivery and participatory, accountable and inclusive decision-making processes.

More information is available [here](#).

To read the English version, please click [here](#).

To read the Spanish version, please click [here](#).

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unpan.un.org

or contact us at dpidg@un.org

Thank you!