# Starting the Journey to Digital Platform Government

June 7th, 2023





### **Road to the Presidential Committee**





"Campaign Promise;
Digital Platform Government
Initiative"

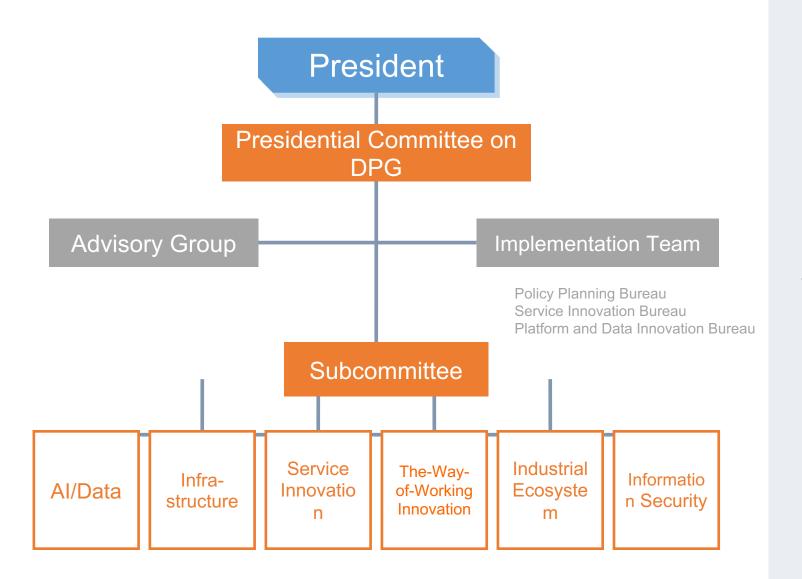
TF on DPG Presidential Transition Committee





Launch of PCDPG with President

### Organizational Chart of the Presidential Committee on DPG



PCDPG

- Composed of 19 top experts in AI, data, security
- 4 ministries (MOFE, MSIT, MOIS, PIPC)

6 Subcommitte es Participated by relevant experts from industry, academia, and research circles (53)

Secretariats (64 people)

- 14 ministries, 3 Local gov't
- 14 public institutions

Advisory Group

Provide guidance from experience

Specialized Institutions

Partners for a technical support and project implementation

### **Presidential Policy Brief**

### 2023.04.14

Presidential Policy Brief on "Digital Platform Government Strategy" in Yeongbin-gwan Bluehouse





# National Strategy for Korea's Digital Platform Government

June 7th, 2023





### Where we stand

### An Opportunity for Korea's Next Quantum Leap in the Era of Al and Data

### Internet



Semiconductors. CDMA. Broadband internet



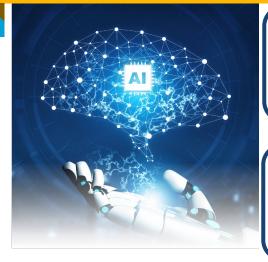
**Emerged ICT** Powerhouse

Mobile



Smartphones, Mobile services. Digital Government

Ranked 1st in OECD Digital Government Index Al & Data



Transformational technologies Complex challenges



**Digital Transformation**  **Smart Government** through AI and Data

Change & Innovation **Proactive Services** that offers convenience for the people

Opportunity & Growth

**Business Growth** through Gov't innovation & PPP

### 02 Vision

### People and business-centric Digital Platform Government

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People-centric service

No in-person visits

No required documents

No waiting in line

No cracks in social welfare



Platform for People's Happiness

One-team government

Elimination of ministry silos

Single window government

Seamless connectivity between executive & judiciary

Data connectivity between Central-Local government



Platform for Government Innovation

Boundless business growth

New industries

New business opportunities

Growing startup ecosystem

Advance in global markets



Platform for Business Growth

### 03 Mission and Key Initiatives

## World's leading Digital Platform Government Powered by Al & Data



#### **People-Centric Government**

- Single-Entry Point
- Proactive services
- Flagships, \*People's "Dream" Projects





#### One-team government

- Removal of data silos
- Al & Data-driven administration
- Innovation of infrastructure for one Gov't

#### Growth platform of public-private collaboration

- · Al & Data as a national strategic industry
- Supporting of the GovTech industry
- Regional Expansion of DPG innovation



#### Trustworthy platform government

- Enhancement of the right to personal information
- New security systems against new threats
- Secure global competitiveness in the cybersecurity industry



### A People centric government



### Single-Entry Point

All government services accessible in one place

 1,500 types of public services (certification, Tax report, Welfare benefit applications) to be connected/Integrated by 2026

Single Sign-On with one ID

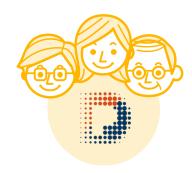


### **Proactive Services**

Notifications system with customized benefit updates

 Relevant recommendations expanded to 1,021 types by 2026

Digital wallet with personalized notifications



### Digital Welfare

People's "Dream" Project to meet social needs & address social challenges

 (2023) 26 projects (KRW 143.5 bn) including Portal for Young Adults, Al Welfare Assistant

### **One-team government**

#### Removal of Data Silos

Remove legal hurdles for data use & sharing

Convert key documents to Al-readable formats

Seamless data connectivity b/w executive & judiciary branches

Digital transformation of analogue administrative processes •

 Introduce a digital substitute for seal imprints, No paper attachments,

#### Al & Data-driven Administration

Require data analysis for policy decisionmaking

Create world's first use case of hyper-scale Al in government settings

Deploy in the field for welfare services & Civil petition,
 Help make better policies

#### Innovation of Infrastructure

#### DPG Hub to connect & converge publicprivate sectors

 Data convergence infrastructure, Hyperscale Albased infrastructures, Public service building blocks across government, + more

#### Make government systems cloud-native

70% of relevant systems by 2026

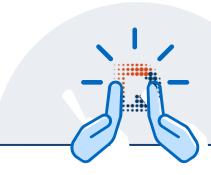








### Collaborative private-public platform



### AI & Data as a National Strategic Industry

Expand hyper connected digital twins to drive growth in the AI & Data industry

 Starting with key infrastructures (Transportation, Safety, Energy and others)

Open public data that is in high demand to people and businesses

 Business registration info, Car registration info, Public transportation use info + more



### Promoting GovTech Industry for Government Innovation

Open more public services to be accessible through private apps

Nurture 10,000 GovTech companies including SaaS

Expedite deployment of innovative services by simplifying government system development processes



### Regional Expansion of DPG

Form a nation-wide DPG innovation network with regional hubs

Support AI, Data, Computing resources

Establish DPG consultation body between central-local gov.

Restructure Local Administration Integrated Information System

## Trustworthy platform-based government

### Enhancement of the right to personal information

Develop new 'Personal Information control & Management system'

MyData Hub

Introduce 'Personal Data Safety Zone'



### New security systems against new threats

New security system fit for open/sharing environment

· Zero trust, Supply-chain security, +

Public-private collaboration for security

Public-private shared monitoring, Standing response team

### Secure Global Competitiveness in the Cybersecurity Industry

Homomorphic encryption, AI, and other latest security tech applied in the public domain

Lead global standard by setting security standards for the cloud environment

### 04 Milestones

### 2023

### Momentum gaining through public awareness

Open key public data for businesses use

(Business registration no., Car registration no., +)

### Digital integration in earnest with the Supreme Court

(Certificate of family relations, Land register info, (Form) From an existing PDF to DATA))

#### People's Dream Project

Integrate policy platform for the young Notify services proactively for vulnerable households

Housing subscription, SME/Start-up support info made available on private platforms

#### Regional Expansion of DPG

Establish nation-wide DPG innovation network across the region

Form DPG consultative body of central-local governments

### 2024

### Infrastructure building to expedite innovation

Integrate major systems & services as Gov24, Home Tax, Bokjiro

#### Build DPG Hub infrastructure

Infrastructure for public-private data convergence Infrastructure for hyperscale AI utilization Testbed for startup innovation Marketplace

Restructure Local Administration Integrated Information System

All docs made Al-readable in generation/Storing/Disclosure (Press release, Reports)

#### Hyperscale Al across gov. (Gov Al)

Policy Hyperscale Al for admin. work across gov.

Welfare Launch "Al Welfare Assistant"

Safety

Service Pilot conversational bot for civil service

Crowd density risk assessment and forecasting system

### 2025

### Full Roll-Out to Mature Stage

Administrative procedures going fully digital

Zero attached papers
Fully online service for civil petitions

Digital substitute for seal imprint

Data analysis for major projects to a norm

(Data analysis report to be included in policy design)

Building digital twins in 4 major sectors (Transportation, Safety, Energy, Urban)

Zero Trust, Supply chain security

Devise system for controlling and managing personal info

### 05 Expected Achievements and Values of DPG

### DPG's Major Expected Achievements (2026)

Peoplecentric government Integrate 1,500 types of public services in single domain

Benefit notification for 1.021 services

Save KRW 2tn with zero required documents



One-team government Reduce paper use in public domain by 50%

70% of relevant systems to cloud-native

Integrate local gov. currently divided into metropolitan & Municipal gov.



Collaborative Private-public platform Nurture 10,000 SaaS businesses

Nurture 5 Al unicorns

USD 2 billion in DPG exports



**Trustworthy** platform-based government Construct MyData Hub system for major sectors – public service, Finance, Communication

100% security with new security systems and latest tech

### Value created by DPG









Agile & Flexible government

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Sophisticated policy design & Budget allocation





Boost the GovTech industry

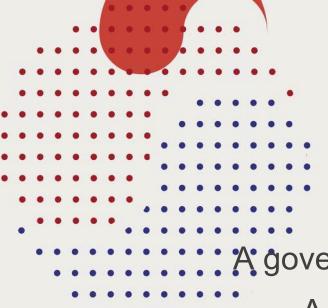






Safe data use





The most dynamic country

A government that serves 24/7 the smart way with A

A future of thriving people and businesses



the Digital Platform Government of the Republic of Korea

